

Staff Report

Subject: Approval of Master License and Service Agreement for HomeWAV for the Effingham County Prison

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Department: Prison

Meeting Date: May 16, 2023

Item Description: Approval of Master License and Service Agreement for HomeWAV for the Effingham County Prison

Summary Recommendation: Staff is requesting approval of Master License and Service Agreement for HomeWAV for the Effingham County Prison for the Inmate Telephone and Video Visitation Services.

Executive Summary/Background:

- The Effingham County Prison is requesting approval to move forward with HomeWAV as the new vendor for the Inmate Telephone and Video Visitation Services. They requested a proposal from this company as they are the same provider for the Effingham County Jail and this will provide consistency between the two buildings.
- HomeWAV is also providing additional services options for the inmates that were not included in the GTL agreement.
- HomeWAV shall pay to the County 55% of the Gross Billable Revenue (“GBR”) for voice calls, 35% of the GBR from remote video calls, and 25% of the GBR from Messaging generated from the usage of the System installed in the Facility OR a Minimum Monthly Guarantee (MMG) of \$7,500 provided that the County maintains an Average Daily Population (ADP) of at least 160 inmates in a given month, whichever is greater.
- The breakdown of the fees for the inmates are as follows:

Usage Fees	
Service	Rates & Fees
Domestic Voice Calls (Intrastate)	\$0.13 per Minute
Domestic Voice Calls (Interstate)	\$0.20 per Minute
International Voice Calls	International Rate + \$0.20 per Minute
Onsite Video Calls	No Cost
Remote Video Calls	\$0.20 per Minute
Messaging	
Text	\$0.03 per 10 characters
Photo	\$0.25
Video Messages (60 sec.)	\$0.40
Entertainment	
E-Books	\$0.00 - \$1.99 per Book

Usage Fees	
Games	\$0.00 - \$1.99 Standard / \$2.49 Premium
Movies/TV	\$0.00 - \$1.99 Short Form \$0.00 - \$3.99 Standard \$4.99 Premium
Music	\$0.00-\$2.99
Transaction	Fees
Online Deposit	\$2.00
PayNearMe.com	\$1.99
Surcharge	\$0.00
Connection	\$0.00
Refund	Issued upon request less 10% of the current balance.

- Additional services at no cost include a commissary ordering integration, GoLegal™ Law Library, and Inmate Education.
- This agreement has been reviewed by the County Attorney and approved to form.

Alternatives for Commission to Consider

1. Approval of Master License and Service Agreement for HomeWAV for the Effingham County Prison
2. Take no action.

Recommended Alternative: 1

Other Alternatives: 2

Department Review: Prison, County Attorney, Purchasing

Funding Source:

Attachments:

1. Master License and Service Agreement