641 Shoreline Shuttle

	January	February	March	April	May	June	July	August	September	October	November	December	Total	%Change
2017	4818	4677	5464	4821	5353	5328	4816	5087	4427	4618	4344	3965	57718	-14%
2018	4116	4122	4341	4531	4912	4629	4789	5154	4282	5252	4355	3747	54230	-6%
2019	4213	3961	4358	4396	4631	3902	4021	3892	3639	3970	3222	2919	47124	-13%
2020	3525	3450	2346	568	648	1126	1546	1831	2313	2317	1683	1466	22819	-52%
2021	1502	1422	1872	1943	2186	2533	2752	2754	3239	3122	3102	2766	29193	28%
2022	2260	2660	2873	3638	3484	3753	3769						22437	
	50%	87%	53%	87%	59%	48%	37%	50%	40%	35%	84%	89%		
	-36%	-23%	-34%	-20%	-25%	-4%	-6%	-29%	-11%	-21%	-4%	-5%		

642 Riverside

	January	February	March	April	May	June	July	August	September	October	November	December		
2017	747	717	647	625	691	687	625	570	599	646	591	638	7783	-9%
2018	512	502	570	553	603	513	504	531	571	532	500	554	6445	-17%
2019	586	605	641	575	588	418	414	430	456	461	396	348	5918	-8%
2020	362	319	269	132	168	294	357	438	355	473	209	206	3582	-39%
2021	230	146	222	300	349	346	433	378	420	440	404	398	4066	14%
2022	287	289	344	351	388	394	424						2477	
	25%	98%	55%	17%	11%	18%	21%	-14%	18%	-7%	93%	93%		
	-21%	-9%	28%	-39%	-34%	-6%	2%	-12%	-8%	-5%	2%	14%		

643 New London

	January	February	March	April	May	June	July	August	September	October	November	December		
2017	641	582	675	619	678	643	564	684	588	574	537	442	7227	-26%
2018	430	508	502	492	565	541	644	654	583	775	629	595	6918	-4%
2019	582	535	661	632	709	616	527	622	445	562	448	422	6761	-2%
2020	485	436	466	260	266	394	456	412	404	467	343	343	4732	-30%
2021	359	273	393	377	361	417	505	504	467	356	282	309	4603	-3%
2022	269	269	325	338	279	430	436						2346	
	-25%	-1%	-17%	-10%	-23%	3%	-14%	22%	16%	-24%	-18%	-10%		
	-45%	-38%	-30%	-47%	-61%	-30%	-17%	-19%	5%	-37%	-37%	-27%		

644 Old Saybrook - Middletown

	January	February	March	April	May	June	July	August	September	October	November	December		
2017	700	622	647	709	787	710	631	850	909	980	801	688	9034	-9%
2018	662	721	732	776	816	737	750	801	732	844	645	543	8759	-3%
2019	613	645	656	642	592	474	539	591	609	760	584	452	7157	-18%
2020	513	526	367	151	148	227	315	307	340	390	261	208	3753	-48%
2021	194	139	219	305	281	303	301	355	404	378	409	334	3622	-3%
2022	278	379	418	415	443	541	551						3025	
	43%	173%	91%	36%	58%	79%	83%	16%	19%	-3%	57%	61%		-100%
	-46%	-28%	14%	-35%	-25%	14%	2%	-40%	-34%	-50%	-30%	-26%		

645 Madison - Middletown

	January	February	March	April	May	June	July	August	September	October	November	December	
2018								22	113	197	177	187	696
2019	227	246	291	365	271	224	286	318	333	254	215	157	3187
2020	237	220	194	124	154	200	222	226	215	239	319	306	2656
2021	232	212	281	302	291	269	323	261	324	275	360	358	3488
2022	252	290	360	445	419	597	494						2857
	9%	37%	28%	47%	44%	122%	53%	15%	51%	15%	13%	17%	
						167%	73%	-18%	-3%	8%	67%	128%	

581 Saybrook Rd (Mon - Sat)

	January	February	March	April	May	June	July	August	September	October	November	December		
2022						4357	4423						8780	

582 Wesleyan Hills (Mon - Fri)

	January	February	March	April	May	June	July	August	September	October	November	December		
2022						1594	1502						3096	

583 Washington St (Mon - Sat)

	January	February	March	April	May	June	July	August	September	October	November	December		
2022						3299	3583						6882	

584 Newfield St (Mon - Sat)

	January	February	March	April	May	June	July	August	September	October	November	December		
2022						5390	4868						10258	

