

642 Chester

	January	February	March	April	May	June	July	August	September	October	November	December
2023												51

641 Old Saybrook - Madison

	January	February	March	April	May	June	July	August	September	October	November	December	Total	Change
2017	4818	4677	5464	4821	5353	5328	4816	5087	4427	4618	4344	3965	57718	-14%
2018	4116	4122	4341	4531	4912	4629	4789	5154	4282	5252	4355	3747	54230	-6%
2019	4213	3961	4358	4396	4631	3902	4021	3892	3639	3970	3222	2919	47124	-13%
2020	3525	3450	2346	568	648	1126	1546	1831	2313	2317	1683	1466	22819	-52%
2021	1502	1422	1872	1943	2186	2533	2752	2754	3239	3122	3102	2766	29193	28%
2022	2260	2660	2873	3638	3484	3753	3769	3848	3825	3954	3793	3314	41171	
2023	3952	3464	4420	3500	3247	3488	3124	3471	4588	3567			36821	
	75%	30%	54%	-4%	-7%	-7%	-17%	-10%	20%	-10%	84%	89%		

642 Chester

	January	February	March	April	May	June	July	August	September	October	November	December	Total	Change
2017	747	717	647	625	691	687	625	570	599	646	591	638	7783	-9%
2018	512	502	570	553	603	513	504	531	571	532	500	554	6445	-17%
2019	586	605	641	575	588	418	414	430	456	461	396	348	5918	-8%
2020	362	319	269	132	168	294	357	438	355	473	209	206	3582	-39%
2021	230	146	222	300	349	346	433	378	420	440	404	398	4066	14%
2022	287	289	344	351	388	394	424	411	408	606	434	314	4650	
2023	340	328	344	525	562	311	300	298	778	260			4046	
	18%	13%	0%	50%	45%	-21%	-29%	-27%	91%	-57%	7%	-21%		

643 New London

	January	February	March	April	May	June	July	August	September	October	November	December	Total	Change
2017	641	582	675	619	678	643	564	684	588	574	537	442	7227	-26%
2018	430	508	502	492	565	541	644	654	583	775	629	595	6918	-4%
2019	582	535	661	632	709	616	527	622	445	562	448	422	6761	-2%
2020	485	436	466	260	266	394	456	412	404	467	343	343	4732	-30%
2021	359	273	393	377	361	417	505	504	467	356	282	309	4603	-3%
2022	269	269	325	338	279	430	436	577	477	578	576	473	5027	
2023	450	404	517	402	387	445	359	407	395	361			4127	
	67%	50%	59%	19%	39%	3%	-18%	-29%	-17%	-38%	104%	53%		

644 Old Saybrook - Middletown

	January	February	March	April	May	June	July	August	September	October	November	December		
2017	700	622	647	709	787	710	631	850	909	980	801	688	9034	-9%
2018	662	721	732	776	816	737	750	801	732	844	645	543	8759	-3%
2019	613	645	656	642	592	474	539	591	609	760	584	452	7157	-18%
2020	513	526	367	151	148	227	315	307	340	390	261	208	3753	-48%
2021	194	139	219	305	281	303	301	355	404	378	409	334	3622	-3%
2022	278	379	418	415	443	541	551	528	526	459	456	408	5402	
2023	397	458	576	402	424	379	349	425	498	477			4385	
	43%	21%	38%	-3%	-4%	-30%	-37%	-20%	-5%	4%	11%	22%		-100%

645 Madison - Middletown

	January	February	March	April	May	June	July	August	September	October	November	December		
2018								22	113	197	177	187	696	
2019	227	246	291	365	271	224	286	318	333	254	215	157	3187	
2020	237	220	194	124	154	200	222	226	215	239	319	306	2656	
2021	232	212	281	302	291	269	323	261	324	275	360	358	3488	
2022	252	290	360	445	419	597	494	551	436	369	426	376	5015	
2023	456	419	519	386	445	460	476	592	476	628			4857	
	81%	44%	44%	-13%	6%	-23%	-4%	7%	9%	70%	18%	5%		

