



STATE OF CONNECTICUT

DEPARTMENT OF TRANSPORTATION



2800 BERLIN TURNPIKE, P.O. BOX 317546
NEWINGTON, CONNECTICUT 06131-7546

April 11, 2024

Mr. Joseph Comerford
Executive Director
River Valley Transit
91 N. Main Street
Middletown, CT 06457

Dear Mr. Comerford:

Subject: Connecticut Integrated Transit Mobility Project (CT-ITMP)
Tap & Ride Vendor Recommendation

The Connecticut Department of Transportation (Department) received a stage 1 grant through the USDOT S.M.A.R.T. grant program in 2023 to conduct a fare technology pilot project in Connecticut, which would allow riders to use their own contactless credit, debit, prepaid card, or payment-enabled device to pay for their bus fares upon boarding. The Department identified River Valley Transit fixed-route services and *CTtransit* Meriden division fixed-route services as the service areas for participation in this pilot project, which the Department is calling 'Tap & Ride.'

In coordination with River Valley Transit, the Department completed a scope of work and solicited proposals from fare validator (Cat-A) and fare calculation software (Cat-B) vendors on the [California Mobility Marketplace](#). Following this competitive process, which included a cost comparison and technical review of all proposals received, the Department is recommending River Valley Transit to enter into service agreements with SC Soft Americas as the Cat-A vendor and Littlepay as the Cat-B vendor. The complete proposals from the recommended vendors are included as attachments.

The Department will reimburse River Valley Transit with project funding for the costs to purchase the fare validators, including software implementation and contingency costs. Total costs are estimated to be \$160,000.

Should you have any questions, please contact Daniel Baker, Project Manager, at (860) 308-6211 or by email at Daniel.Baker@ct.gov.

Sincerely,

Digitally signed by
Lisa Rivers
Date: 2024.04.12
12:11:01-04'00'

Lisa Rivers
Transit Administrator
Bureau of Public Transportation

Attachments

Daniel M. Baker / db

bcc: Benjamin T. Limmer
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