Staff Report

Subject: Request approval to upgrade an IT position.
Author: Sarah Mausolf, Director
Department: Human Resources and Risk Management
Meeting Date: December 6, 2022
Item Description: Request approval to upgrade an IT position.
Summary Recommendation:
Staff requests authorization to upgrade an IT position to accommodate growth and demand.

Executive Summary/Background
Due to the increase in staff and software applications varying by departments, IT's workload has increased both in service and technical calls for support. Currently, the Director and Deputy Director are running service calls. This position upgrade would allow IT to function and flow more efficiently; the IT department would split into three main areas: software, hardware, and security. This split would allow for a better customer service experience for internal and external customers.

Alternatives for Commission to Consider
1. Approve the request to upgrade one IT position.
2. Disapprove the request and provide staff with guidance.

Recommended Alternative:
Staff recommends Alternative 1.

Other Alternatives:
None.

Department Review: County Manager, Finance, and Human Resources.

Funding Source: The position upgrade is partially funded by currently budgeted funds for personnel. It may require a future amendment.