Shoreline Routes Total

	January	February	March	April	May	June	July	August	September	October	November	December		
2019	6221	5992	6607	6610	6791	5634	5787	5853	5482	6007	4865	4298	70147	
2020	5122	4951	3642	1235	1384	2241	2896	3214	3627	3886	2815	2529	37542	
2021	2517	2192	2987	3227	3468	3868	4314	4252	4854	4571	4557	4165	44972	
2022	3346	3887	4320	5187	5013	5715	5674	5915	5672	5966	5685	4885	61265	
2023	5595	5073	6376	5215	5065	5083	4608	5193	6735	5344	0	0	54287	
	67%	31%	48%	1%	1%	-11%	-19%	-12%	19%	-10%	25%	17%		
	-10%	-15%	-3%	-21%	-25%	-10%	-20%	-11%	23%	-11%	-100%	-100%		

581 Saybrook Rd (Mon - Sat)

	January	February	March	April	May	June	July	August	September	October	November	December		
2022						4357	4423	4817	4707	5011	4934	4,577	32826	
2023	6231	5401	6204	3404	2991	3,196	3,123	3,368	2,981	2,774			39673	
						-27%	-29%	-30%	-37%	-45%				

582 Wesleyan Hills (Mon - Fri)

	January	February	March	April	May	June	July	August	September	October	November	December		
2022						1594	1502	2090	1993	1893	2178	1,885	13135	

2023	1840	783	2029	1578	1212	1,256	1,179	1,483	1,338	1,341		14039
						-21%	-22%	-29%	-33%	-29%		

583 Washington St (Mon - Sat)													
	January	February	March	April	May	June	July	August	September	October	November	December	
2022						3299	3583	3699	3799	3694	3825	4,082	25981
2023	3897	3352	4185	2200	2549	2002	1847	1996	1921	1924			25873
						-39%	-48%	-46%	-49%	-48%			

584 Newfield St (Mon - Sat)													
	January	February	March	April	May	June	July	August	September	October	November	December	
2022						5390	4868	5517	5872	5624	5781	5,954	39006
2023	6094	5051	5637	3772	4235	3,432	3,394	3,427	3,598	2,546			41186
						-36%	-30%	-38%	-39%	-55%			

585 Westlake Dr (Mon - Fri)													
	January	February	March	April	May	June	July	August	September	October	November	December	
2022						3910	4533	5507	5485	4759	4947	4,671	33812
2023	6,040	4,818	6,417	2,988	2,969	3,704	3,104	4,111	3,041	3,275			40467
						-5%	-32%	-25%	-45%	-31%			

586 Portland/East Hampton													
	January	February	March	April	May	June	July	August	September	October	November	December	
2022						592	468	535	424	467	460	454	3400
2023	352	247	249	555	631	556	646	619	727	654			5236
						-6%	38%	16%	71%	40%			

590 Middletown - Meriden (Mon - Sat)													
	January	February	March	April	May	June	July	August	September	October	November	December	
2022						2491	2500	3373	3548	3793	3984	3,978	23667
2023	4,233	3,954	4,748	3,175	2,691	2,676	2,589	2,598	2,378	2,209			31251
						7%	4%	-23%	-33%	-42%			

581-583 Night (Mon - Fri)													
	January	February	March	April	May	June	July	August	September	October	November	December	
2022						506	611	465	278	351	138	333	2682
2023	328	318	287	41	86	108	123	273	79	225			1868
						-79%	-80%	-41%	-72%	-36%			

584-585 Night (Mon - Fri)													
	January	February	March	April	May	June	July	August	September	October	November	December	
2022						503	534	468	504	548	497	125	3179
2023	365	397	230	73	105	137	143	134	372	645			2601
						-73%	-73%	-71%	-26%	18%			

Middletown Route Totals

	January	February	March	April	May	June	July	August	September	October	November	December	
2019					20770	18323	20032	22088	21953	21446	20873	19387	
2020		18736	23431	11543	11928	17129	14709	18564	20774	20043	14791	11492	
2021		10656	12382	13669	11494	12888	13202	13054	12950	13330	13756		
2022		12714	15600	18991	20781	22,642	23,022	26,471	26,610	26,140	26,744	26,059	245774
2023	29380	24321	29986	17786	17469	17067	16148	18009	16435	16780	0	0	174001
		91%	92%	-6%	-16%	-25%	-30%	-32%	-38%	-36%	-100%	-100%	
		30%	28%	54%	-16%	-7%	-19%	-18%	-25%	-22%	28%	34%	

