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## CITY COUNCIL CONSENT ITEM

### CITY OF FAIR OAKS RANCH, TEXAS

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AGENDA TOPIC: Approval of the second reading of an ordinance approving a first amendment to the 2024 franchise agreement with Frontier Texas Ventures I, LLC for the collection, hauling, and disposal of municipal solid waste and recyclable materials in the City of Fair Oaks Ranch

DATE: July 17, 2025

DEPARTMENT: Administration

PRESENTED BY: Consent Item: Jim Williams, MBA, ICMA-CM, Assistant City Manager

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#### **INTRODUCTION/BACKGROUND:**

The City entered into a franchise agreement with Frontier Texas Ventures I, LLC (Frontier Waste) in August 2024 for the collection, hauling and disposal of municipal solid waste and recyclable materials in the City. Service started with Frontier Waste in October 2024.

Since the commencement of the contract, staff have become aware of confusing contract terms regarding procedures that residents follow when scheduling their bulk or brush pick up. Currently, residents need to contact Frontier Waste “no later than the end of the business day prior to the scheduled collection day.” This language is confusing in three ways:

1. There’s no practicable way for residents to know what the scheduled collection day is for bulk or brush pick up until after they contact Frontier Waste,
2. Residents often believe the “scheduled collection day” is their garbage and recyclable collection day, when it is likely that bulk and brush pick up will likely be on a different day than the regular, weekly garbage and recycling pick up, and
3. Residents have routinely called Frontier Waste by close of business the day prior to the day they would like to have a scheduled pick up, only to find out that Frontier Waste has no available capacity for that day, leading to confusion, disappointment and unmet expectations.

Staff discussed the problem with Frontier Waste and determined the best course of action is for residents to call Frontier Waste not later than 5:00 p.m. the Friday before the monthly bulk and brush pick up week. Frontier Waste and the resident needing service can coordinate a more precise pick-up day for bulk or brush, resulting in better communication and improved service delivery. This course of action will require a contract amendment.

Bulk and brush pick up will continue to be the last full week of each month. Residents may continue to schedule up to one bulk pick up per month and up to two brush pick ups per year. All other provisions in the 2024 franchise agreement remain unchanged.

The first reading of this ordinance was approved by City Council on July 3, 2025.

Attached as **Exhibit A** is the proposed amendment. For reference, attached as **Exhibit B** is the 2024 franchise agreement.

**POLICY ANALYSIS/BENEFIT(S) TO CITIZENS:**

- Aligns with the City's Strategic Action Plan pillars of Operational Excellence.

**LONGTERM FINANCIAL & BUDGETARY IMPACT:**

None

**LEGAL ANALYSIS:**

Ordinance approved as to form.

**RECOMMENDATION/PROPOSED MOTION:**

Consent Item: I move to approve the second reading of an ordinance approving a first amendment to the 2024 franchise agreement with Frontier Texas Ventures I, LLC for the collection, hauling, and disposal of municipal solid waste and recyclable materials in the City of Fair Oaks Ranch.