



CITY OF EVERMAN

212 North Race Street Everman, TX 76140

STAFF REPORT

AGENDA TITLE: RESOLUTION #2024-01-01 - A RESOLUTION OF THE CITY COUNCIL OF THE CITY OF EVERMAN, TEXAS, AUTHORIZING EXECUTION BY THE CITY MANAGER OF A PROPOSAL AND COST SCHEDULE AS AN ADDENDUM TO THE CITY'S EXISTING MANAGED SERVICES AGREEMENT WITH NET GENIUS, INC. IN AN AMOUNT NOT TO EXCEED \$65,447.99 FOR THE EMERGENCY REPLACEMENT OF A DISPATCH SERVER AND RELATED AND NECESSARY SOFTWARE; AND PROVIDING AN EFFECTIVE DATE.

MEETING DATE: 01/16/2024

PREPARED BY: C. W. Spencer

RECOMMENDED ACTION:

Approval

BACKGROUND INFORMATION:

In recent weeks, the Tarrant County Regional Communications Dispatch Center has experienced some server failures and delays. The server failures and delays significantly impact the operations and call taking procedures of the center. The servers that are utilized are dated and no longer servicable because they have reached their "end-of-life" according to manufacturers.

Beverly Patton, the Director of Communications, has worked with our contracted I.T. company which services these servers. The company is NetGenius and the City has previously engaged in a professional services agreement with this company. They have provided a quote for replacement servers that are upgraded from the current versions. These servers will actually combine existing servers, limiting future costs. It is being requested that we purchase two servers, in order for us to maintain redundancy and stability. These servers will support one another. We do this so that in the event one of these servers was to fail, there is a secondary server to maintain emergency operations and call-taking and dispatching capability. The quote for the hardware and software on attached. The City of Everman is already paying for professional services that will include the installation and future maintenance of these machines.

FISCAL IMPACT:

The cost for these servers, to include software and licensing, is \$65,447.99. There is funding available within the Dispatch Capital Improvement Fund, which is a city-designated restricted fund solely dedicated for the purposes of these upgrades. Staff is proposing that this allocation come from that fund. If approved, a budget amendment would later follow reflecting such.