



Folsom City Council Staff Report

MEETING DATE:	4/14/2026
AGENDA SECTION:	Scheduled Presentations
ITEM TITLE:	A Presentation from HomeServe USA Corporation regarding Homeowner Water and Sewer Service Line Protection Program and Direction to Staff
FROM:	Utilities Department

BACKGROUND / ISSUE

The HomeServe Service Line Program, offered by Utility Service Partners, a HomeServe Company, was conceived to educate property owners about their service line responsibilities and to help residents avoid the out-of-pocket expense for unanticipated and potentially costly service line repairs and replacements. This program offers the following to residents:

- Providing homeowners affordable protection against significant and unexpected costs to remedy leaking/broken/ clogged water lines, sewer lines, and in-home plumbing lines.
- Ensuring the delivery of timely, high-quality repair services in adherence to all applicable codes.
- The program stimulates the local economy by using fully vetted local contractors to complete the repairs.

Bill Coffey from HomeServe USA will present the details of their service line program. City staff requests direction to move forward with this program and bring back the related agreements for consideration by City Council or to not move forward with this program.

Submitted,

Marcus Yasutake, Utilities Director

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and minimize paper use.*



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