



# DEPARTMENTAL OVERVIEW

PRESENTED BY  
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# AGENDA

01

IMPLEMENTATIONS

OPERATIONAL  
EFFICIENCY

NEIGHBORHOOD  
SUSTAINABILITY

ECONOMIC  
DEVELOPMENT

02

ACHIEVEMENTS

03

IN-HOUSE  
TRAINING

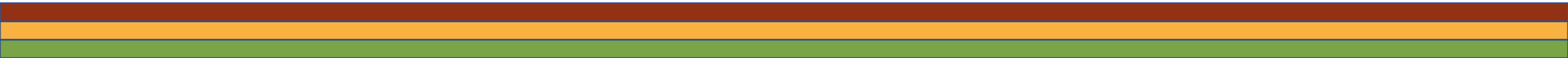
04

TEAM BUILDING  
& COMMUNITY  
ENGAGEMENT



**CODE**  
COMPLIANCE

# IMPLEMENTATIONS



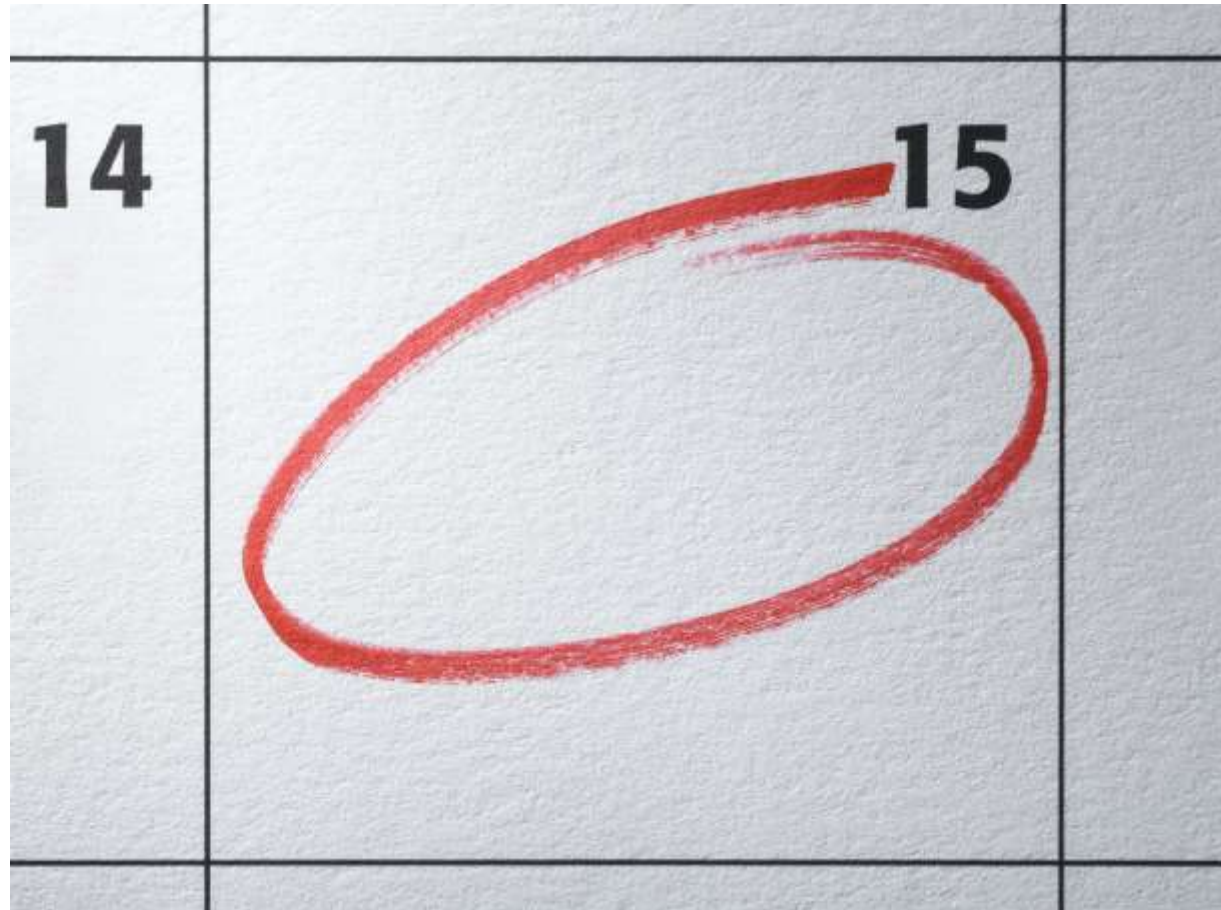
# OPERATIONAL EFFICIENCY

NEW BRANDING AND UNIFORM ALLOWANCE FOR EVERY OFFICER



# OPERATIONAL EFFICIENCY

## WEEKEND WORK SCHEDULES



# OPERATIONAL EFFICIENCY

**SANITATION INSPECTOR'S POSITION ADDED TO THE DEPARTMENT**



**JACQUES WELLS, SANITATION INSPECTOR**

# OPERATIONAL EFFICIENCY

- **CREATED DEPARTMENTAL STANDARD OPERATING PROCEDURES**
- **IN-HOUSE AND GACE TRAINING FOR EVERY OFFICER**
- **TRANSLATED THE CODE COMPLIANCE BROCHURE TO SPANISH**

# NEIGHBORHOOD SUSTAINABILITY

- **FORMED A BEAUTIFICATION PLAN & COMMITTEE**
- **CREATED A VACANT BUILDING LIST**
- **HOSTED A SERIES OF BLOCK PARTIES FOR EACH WARD**
- **CONDUCTED AN ANNUAL CLEAN-UP DAY**
- **BLIGHTED PROPERTY TAX ORDINANCE**



# NEIGHBORHOOD SUSTAINABILITY



# NEIGHBORHOOD SUSTAINABILITY



# NEIGHBORHOOD SUSTAINABILITY



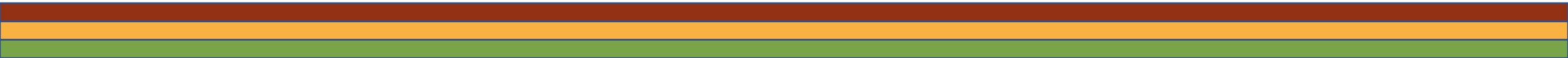
# ECONOMIC DEVELOPMENT

- **BLIGHTED PROPERTY DEMOLITIONS**
