PROOFIL COMMUNICATORS

TARRANT COUNTY REGIONAL COMMUNICATIONS

City of Everman 404 W. Enon Avenue Everman, Texas 76140

Monthly Report

March 2025

ALL OPERATIONS

Total incoming 9-1-1 Calls: 2550

Total incoming Administrative Calls: 4021

Average 9-1-1 ring time: 98.8% under 10 seconds

FIRE DISPATCH

EMS Calls: 1226

Motor Vehicle Accidents: 93

Structure Fires: 98

Other Call Types: 503

Total All Calls Dispatched: 1920

POLICE DISPATCH

Robberies: 1

Burglaries: 23

All Assaults: 10

All Disturbances: 168

Other Call Types: 3246

Total All Calls Dispatched: 3448



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NOTEWORTHY INCIDENTS:

Dispatch received another shooting incident that ended in another tragedy. Despite hearing the fear and urgency in callers' voices, they stayed composed, offering a calm and reassuring tone and dispatching first responders in less than 2 minutes. Their ability to stay focused and empathetic in such high-pressure moments was crucial in ensuring the safety of those in need.

UPDATE FROM THE DIRECTOR:

Chief Patton will be out of the office beginning April 15, 2025 and anticipate returning on the second week of July.

An email for contact information has been sent out. City Manager Spencer will be my backup during my leave if there are any urgent or major circumstances that need to be addressed.

The next Fire Chiefs' meeting will be held on March 20, 2025 at 1000. The Police Chiefs' meeting will be the same date at 1100. Both will be led by City Manager Spencer. Invites will be sent out soon.

EMPLOYEE HIGHLIGHT:

Police Dispatcher Laela Lara and Fire Dispatcher Jeremy Joiner really stepped up in a challenging situation, working together to manage emergency responses during severe weather. They played a crucial role in directing first responders and helping citizens to safety.