585 Westlake Dr (Mon - Fri)

	January	February	March	April	May	June	July	August	September	October	November	December		
2022						3910	4533						8443	

586 Portland/East Hampton

	January	February	March	April	May	June	July	August	September	October	November	December		
2022						592	468						1060	

590 Middletown - Meriden (Mon - Sat)

	January	February	March	April	May	June	July	August	September	October	November	December		
2022						2491	2500						4991	

581-583 Night (Mon - Fri)

	January	February	March	April	May	June	July	August	September	October	November	December		
2022						506	611						1117	

584-585 Night (Mon - Fri)

	January	February	March	April	May	June	July	August	September	October	November	December		
2022						503	534						1037	

Middletown Route Totals 877

	January	February	March	April	May	June	July	August	September	October	November	December		
2019					20770	18323	20032							
2020		18736	23431	11543	11928	17129	14709							
2021		10656	12382	13669	11494	12888	13202							
2022		12714	15600	18991	20781	22,642	23,022							
		19%	26%	39%	81%	76%	74%							
		-32%	-33%		0%	24%	15%							

Clinton Trolley

	January	February	March	April	May	June	July	August	September	October	November	December		
2019						68	245	528	0	0	0	0	841	
2020	0	0	0	0	0	7	46	73	41	0	0	0	167	-80%
2021	0	0	0	0	18	287	479	452	101	0	0	0	1337	701%
2022	0	0	0	0	41	284	199						524	
					128%	-1%	-58%	519%	146%					

Madison Shuttle

	January	February	March	April	May	June	July	August	September	October	November	December	
2021					5	86	97	65	18	0	0	0	271
2022					34	13	29						76
					580%	-85%	-70%						

XtraMile

	January	February	March	April	May	June	July	August	September	October	November	December	
2019					268	496	731	813	904	1049	1033	848	6142
2020	1019	1108	852	595	670	821	876	885	925	1073	904	1,068	10796
2021	853	869	1130	1218	1149	1294	1447	1391	1501	1566	1554	1,566	15538
2022	1393	1724	1954	1955	1918	2047	2029						13020
	63%	98%	73%	61%	67%	58%	40%	57%	62%	46%	72%	47%	

Dial-A-Ride

	January	February	March	April	May	June	July	August	September	October	November	December		
2017	818	678	932	750	805	736	765	813	748	753	731	646	9175	-10%
2018	713	768	785	948	1417	1020	931	957	698	999	880	932	11048	20%
2019	1212	1141	1198	1343	1272	1022	1138	1026	915	1099	866	779	13011	18%
2020	999	934	560	200	209	276	346	272	468	616	286	536	5702	-56%
2021	593	504	800	731	661	631	559	589	916	753	692	715	8144	43%
2022	606	661	829	746	750	709	856						5157	
	2%	31%	4%	2%	13%	12%	53%	117%	96%	22%	142%	33%		
	-100%	-73%	-45%	-80%	-70%	-44%	-33%							

ADA	January	February	March	April	May	June	July	August	September	October	November	December	
2019	0	0	0	0	0	0	7	13	42	49	51	46	208
2020	42	19	16	2	11	18	28	34	71	81	61	65	448
2021	69	47	81	76	110	112	75	97	173	186	186	273	1485
2022	216	168	193	167	204	223	1265						2436
	213%	257%	138%	120%	85%	99%	1587%	185%	144%	130%	205%	320%	

1,809 2,121

Monthly Totals

	January	February	March	April	May	June	July	August	September	October	November	December	Total	
2017	7724	7276	8365	7524	8314	8104	7401	8004	7271	7571	7004	6379	90937	-14%
2018	6433	6621	6930	7300	8313	7440	7618	8119	6979	8599	7186	6558	88096	-3%
2019	7439	7141	7806	7956	8335	7221	7918	8246	7364	8215	6826	5981	90448	3%
2020	7188	7020	5071	2035	2278	3364	4202	4491	5153	5667	4077	4207	54753	-39%
2021	4044	3612	4998	5252	5411	6278	6971	6846	7563	7076	6989	6719	71,759	31%
2022	5561	6440	7296	8055	7960	8977	33044	0	0	0	0	0	77,333	
	38%	78%	46%	53%	138%	87%	66%	52%	47%	25%	71%	60%		
	-23%	-8%	-7%	1%	-4%	24%	317%	-17%	3%	-14%	2%	12%		
				10%										

On Time Performance

1.2

1
0.8
0.6
0.4
0.2
0
Percentage
#REF!