*1,187 in other routes

Clinton Trolley

	January	February	March	April	May	June	July	August	September	October	November	December			
2019							68	245	528	0	0	0	0	841	
2020	0	0	0	0	0	0	7	46	73	41	0	0	0	167	-80%
2021	0	0	0	0	0	18	287	479	452	101	0	0	0	1337	701%
2022	0	0	0	0	0	41	284	199	148	96	0	0	0	768	
2023	0	0	0	0	0	53	115	177	220	34	0	0	0	599	
						29%	-60%	-11%	49%	-65%					

Madison Shuttle

	January	February	March	April	May	June	July	August	September	October	November	December		
2021	0	0	0	0	0	5	86	97	65	18	0	0	0	271
2022	0	0	0	0	0	34	13	29	9	15	0	0	0	100
2023	0	0	0	0	0	11	18	92	20	1	0	0	0	142
						-68%	38%	217%	122%	-93%				

XtraMile

	January	February	March	April	May	June	July	August	September	October	November	December		
2019						268	496	731	813	904	1049	1033	848	6142
2020	1019	1108	852	595	670	821	876	885	925	1073	904	1,068	10796	
2021	853	869	1130	1218	1149	1294	1447	1391	1501	1566	1554	1,566	15538	
2022	1393	1724	1954	1955	1918	2047	2029	2108	2965	3206	3112	2,705	27116	
2023	2182	2422	2783	1980	1821	1793	1766	1825	1838	1743	1699		21852	
	57%	40%	42%	1%	-5%	-12%	-13%	-13%	-38%	-46%	72%	47%		

Dial-A-Ride

	January	February	March	April	May	June	July	August	September	October	November	December		
2017	818	678	932	750	805	736	765	813	748	753	731	646	9175	-10%
2018	713	768	785	948	1417	1020	931	957	698	999	880	932	11048	20%
2019	1212	1141	1198	1343	1272	1022	1138	1026	915	1099	866	779	13011	18%
2020	999	934	560	200	209	276	346	272	468	616	286	536	5702	-56%
2021	593	504	800	731	661	631	559	589	916	753	692	715	8144	43%
2022	606	661	829	746	750	709	856	834	754	690	722	664	8821	
2023	1442	1270	819	675	712	659	600	838	696	696	731		9138	
	138%	92%	-1%	-10%	-5%	-7%	-30%	0%	-8%	1%	1%	33%		
	19%	11%	-32%	-50%	-44%	-36%	-47%	-18%	-24%					
						8525	6444				1493			

ADA

	January	February	March	April	May	June	July	August	September	October	November	December		
2019	0	0	0	0	0	0	0	7	13	42	49	51	46	208
2020	42	19	16	2	11	18	28	34	71	81	61	65	448	
2021	69	47	81	76	110	112	75	97	173	186	186	273	1485	

2022	216	168	193	167	204	223	1265	1099	740	994	1006	945	7220
2023	776	703	1014	776	876	854	558	657	696	757	675		
	259%	318%	425%	365%	329%	283%	-56%	-40%	-6%	-24%	-33%	320%	

Total All Fixed Routes

	January	February	March	April	May	June	July	August	September	October	November	December	
2023	34975	29394	36362	23001	22598	22283	21025	23442	23205	22124	0	0	258409

Total All Demand Response

	January	February	March	April	May	June	July	August	September	October	November	December	
2023	4400	4395	4616	3431	3409	3306	2924	3320	3230	3196	3105	0	39332

Monthly Totals

	January	February	March	April	May	June	July	August	September	October	November	December	Total	
2017	7724	7276	8365	7524	8314	8104	7401	8004	7271	7571	7004	6379	90937	-14%
2018	6433	6621	6930	7300	8313	7440	7618	8119	6979	8599	7186	6558	88096	-3%
2019	7439	7141	7806	7956	8335	7221	7918	8246	7364	8215	6826	5981	90448	3%
2020	7188	7020	5071	2035	2278	3364	4202	4491	5153	5667	4077	4207	54753	-39%
2021	4044	3612	4998	5252	5411	6278	6971	6846	7563	7076	6989	6719	71,759	31%
2022	5561	6440	7296	8055	7960	8978	33047	36576	36836	36996	37269	35258	260,273	
2023	39375	33789	40978	26432	26007	25589	23949	26762	26435	25269	3105	0	297,690	
	608%	425%	462%	228%	227%	185%	-28%	-27%	-28%	-32%	-92%	60%		