



Delores A. Gunn

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Objective

To utilize my professional EMR knowledge along with Management, Customer Service and communication skills to continue to grow my career goals.

Skills:

- Epic Systems
- Cadence/Prelude
- ADT/Bed Manager
- ClinDoc
- CPOE/Orders
- MyChart
- Dragon
- Allscript
- KBC
- eMAR
- BCMA
- Structured Notes
- Tokens
- eRX
- CPOE
- Cerner
- PowerChart
- PowerNote
- Dynamic Documentation
- MPages
- CareNet

Sunrise Detox, Alpharetta Ga

Drug Addiction PT 06/2018 - Present

Set Up Logistic for client transports from all states, cities, counties providing safe medical needs with back up support from Nurses, Medical Techs and Councilors.

Inspira Hospital, Woodbury South NJ

Cerner Activation Consultant 02/14/2018 - 03/10/2018

ATE support for Provider, Nurses, and Clerks. Golive in. Meds Orders, CPOE, Power Chart, print prescriptions, workflow initiatives, Discharges, Dragon, IPOC, Powernote, CreatingPatient List and Documentation.

Eisenhower Medical Center, Palm Springs, CA

Epic Activation Consultant 07/2017 – 08/2017

Inpatient– Med Surg Unit

Go Live activation support for CPOE, Med & Orders, Smart Tools Documentation, Flowsheets, MAR admins etc.

SIH Cancer Care Institute, Carbondale, IL

EPIC Support – Ambulatory 06/ 2017 - 07/2017

Provided ATE support to Physicians, Nurses, Clinic Manager, Front Desk Clerks and Radiation Therapists. Supported with Scheduling & Registration, collecting copay, verifying insurance, Making Template Changes, Checking in Patients, WorkQueues and Snapboard.

Methodist - Willowbrook, Houston, TX

Epic Activation Consultant 05/2017 – 06/2017

Epic Consultant – Inpatient– Pediatric Unit

Go Live activation support for CPOE, Med & Orders, Smart Tools, Notewriter

Documentation, Flowsheets, MAR admins etc.

SIU School of Medicine, Springfield, IL

Allscripts Consultant, 9/2015 – 10/ 2015

Sunrise Clinical Manager Go-Live

Clinical software Version 6.1 according to a predefined project plan and documentation

Provide Big Bang Go-Live support for Med Surg & Hospice units

Patient lists; Inter-disciplinary documentation - Knowledge Based Charting (KBC); Computerized

•Provider Order Entry (CPOE); Pharmacy (Medications Manager) and the Electronic Medication Administration Record (eMAR);

Dana Faber Cancer Center, BWH Hospital – Boston, MA

Epic AMB Go-Live Support, 05/2015 – 07/2015

Go-Live float support for inpatient floors on Oncology Units & Ambulatory Outpatient Center

Instructed Physicians & Nursing on utilization of Epic system and documenting patient care

Supported Front Desk in scheduling and registration of new and existing patients

Analyzed, troubleshoot, logged all issues and provided temporary workaround

IU Health - Indianapolis, IN

Cerner Activation Consultant, 08/2016– 07/2016

Cerner Go-Live Support

Provided physician's support for setting up favorites

Troubleshoot single sign on credentials for providers

Assist end-users in powerchart and Carenet Med/Surg Units and out-patient HOD clinics

Reporting and escalating issue to help desk, reviewing results and patient charting

Carolina East Medical Center | New Bern, NC

Cerner ATE Support 1//2016 – 3/2016

Provided support to Physicians utilizing Dynamic Doc, Power Orders, print prescriptions, and view past medical/surgical history, as well as Med Rec and Discharge.

Support for clinical staff (RN, CNA, LPN) -navigating m-pages, i-view, managing task list etc.

Hands on with Charge Nurse and Unit Secretary -ensuring unit work flow initiatives.

Analyzed, troubleshoot, logged all issues and provided temporary system workaround

Heritage Valley Health System at Sewickley Hospital, Pittsburgh, PA

Allscripts SCM Consultant 8/ 2014 – 10/2014

Go-Live

Clinical software Version 6.1 according to a predefined project plan and documentation

Provide Big Bang Go-Live support for MICU units/ IP

Patient lists; Inter-disciplinary documentation - Knowledge Based Charting (KBC); Computerized

•Provider Order Entry (CPOE); Pharmacy (Medications Manager) and the Electronic Medication Administration Record (eMAR)

Education

Acts Consulting Inc, Marietta Ga

Atlanta Area Technical College Atlanta, Georgia

Westwood College Atlanta, Georgia