



CITY OF  
**FORESTPARK**

## City Council Agenda Item

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**Subject:** Courtware Software (JusticeONE) - Police

**Submitted By:** Nathaniel Clark, Chief

**Date Submitted:** May 27, 2022

**Work Session Date:** June 06, 2022

**Council Meeting Date:** June 06, 2022

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### Background/History:

We are requesting to switch from our current court solution, CentralSquare ONESolution IJS, to JusticeONE Courtware Solution.

There are numerous benefits to switching from CentralSquare ONESolution IJS to JusticeONE Courtware. JusticeOne Courtware will save the department time and increase our overall efficiency in processing citations, docket preparation, and all other municipal court duties. ONESolution IJS is antiquated, and it is extremely difficult to obtain software support from CentralSquare.

When using ONESolution IJS, the steps that we must take to complete the process from the initial citation entry to the disposal of the case is manual and time consuming. We have been experiencing issues with uploading the citations from CentralSquare RMS to IJS. For months, we've manually entered each citation into IJS. The process could take an entire day to complete. As of today, CentralSquare has not been able to identify the issue.

The JusticeOne Courtware solution will allow our department to perform in a more efficient and effective way to serve the citizens for Forest Park.

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**Cost:** \$ 25,000.00 (one-time)

**Budgeted for:**  Yes  No

**Financial Impact:**

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**Action Requested from Council:**

Vote on approval