  - **CREATES SPACE FOR NEW HOUSING STOCK**
  - **ALLOWS FOR NEW DEVELOPMENTS**



**CODE**  
COMPLIANCE

# ACHIEVEMENTS



# CODE COMPLIANCE ACHIEVEMENTS

**BULK PICK-UP REMOVAL INCREASED BY 50%**



# CODE COMPLIANCE ACHIEVEMENTS

**OVER 5 STRUCTURES DEMOLISHED**



# CODE COMPLIANCE ACHIEVEMENTS

## COMMUNITY ENGAGEMENT (BLOCK PARTIES)





# CODE COMPLIANCE ACHIEVEMENTS

**COMPLETED 40+ HOME REHAB PROGRAM INSPECTIONS**



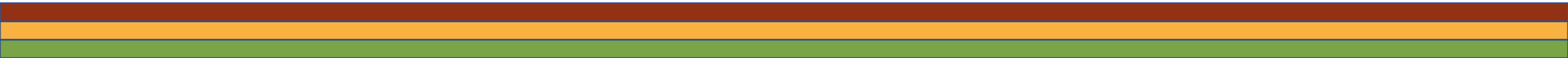
# CODE COMPLIANCE ACHIEVEMENTS

- **COMPLIANCE RATE INCREASED BY 40%**
- **EDUCATIONAL SWEEPS HELD IN SEVERAL WARDS**
- **REDUCED PARKING OF TRACTOR-TRAILERS IN PLAZAS**
- **REDUCED PARKING ON RESIDENTIAL STREETS**
- **ENVIRONMENTAL COURT NOW HELD IN MUNICIPAL COURT**



**CODE**  
COMPLIANCE

# IN-HOUSE TRAINING



# IN-HOUSE TRAINING SERIES

- **WHAT IS A VIOLATION?**
- **WHEN TO ISSUE A NOTICE OF VIOLATIONS & CITATIONS**
- **PREPARING FOR COURT**
- **ABATEMENT PROCESS**
- **BULK PICK-UP PROCEDURE**
- **TIME MANAGEMENT**
- **OFFICE PROCEDURES**
  - **CERTIFIED MAIL, SKIP TRACE, PROCEDURE FOR CITATION TO BE DELIVERED TO COURT SERVICES**

# TEAM BUILDING/COMMUNITY ENGAGEMENT



**BEAUTIFICATION COMMITTEE**



**HOME PROGRAM PROMO**



**ARBOR DAY PLANTING**

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# THANK YOU!

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