

# CITY COUNCIL CONSENT ITEM CITY OF FAIR OAKS RANCH, TEXAS

AGENDA TOPIC: Approval of a resolution authorizing the execution of an agreement with Patti

Engineering, Inc. for Supervisory Control and Data Acquisition (SCADA)

support services.

DATE: September 19, 2024

DEPARTMENT: Finance

PRESENTED BY: Consent Item – Clayton Hoelscher, Procurement Manager

## **INTRODUCTION/BACKGROUND:**

In 2014, the City of Fair Oaks Ranch entered into a performance contract with Siemens Industries to upgrade to an automatic water reading system, updated billing system, and water and wastewater plant enhancements. One of the critical upgrades included redesigning the operations of the utility's Supervising Control and Data Acquisition (SCADA) system, which significantly improved the utility's monitoring and operation capabilities. Since these upgrades were implemented, the utility has retained Patti Engineering on an annual contract to provide 24-hour assistance in a technical emergency and routine maintenance.

The cost for support for one year is \$54,120.00. The contract includes 60 hours of remote services, a 24-hour on-call hotline with a response time of one to four hours for troubleshooting, and 35 hours of on-site assistance. It also provides up to 36 hours (about three hours per month) to facilitate Microsoft Windows updates on the Panel PCs at each plant and the central server at City Hall through the contract period. The agreement also provides license upgrades as new versions of software are available.

### **POLICY ANALYSIS/BENEFIT(S) TO CITIZENS:**

- Retaining Patti Engineering as the utility's SCADA contractor has proven beneficial when issues are out of the scope of the utility operator's technical skills.
- Supports Priority 3.1 of the Strategic Action Plan to Enhance and Ensure Continuity of Reliable Water Resources in Accordance with CCN Obligations
- Supports Priority 3.2 of the Strategic Action Plan to Enhance and Ensure Continuity of Reliable Wastewater Treatment in Accordance with CCN Obligations.

#### **LONGTERM FINANCIAL & BUDGETARY IMPACT:**

The FY 2024-25 proposed budget includes \$54,000.00 for this project. Savings will be available to cover the difference of \$120.00.

# **LEGAL ANALYSIS:**

The City's standard Professional Service Agreement is being utilized for this project. The City Attorney has approved the resolution as to form.

# **RECOMMENDATION/PROPOSED MOTION:**

Consent Item – I move to approve a resolution authorizing the execution of an agreement with Patti Engineering in an amount not to exceed \$54,120.00.