FINANCIAL RESILIENCE AND RESPONSIBILITY PRIORITY AREAS AND PROJECTS 1.1 Develop and Maintain a Budget process that links with the Strategic Action Plan	2021	2022	2023	2024	2025	2026	2027 2028
1.1.2 Implement sustainable recurring budget/SAP process and procedures (Council Resolution)	2	2	2	7	2	7	<u>8</u> 8
1.1.2 Implement sustainable recurring budget/SAT process and procedures (Council Resolution) 1.1.4 Redesign Enterprise Budget Process and Rate Model							+
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1.1.6 Implement a strategic planning, reporting, and monitoring system							$-\!\!\!\!+\!\!\!\!-$
1.1.7 Develop and track Key Performance Indicators							
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1.2 Develop a 5-Year Forecast	ı						
1.2.4 Develop and integrate staffing plan into the long-term financial plan							
1.2.6 Integrate the Utility Fund into the long-term financial plan							
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1.3 Develop a Risk Inventory and mitigation strategies							
1.3.2 Develop a Risk Inventory for operational risks							
1.3.3 Implement internal controls for financial and operational risks							
1.3.4 Complete a risk management audit to ensure compliance with risk mitigation strategies							
1.3.5 [PROPOSED] Develop Risk Management Policy							
			•				
1.4 Develop Sustainable Financing Strategies aligned with service delivery expectations	_						
1.4.4 Update Water Impact Fee Study							
1.4.5 Update Wastewater Impact Fee Study							
1.4.11 Develop a long-term capital and debt financing plan							
						•	•
1.5 Ensure continuity and excellence of Financial Reporting Reliability							
1.5.1 Evaluate and update fund balance and reserve policies							
1.5.6 Review and Update Financial Management Policies							
1.6 Implement Procurement Function							

Exhibit A

Project Status Legend Project Planning Phase In Project Completed/Operational Project On Hold or Canceled 1.6.3 Implement Purchase Order Process in Incode and create Citywide SOP 1.7 Modernize Enterprise Resource Planning System 1.7.1 Conduct Strengths, Opportunities, Aspirations, and Results (SOAR) Analysis 1.7.2 Identify current system resources and redundancies 1.7.3 Identify and evaluate current ERP platform and alternatives 1.7.4 Select and implement modern ERP System

RESPONSIBLE GROWTH MANAGEMENT PRIORITY AREAS AND PROJECTS	21	22	23	24	25	26	27	28
2.1 Manage the physical development of the city in accordance with the Comprehensive Plan	20	203	202	202	20	20	20	20
2.1.1 Update International Family of Building and Life Safety Codes (every 3 years)								
2.1.2 Update the Unified Development Code								
2.1.3 Implement turnkey predevelopment process/development handbook (Administrative Procedures Manual)								
2.1.9 Engage with regional development committees and initiatives								
2.1.10 Identify staffing and training resources to manage the development process								
2.1.12 Update Transportation Plan								
2.1.13 Update the Comprehensive Plan								
2.2 Implement and update Infrastructure Master Plans								
2.2.4 Evaluate and update Master Plans (Waster, Wastewater)								
2.2.6 Evaluate and update Master Plans (Drainage)								
2.2.7 [Proposed] Implement Master Roads Plan (CIP)								
2.3 Enhance Local Mobility and Multimodal Connectivity								
2.3.5 Institute transportation and traffic safety committees and to identify needs and opportunities								
2.4 Align Strategies with alternative funding sources								
2.4.1 Develop City Sponsored Application for Gateway Infrastructure *Contingent on MDD approval								
2.4.5 Align and update Community Center Agreement between City and MDD								
2.5 Develop, Implement and Update Environmental Sustainability Programs								

RELIABLE AND SUSTAINABLE INFRASTRUCTURE PRIORITY AREAS AND							
PROJECTS	51	22	53	42	22	56	27
3.1 Enhance and Ensure Continuity of Reliable Water Resources	202	202	202	202	202	203	203
3.1.17 Evaluate water needs for fire protection, integrate into Water Master Plan update							
3.1.18 Update drought contingency plan							
3.2 Enhance and Ensure Continuity of Reliable Wastewater Treatment							
3.3 Enhance and Ensure Continuity of Reliable Drainage Improvement Initiatives							
3.3.2 Design and maintain a drainage maintenance program							
3.3.3 Assess the effectiveness of drainage maintenance program							
3.4 Enhance and Ensure Continuity of Reliable Roadway Improvement Initiatives							
3.4.4 Assess effectiveness of the annual road maintenance program							
3.5 Enhance and Ensure Continuity of Reliable City Facilities	-						
3.5.2 Develop a City Facilities and Space Utilization Master Plan							
3.5.5 Plan and construct a community center							

PUBLIC HEALTH AND SAFETY PRIORITY AREAS AND PROJECTS	31	22	23	4.	22	92	27
4.1 Enhance and Ensure Continuity of Police Services	2021	202	202	202	202	202	2027
4.1.11 Establish a Police Cadet Program							
4.2 Develop a Long-Term Strategy for Continuity of Fire Services							
4.2.2 Implement findings from standards and utilization study							
4.2.3 Update and renew service agreements with fire service providers							
4.2.4 Fire Station #3 Phase 2 Upgrades							
4.3 Develop a Long-Term Strategy for Continuity of Emergency Medical Services							·
4.3.2 Implement findings from standards and utilization study							
4.3.3 Update and renew service agreements with emergency medical service providers							
4.4 Develop Ongoing Community Outreach and Education Programs							
4.5 Establish a Formal Emergency Response Plan							
4.5.2 Develop and document a Continuity of Operation Plan							
4.5.3 Ensure senior staff is properly certified/trained for EOC (NIMS/ICS)							
4.5.5 [Proposed] Develop and implement Emergency Management Testing, Training & Evaluation program							
4.6 Review and update Municipal Court best practices							
4.6.2 Determine advantages and applicability of a court of record							

OPERATIONAL EXCELLENCE PRIORITY AREAS AND PROJECTS	21	22	23	24	25	56	27
5.1 Evaluate and Implement key HR Programs that Promote Organizational Design and Development	2021	202	202	202	202	202	2027 2028
5.1.1 Evaluate and Update Compensation and Benefit Plans							
5.1.2 Evaluate and Update Employee Handbook							
5.1.5 Implement Learning Management System							
5.1.6 Update Performance Evaluation - Integrate Merit Based Pay Increases							
5.1.7 Implement Recruitment and Retention SOP							
5.1.8 Develop long-term staffing plan							
5.2 Develop and Implement a Proactive Communication Strategy							
5.2.7 [Proposed] Implement Biannual Community Survey							
5.2.8 [Proposed] Implement Community Polling System							
5.2.9 [Proposed] Automate Community Sentiment & Social Listening							
5.2.10 [Proposed] Develop Crisis Communications Plan Annex for EOP							
5.3 Evaluate and Update Service Delivery Expectations and Best Practices							
5.3.3 Develop and implement digitization program for city records							
5.3.3b 3rd Party Scanning of City Records							
5.5 Evaluate and Update IT Infrastructure, Software, and Security	_						
5.5.1 Define and Develop and Implement Core components of the IT master Plan							
5.5.2 Conduct IT risk analysis and vulnerability assessment							
5.3.13 [Proposed] IT Master Plan recommendation TBD							
5.3.14 [Proposed] IT Master Plan recommendation TBD	·						