

# FY 2022-23 Proposed Budget: Information Technology

Brian LeJeune

8/4/22



# Mission Statement

Information Technology (IT) serves the City through a series of functions that include integrating software systems, providing cybersecurity and technology support, and negotiating and managing IT related contracts.



# Department Core Services

- IT Administration
- Networking
- Support Services
- Cybersecurity



# Recent Accomplishments

- Upgraded core network switch firmware
- Deployed TLS VPN – mostly eliminating the need for RDS
- Deployed laptops for Wastewater to utilize at Fire Station #3
- Assessed/mitigated environment related to Log4j vulnerability
- Restored a domain controller from backup after installing a bad patch published by Microsoft
- Assisted with City Hall Remodel Project quoting & IT implementation (ongoing)
- Deployed digital signatures for check signing



# Recent Accomplishments *cont.*

- Completed CJIS Audit in conjunction with our Police Department
- Deployed Vulnerability Scanner
- Oversaw the Bluum installation of the A/V system
- Deployed new hardware for staff
- Refreshed our six (6) copiers under one lease agreement
- Deployed SCADA viewer PC in Utilities

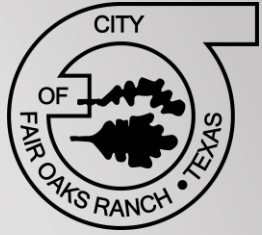


# Performance Measures

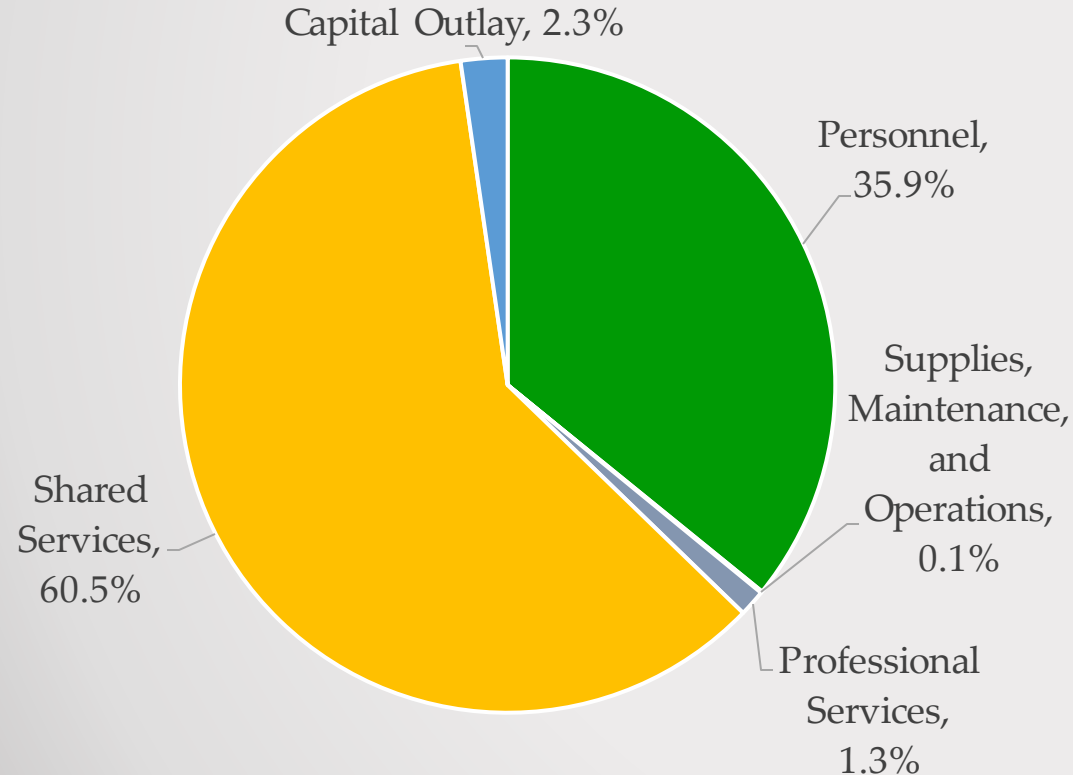
Strategic Pillar	Performance Measure	FY 2019-20 Actual	FY 2020-21 Actual	FY 2021-22 Projected	FY 2022-23 Proposed
Operational Excellence	#Workstations Installed	19	20	21	10
Operational Excellence	#IT Tickets Resolved	2	707	750	800

