

August 7, 2025

Effingham County EMS  
285 West 1<sup>st</sup> Street  
Springfield, GA. 31329  
Attn: Wanda McDuffie

RE: KARL STORZ Quotation Sales Order Number Q-71124

Dear Valued KARL STORZ Customer,

This letter is to inform you that KARL STORZ Endoscopy-America, Inc. is the exclusive manufacturer and distributor of KARL STORZ products listed in the above referenced quotation and therefore serves as a sole source for these products.

Replacements, service, and parts are not authorized through any Third-Party companies. Repairs, servicing, modifications and/or alterations performed by any person other than KARL STORZ will result in exclusion from all Product and service warranty coverage.

Sincerely,



**Les Friend**

Executive Director, Enterprise Sales

**KARL STORZ Endoscopy-America, Inc.**

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