

Staff Report

Subject: Motorola Service Agreement

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Department: Information Technology

Meeting Date: 11-07-2023

Item Description: Consideration to approve a services agreement with Motorola Solutions for the Maintenance and SUA II agreement for the 700/800 Mhz Radio System, 911 and Sheriff's Dispatch consoles.

Summary Recommendation:

Effingham County's emergency service radios operate on the SEGARRN radio network, along with several other Regional Counties. Utilizing this network allows all County emergency staff to easily communicate in any of the network counties. The core of the system is owned and maintained by Savannah and Chatham County, and is additionally utilized by Bryan, Bulloch, Liberty, Glynn, Candler, and Emanuel County.

Executive Summary/Background:

The SUA II is normally a biannual agreement that all of the SEGARRN members take part in individually. It is the System Upgrade Agreement. The SUA II allows for upgrades to the tower based radio equipment infrastructure, including hardware, software, and security updates. Our 911 and Sheriff's Office Radio Dispatch Consoles are also covered in this SUA II agreement. By having this agreement in place and having the upgrades performed it allows our systems to stay up to date and maintainable.

The system maintenance agreement is normally an annual agreement that covers system preventative maintenance and infrastructure repair on the tower sites radio equipment along with the 911 and Sheriff's Office Radio Dispatch Consoles. Without this agreement in place a failure could end up with an extended public safety radio system outage that would cost more to correct after the fact.

In the past we have brought the agreements up separately, the maintenance agreement once a year and the SUA II once every two years. Bringing the agreements up separately is harder to keep up with, adds confusion when we bring two contracts before the board within months of each other, and adds cost by having two separate contracts. This year Motorola presented the option to synchronize both contracts to the same timeframe along with combining them into one agreement. By combining the agreements together on a two year cycle we can save over \$11,000 in just the 1st year.

Alternatives for Commission to Consider:

1. Board approval of the Combined Services Agreement with Motorola Solutions.
2. Board approval of each Service Agreement individually with Motorola Solutions.
3. Do not approve the Service Agreements with Motorola Solutions.

Recommended Alternative:

Staff recommends Alternative number 1

Other Alternatives: N/A

Department Review: Information Technology / Emergency Management / 911 Services / Sheriff's Office

Funding Source:

Total: \$ 496,014.57, to be paid in two annual installments of \$237,146.23 for year 1 and \$258,868.34 for year 2 of which can be funded by 911 Recovery Fees collected with the remaining funded by the General Fund. The first installment of \$237,146.23 was budgeted this year. The future year will be requested in the 2025 budget.

Attachments:

1. Combined Service Agreement (Contract No: USC000003680)
2. SUA II Service Agreement (Contract No: USC000038588)
3. System Maintenance Service Agreement (Contract No: USC000003680)