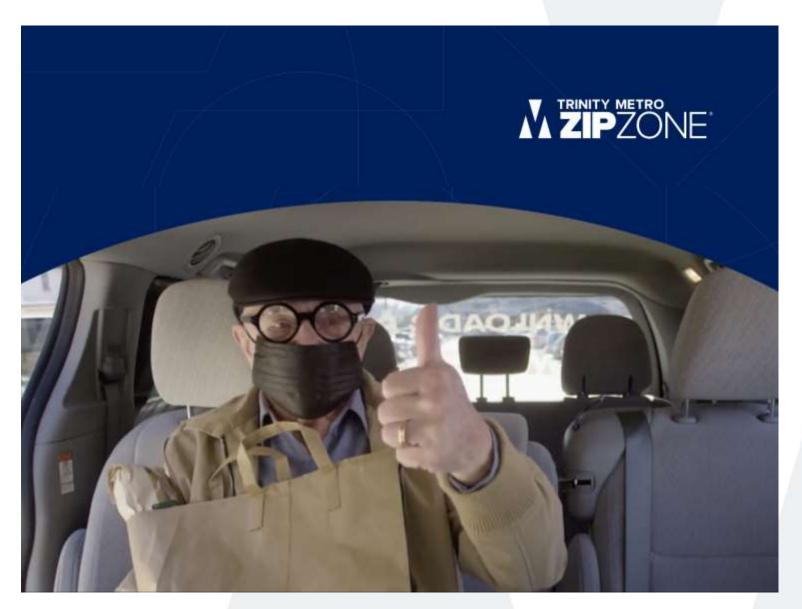
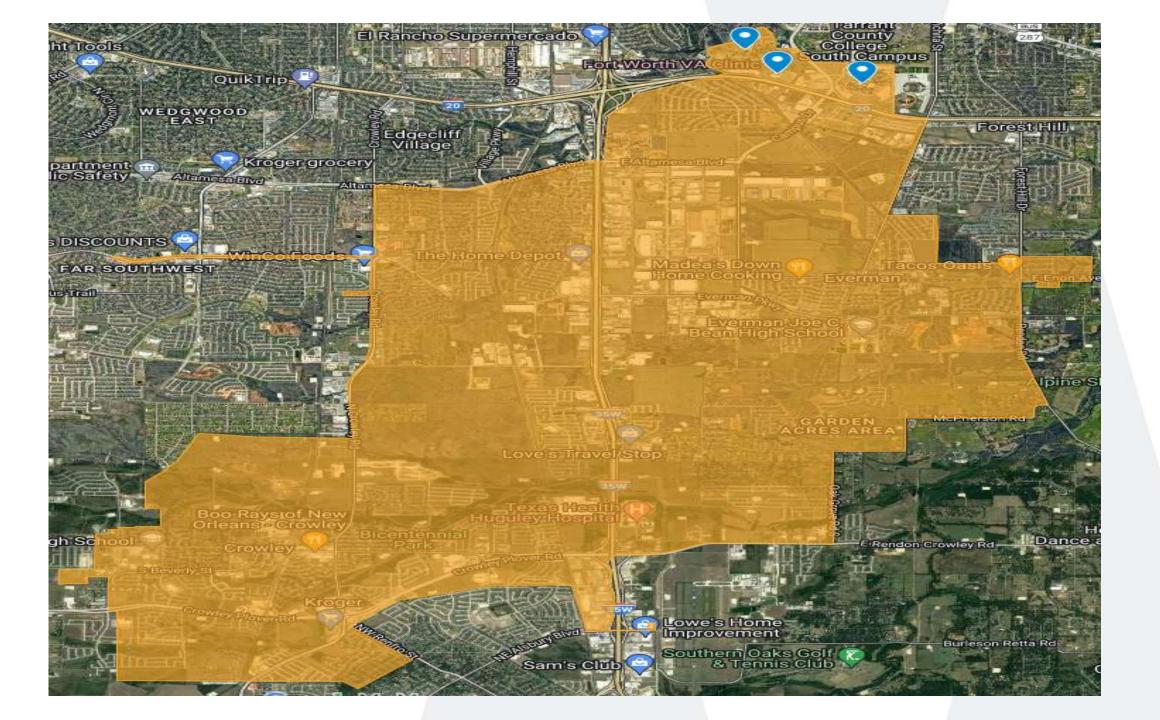
On-Demand Service