New KPIs in development for FY 2022-23

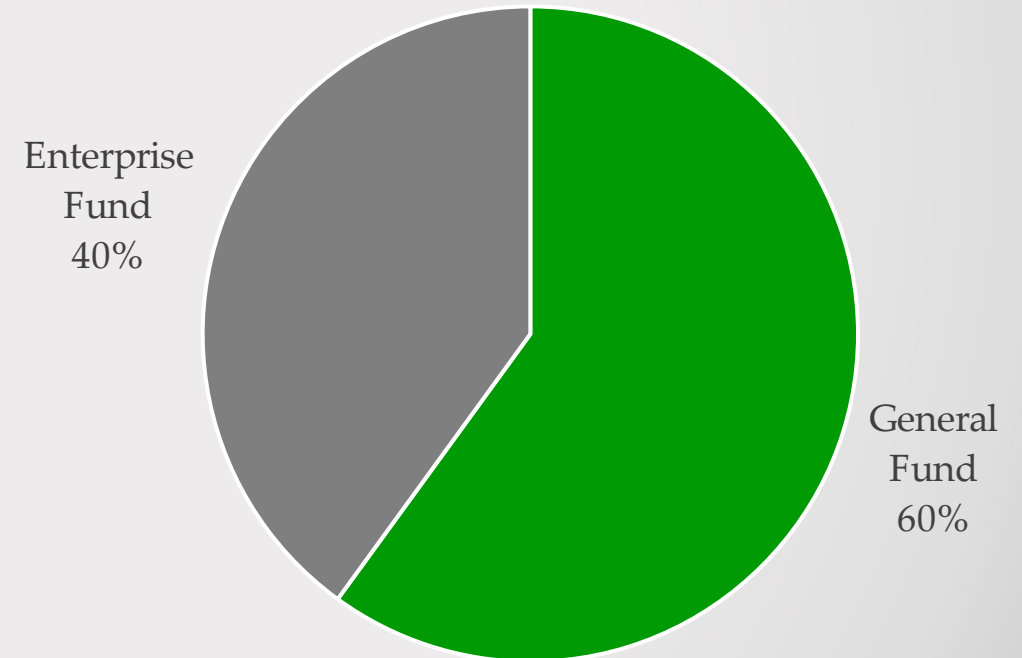
# Proposed FY 2022-23 Budget: \$651,775



## Budget by Category



## Budget by Fund

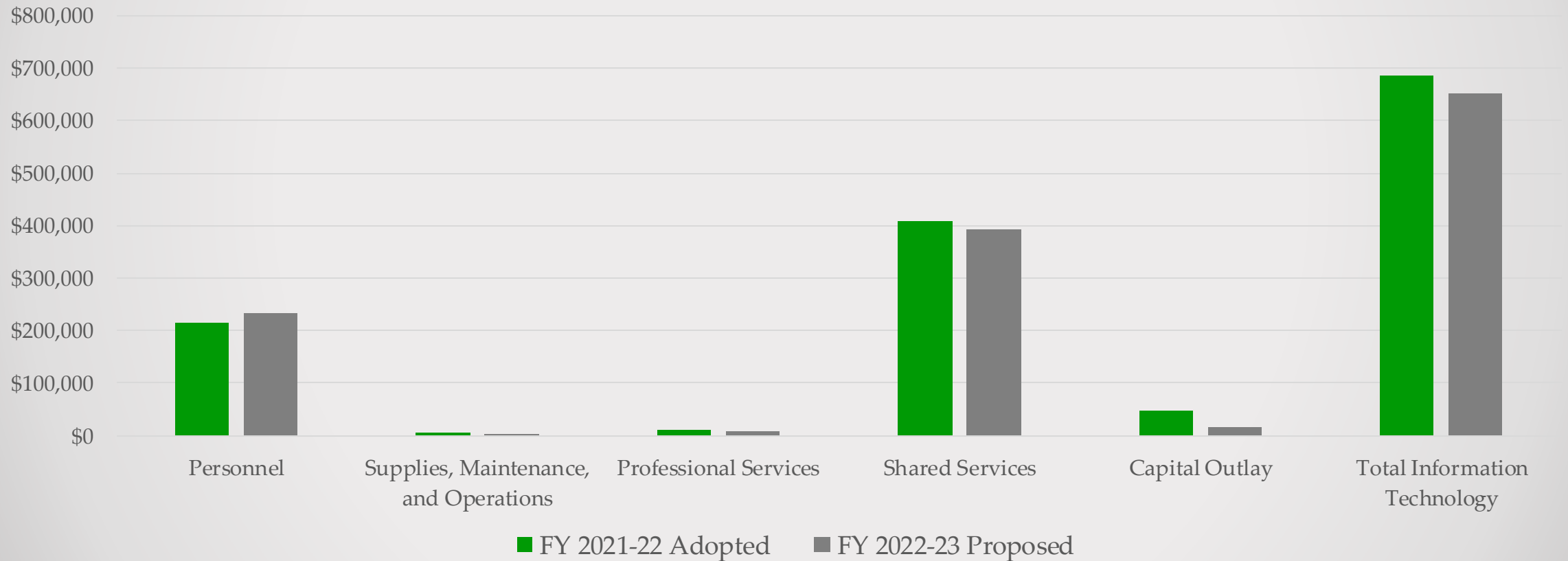


2 positions  
0 vacancies



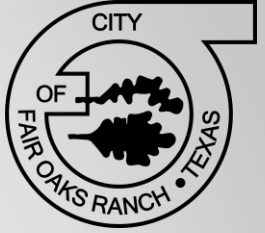
# Changes to the Budget

## Information Technology



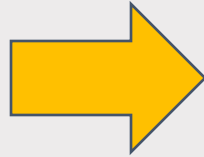


# Project Highlight



## Update GIS Work Order System

iWorQ



Brightly

Projected Budget: \$25,000

Description: Changing work order system from iWorQ to Brightly

Critical Dates:

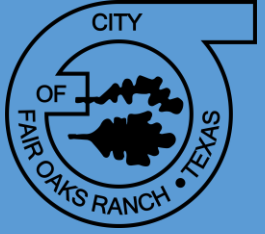
Start Date 7/22/22

Substantial Completion 9/08/22

Final Completion 9/20/22

% Completed: 10%

Status Update: Conducted initial call and have scheduled dates in September for implementation.



# Questions?

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# Backup Slides

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