City of Forest Park Public Information Office



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Today's Agenda

- Key Accomplishments
- General Communications
- Media Relations
- Social Media
- Opportunities / Future Projects
- Closing / Q&A



Key Accomplishments

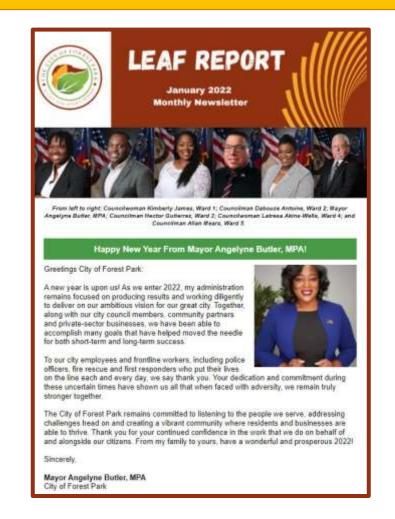
- Adoption of the city's first Public Information / Communications Policy.
- Development and launch of The Leaf Report Monthly Newsletter.
- Creation of an official City of Forest Park LinkedIn company page.
- Established an approved process for disseminating news releases, media alerts and general information to residents, business owners and stakeholder groups.



FIRST RESPONDERS OF INFORMATION



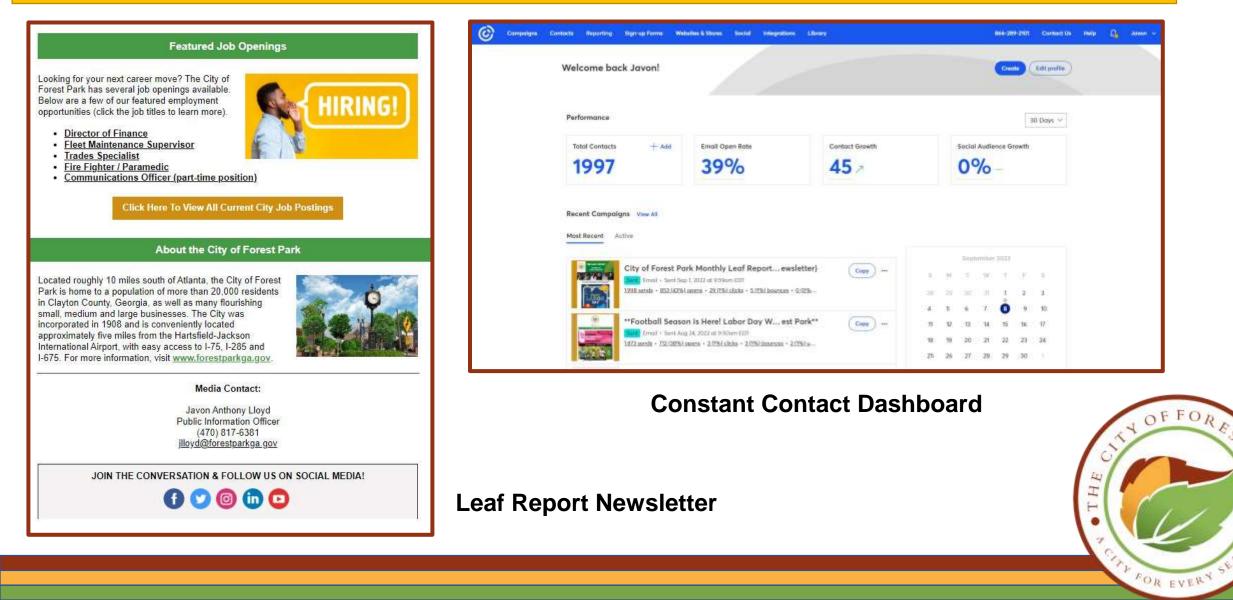
Keeping Forest Park Residents Informed



- The Leaf Report is a monthly newsletter sent out by the Public Information Office that includes up-to-date details regarding city news, upcoming events, open job positions and more.
- Constant Contact, a mass emailing platform, is also used to distribute information to residents, community organizations and city staff.
 - Over 2,000 individual contacts added to the city's main distribution list.
 - Current email open rate of 39% (*industry standard around 30%*).



General Communications



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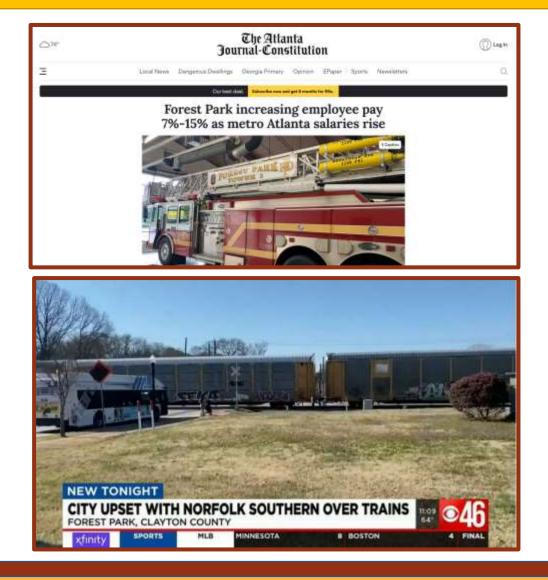
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Media Relations

- The city's Public Information Office is responsible for generating positive news coverage, while also responding to a wide range of media and interview requests.
- News coverage has been secured in the following media outlets:

