



CITY OF
FORESTPARK

City Council Agenda Item

Subject: MFA Solution Implementation– IT Department

Submitted By: Josh Cox, IT Director

Date Submitted: March 13th, 2024

Work Session Date: March 18th, 2024

Council Meeting Date: N/A

Background/History:

MFA (Multi Factor Authentication) is a security tool that in addition to a username and password, requires an MFA token to login or access City IT resources. While we currently have MFA in place for certain systems and users, we are looking to implement a complete system-wide solution that covers all applications and all users in one easy to manage tool. While the IT Department has this solution as part of the budget request for the upcoming fiscal year, due to the incredible layer of security this solution would add, the IT Department is requesting it be approved in the current fiscal year so we can get started on implementation immediately.

Cost: \$ Budgeted for: _____ Yes No

There is a monthly licensing cost of \$3,660.00, an annual licensing cost of \$6,936.00, and a one-time implementation cost of \$25,500.00. The total annual cost to cover all domain applications and all employees will be \$50,000. Once implemented, however, due to adding such a strong stance to our cyber security, we can negotiate down our cyber security insurance to help offset the costs.

None

Action Requested from Council: We are seeking approval to move forward with this project in the current fiscal year.