Rodney Woods, Emerging Mobility Manager



South Tarrant





Performance at a Glance

1,700+

Completed rides in South Tarrant since June 2021

200+

Rides by first-time users in the South Tarrant Zone since June 2021

4.9

Average ride rating (out of 5) -- consistent with other ZIPZONES

10.4 min

Average ETA in South Tarrant Zone since June 2021



South Tarrant returning riders has grown steadily since the expansion in June 2021continuing to capture new riders

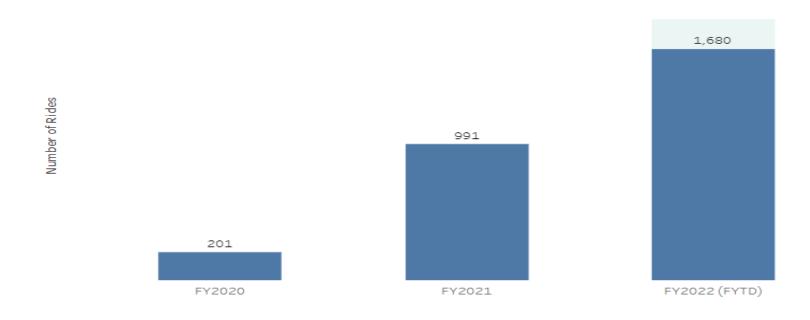




South Tarrant Via ZipZone Ridership

Since Start of Service

Total Rides per Fiscal Year

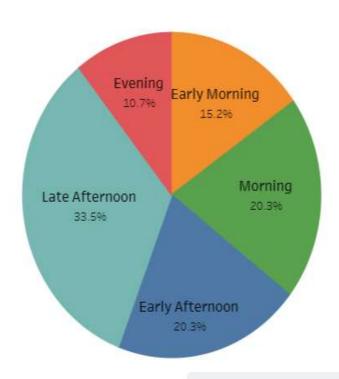




South Tarrant Via ZipZone Ridership

Since Start of Service









South Tarrant - June 2021 through March 2022

Area of Interest (Destination)

| Area of Interest (Origin) | Bus Transfer Zone | Greater Crowley | Greater Everman | Other South Tarrant | | | |
|---------------------------|-------------------|-----------------|-----------------|---------------------|--|--|--|
| Bus Transfer Zone | 9 | 39 | 127 | 13 | | | |
| Greater Crowley | 39 | | 276 | 104 | | | |
| Greater Everman | 150 | 252 | 348 | 77 | | | |
| Other South Tarrant | 9 | 65 | 82 | 35 | | | |