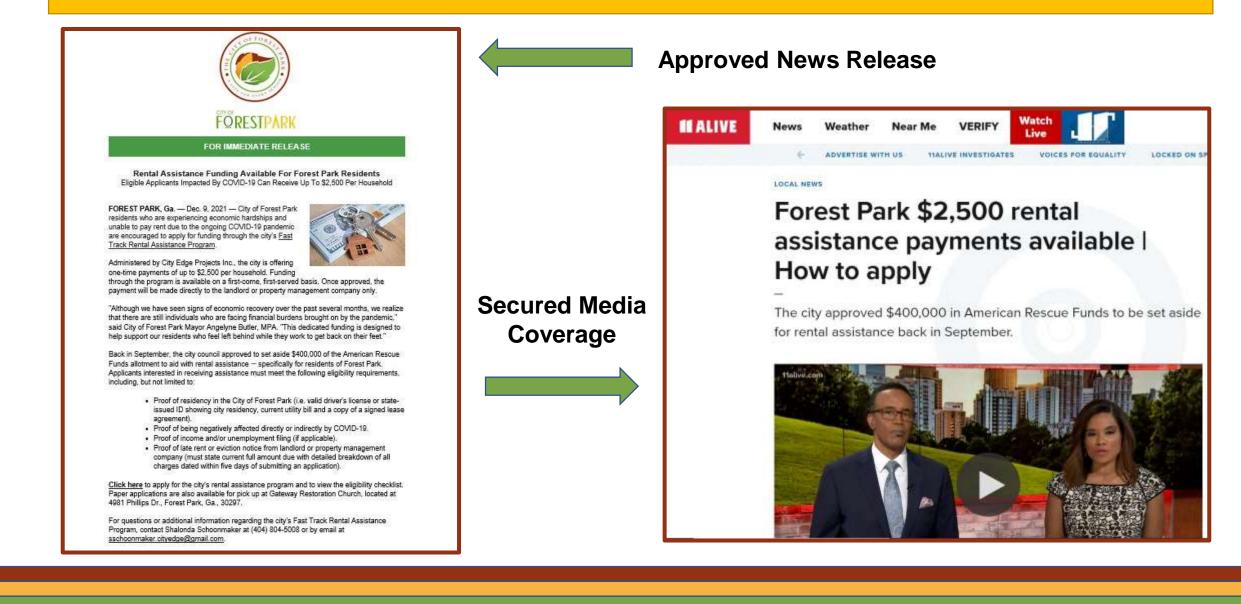




Media Relations (cont.)



Media Relations (cont.)



Social Media

City of Forest Park 274 toloom 1w - 👁

Make way... there's a new quint #FireTruck in fown! Check out these avecome pics of the City of Forest Park's brand new fire engine. #FireRescue #PublicSaftey #EmergencyManagement



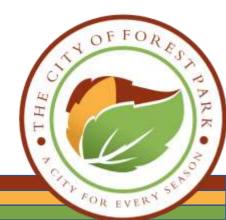
New Quint Fire Truck





Municipal Clerk's Week

- Social media and networking are important and widely used communication tools when it comes to disseminating information to the public.
- Primary social media platforms used by the city include:
 - o Facebook
 - \circ Twitter
 - \circ LinkedIn
 - o Instagram



Social Media (cont.)

Forest Park, GA @ForestPark30297

Beginning at 8 a.m. on Feb. 14, Old Dixie Hwy. (from Royal Dr. to Lake Mirror Rd.) will be closed to through traffic to make way for needed repairs to the nearby railroad crossing. Detours are expected to remain in effect until Feb. 18, at 5 p.m. Details: conta.cc/3GwFE9W.

CITY OF FOREST PARK

Attention: Road Closure

Beginning at 8 a.m. on Monday, Feb. 14, Old Dixie Highway (from Royal Drive to Lake Mirror Road) will be closed to through traffic.

9:42 AM - Feb 9, 2022 - Twitter Web App

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Each year, on January 9, citizens and leaders across the nation celebrate National #LawEnforcementAppreciationDay as a way to recognize those special individuals who have answered the call to #PublicService. To the brave ...see more







Food Truck Friday

Old Dixie Road Closure

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Promote

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Social Media (cont.)

Forest Park, GA @ForestPark30297

Weather forecasts are calling for a potential #winter threat across #MetroAtlanta this weekend. Freezing rain, sleet & even small accumulations of snow are all possible. Visit ready.gov/winter to learn how to stay safe before, during & after winter storms. #WinterSafety



Severe Weather Updates

City of Forest Park Government Published by Pbz Forestpark O September 6 at 949 AM - O

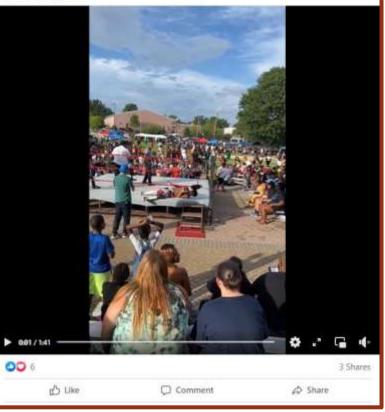
More fantastic #progress happening right here in #ForestPark. The new mixed-use #PublicSafety building will include a new fire station, mini-police precinct and a state-of-the-art conference room. At more than 13,000 square feet, the building is slated to replace Fire Station No. 3 and will feature three apparatus bays and a modern design layout to better accommodate first responders.



Construction on new Gillem Public Safety Building

City of Forest Park Government was live. Published by Pbz Forestpark @ - August 20 at 635 PM - @

Forest Park Day 2022



2022 Forest Park Day

Opportunities / Future Projects

- Expansion of the office / adding another position.
- Create more video content that features city staff and their roles within local government, as well as area businesses and nonprofit groups.
- Community Video Showcase Program (*filming* scheduled for Sept. 28-30).
- Launch of a "Forest Park Job of the Week" feature to be posted on social media.
- Continue to establish relationships with local, regional and national media partners.











