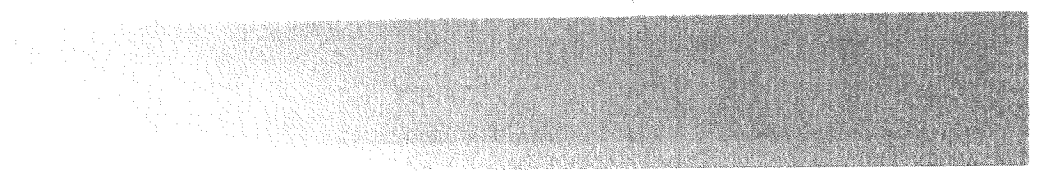


iMPACT

Cleaning Service, Inc.

Impacting the way you see clean





Dear Mrs. Waller


Thank you very much for your interest in our company concerning your commercial cleaning needs. The opportunity is greatly appreciated, and I hope that we have done all that is necessary to further this business relationship.

Enclosed you will find a completed proposal for your building. The monthly bid is to include supervision, cleaning equipment, payroll, taxes, and insurance. We feel that we can successfully meet all of your cleaning needs.

In closing I would like you to know that Impact Cleaning Service Inc. is a dedicated professional and hard working company. Our main goal is to satisfy you and all of your cleaning needs.

If you have any questions at anytime, please don't hesitate to call.

Trusting that we may be of service,



Derrick Hoskins, Owner
Impact Cleaning Service, Inc.

Impact Cleaning Service, Inc.

Impact Cleaning Service Inc. was established on a simple belief that quality workmanship and open communication are the keys to complete customer satisfaction.

With over 18 years in the janitorial business, Impact has the experience to handle any janitorial or maintenance projects. We provide expert cleaning for any size job. We have also built our reputation on the premise that responsible people and quality workmanship, at a competitive price, results in customer loyalty and satisfaction.

Impact is making the difference in the cleaning industry by offering a 100% customer satisfaction guarantee and providing a professional service by using a strict quality control program and advance cleaning techniques.

The Impact Difference:

- Reduce overhead
- No sub-contractors
- On-site management
- Immediate response
- Proven transition procedures
- Licensed/Insured
- Quality personnel
- Employee training
- Advanced equipment
- Environmentally safe chemicals

1. Quality Control

- A. Impact will have on-site management that will perform daily, weekly, monthly, inspections of accounts.
- B. Impact's personnel will be properly trained on all accounts to meet the specified needs of each client.
- C. All personnel are responsible for their daily performance by completing a daily specified cleaning form.

2. Impact's Personnel

- A. All personnel are required to have the proper uniforms and neatly dressed and groomed.
- B. All personnel will know and understand all work hours and pay scale.
- C. All personnel will be properly trained and thoroughly explained their job description.
- D. All personnel will be familiar with all cleaning chemicals and supplies as well as operating equipment.

3. Security and Insurance

- A. All Impact personnel will go through a thorough background check.
- B. All personnel will be responsible for securing the building after each completed work day/night.
- C. Impact will provide all necessary license, and insurances.

Entrance/Hallways:

Sweep and mop floors.

Empty trash and replace liner.

Dust and wipe down furniture and fixtures.

Clean all doors and partition glass.

Restrooms:

Sweep and mop floors.

Empty trash and replace liner.

Completely sanitize all toilets, urinals, and sinks.

Clean all mirrors.

Replace all paper products and fill dispensers.

Offices (911 Comm., Records Division, Detective, Watch, Roll Call):

Vacuum and or sweep and mop floors.

Empty trash and replace liner.

Dust and wipe down desk, furniture and fixtures.

Break Room:

Sweep and mop floors.

Empty trash and replace liner.

Wipe down all tables, chairs, cabinets, counters, and sink.

Wipe down appliances and inside of microwave.

Conference Room and Court Room:

Vacuum floors.

Empty trash and replace liner.

Wipe down table and chairs.

Dust and wipe down furniture and fixtures.

Keep organized and arranged every cleaning.

All other services that are verbally agreed upon.

TOTAL COST OF SERVICE

Department of Police Services
320 Cash Memorial Blvd
Forest Park, GA. 30297

One Thousand Nine Hundred and Forty-Eight Dollars
(\$1,948.00)
Per Month (Monday, Wednesday and Friday)

This bid includes equipment, insurance, supervision, taxes and labor.

Summary

Ultimately we believe that Impact Cleaning Service, Inc. is a qualified and enthusiastic company prepared to serve and care for our clients based on the stipulated need of service. We know that our passion for this project combined with our strong work ethics, validates our ability and desire to successfully render quality service. We believe our vast competencies place us in a very good position for making logical and expeditious decisions.

We are confident that our team members and staffing levels will fit appropriately with the demands of your facility. We will remain organized and structured, yet readily willing to be flexible when necessary. We are certain our pricing is reasonable and fair, rivaling any competitor for this position.

The quality of our work speaks volumes. However, we realize that the true determining factor of our performance lies with the satisfaction of our clients. Therefore, it will remain our ongoing mission to execute our services and always considering the welfare and needs of our clients. Implementing our services and transitioning into your organization will be a smooth one due to our excellent time management skills, thorough organizational skills, competent and friendly team members.

We deeply appreciate being considered for this position and opportunity to serve. We look forward to continuing a strong and loyal business relationship with your company.

Thank You.