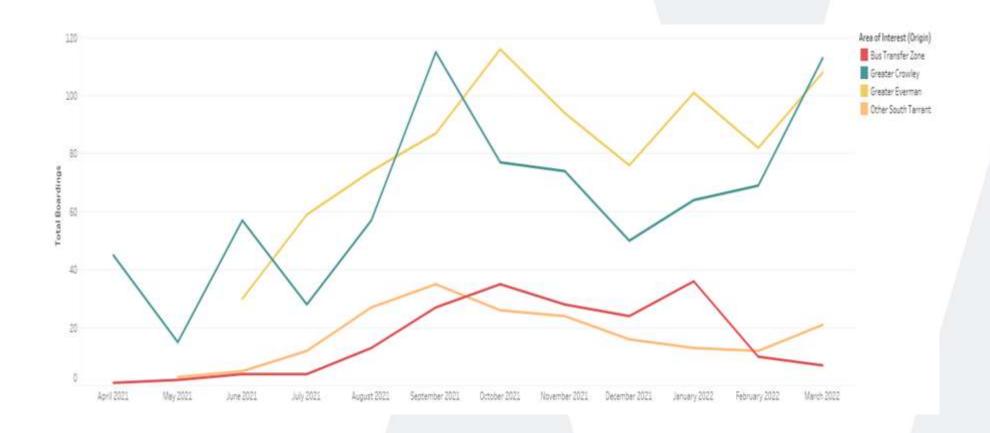


South Tarrant - Last 12 Months

Boardings by Area of Interest

| Zip Zone | Area of Interest (Origin) | April 2021 | May 2021 | June 2021 | July 2021 | August 2021 | September 2021 | October 2021 | November 2021 | December 2021 | January 2022 | February 2022 | March 2022 |
|---------------|---------------------------|------------|----------|-----------|-----------|-------------|----------------|--------------|---------------|---------------|--------------|---------------|------------|
| South Tarrant | Bus Transfer Zone | 1 | 2 | 4 | 4 | 13 | 27 | 35 | 28 | 24 | 36 | 10 | 7 |
| | Greater Crowley | 45 | 15 | 57 | 28 | 57 | 115 | 77 | 74 | 50 | 64 | 69 | 113 |
| | Greater Everman | | | 30 | 59 | 74 | 87 | 116 | 94 | 76 | 101 | 82 | 108 |
| | Other South Tarrant | | 3 | 5 | 12 | 27 | 35 | 26 | 24 | 16 | 13 | 12 | 21 |
| | Total | 46 | 20 | 96 | 103 | 171 | 264 | 254 | 220 | 166 | 214 | 173 | 249 |







Our riders have given the ZipZone service a **4.9/5.0** in-app ride rating

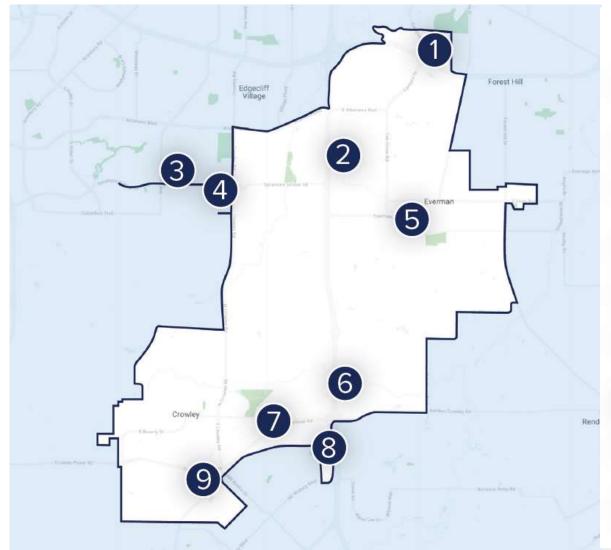
"I kinda depend on you all (to get to work, to run errands). Pretty much can't beat the price. Good dependable transportation at a great price."

"Fast and efficient"

"It's a relief on my pocket"

"I need it!"





Popular destinations:

- Tarrant County CollegeSouth Campus
- ② Miller Coors LLC
- Walmart McCart Ave & Sycamore School Rd
- 4 WinCo Foods
- **5** Everman Supermarket
- Texas Health Huguley Hospital Fort Worth South
- Walmart Crowley
- 8 Gateway Station Shopping Mall
- 9 Kroger



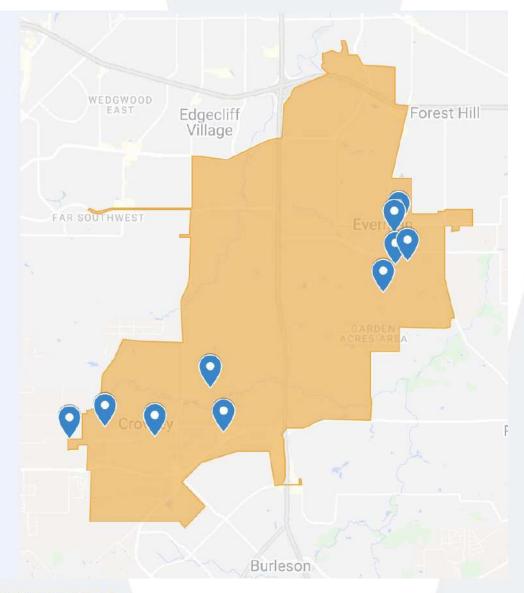
Top locations remain consistent in Crowley and Everman

Crowley

- Walmart Supercenter
- Dionne Bagsby All Sports Complex
- 392 South Magnolia St @ Peach Street
- Crowley High School
- 652 Shotwell St (residence @ Shotwell/Cheryl)

Everman

- 117 South Parker St (near Hommel Elementary School)
- 368 Johnson Ave (near Bishop Elementary School)
- Russet Trail (by Stallion Point Apartments)
- Stallion Ridge Apartments
- 1532 Four seasons Lane (right outside city limits)





South Tarrant

Boardings June 2021 - March 2022

South Tarrant

Alightings June 2021 - March 2022

