

October 29, 2025

City of Folsom

GIS and Lucity Support Services

INTRODUCTION

Infinity Technologies would like to thank the City of Folsom for the opportunity to provide support for your GIS and Lucity needs. We have been working with Folsom intermittently over the last 8 years on specific projects that included data development/realignment and parcel/address update automation. We have also been working with cities within Sacramento County for over 20 years. Lastly, Infinity Technologies staff have direct experience working with the Central Square Community Development and Lucity business systems. Together, this experience should prove to be very helpful in understanding and working on the unique GIS and Lucity tasks for Folsom.

Infinity Technologies is also a business partner with Esri. Partnering with the industry's leading software provider keeps our staff informed and trained on the very latest advancements in GIS technology.

PROJECT BACKGROUND

The City of Folsom has used GIS technology to support a variety of mapping needs across city departments. An existing ArcGIS Enterprise upgrade was recently completed. This upgrade should help to ensure the GIS platform is stable and ready to continue serving important GIS content and functionality. Recent staff departures have created a need to potentially contract out GIS support. Infinity Technologies is prepared to support Folsom with a cost-effective streamlined approach to meet your GIS and Lucity needs. Listed below are examples of tasks that would be provided by Infinity Technologies GIS and Business Analyst staff:

- ArcGIS Enterprise administration
- GIS Integration support of Community Development
- GIS data layer updates
- General GIS support requests
- WebGIS application development and maintenance
- Finalize adjustments to the parcel and address update procedures
- Complete the project to pull crime data into local database.
- GIS integration support of Lucity
- Lucity administration

SCOPE OF WORK

TASK 1. ArcGIS Enterprise Administration

- Ensure backup routines are running as expected
- Develop proactive monitoring service to detect issues within the GIS services and databases.
- Create any required documentation to define the GIS platform
- Provide troubleshooting services with existing or future issues that impact GIS end users
 - Includes reviewing the status of the migration to the new ArcGIS Enterprise platform as it relates to WebGIS applications (internal/public), integrations with business systems, etc....

TASK 2. GIS Integration with Community Development

- Review existing GIS integration services
- Ensure updated GIS data is part of integrations
- Provide troubleshooting when issues are detected

TASK 3. GIS Layer Updates

- As needed data updates to GIS layers (Addresses, PW infrastructure, planning layers)

TASK 4. General GIS Support

- Complete as-needed maps, analysis, and reports.
- Provide GIS training and mentoring to Folsom staff

TASK 5. WebGIS Application Development and Maintenance

- As-needed WebGIS application maintenance (internal/public facing)
- Develop new WebGIS applications as requested from city departments

TASK 6. Parcel and Address Update Automation

- Finalize updates to existing automation routines to pull County GIS data to Folsom

TASK 7. Folsom PD Crime Data Automation

- Complete data export automation to pull crime data from Sunridge RIMS

TASK 8. GIS Integration with Lucyly

- Review existing GIS integration services
- Ensure updated GIS asset data is part of integrations
- Provide troubleshooting for existing and future issues

TASK 9. Lucity Administration

- Provide troubleshooting for current and future issues with Lucity back office and field functionality.
- Training for Utility Department staff for back office and field workflows.
- Complete a summary assessment and priority recommendations targeting the following:
 - Asset structure, reporting, inspection workflows, integrations (finance, SCADA, work orders)
- Translate field staff needs into Lucity/IT solutions and workflows
- Develop a comprehensive set of standard operating procedures that document important workflows with back office and field capabilities.
- Provide general administrative support for the overall Lucity asset management system.
- Work with key stakeholders to begin discussions on the implementation of new Lucity modules. (Fleet and Solid Waste)

COST ESTIMATE

| TASK | ESTIMATED COSTS |
|---|------------------|
| Task 1 - ArcGIS Enterprise Administration | \$4,000 |
| Task 2 - GIS Integration with Community Development | \$4,000 |
| Task 3 - GIS Layer Updates | \$20,000 |
| Task 4 - General GIS Support | \$20,000 |
| Task 5 - WebGIS Application Development and Maintenance | \$8,000 |
| Task 6 - Parcel and Address Update Automation | \$2,500 |
| Task 7 - Folsom PD Crime Data Automation | \$2,500 |
| Task 8 - GIS Integration with Lucity | \$9,000 |
| Task 9 - Lucity Administration | \$60,000 |
| Total Estimated Cost (1 Year) | \$130,000 |

HOURLY RATE SCHEDULE

| GIS CLASSIFICATION | HOURLY RATE (\$) REMOTE | HOURLY RATE (\$) ON-SITE |
|---------------------------|--------------------------------|---------------------------------|
| Project Manager | 170 | 180 |
| Enterprise GIS Architect | 170 | 180 |
| Senior GIS Analyst | 140 | 155 |
| GIS Analyst II | 130 | 145 |
| GIS Analyst I | 120 | 130 |
| Senior GIS Technician | 115 | 125 |
| GISTechnician II | 105 | 115 |
| GIS Technician I | 95 | 105 |
| Senior Business Analyst | 170 | 185 |
| Business Analyst II | 155 | 170 |
| Business Analyst I | 125 | 140 |

GIS support can be provided through a mix of remote and on-site work schedule.