

Account Summary

Customer Name	EFFINGHAM COUNTY
Quote #	1968883
Windstream Enterprise Representative	James Paden
Contract Term Length	60 Months
Effective Date	March 25, 2020
MMF	\$10,219.10

Summary of Charges (Total for All Locations)

Product	Monthly Recurring Charges	One-Time Charges
VLS	\$18,685.00	\$0.00
Dynamic IP	\$2,642.68	\$0.00
Internet Service	\$3,905.58	\$0.00
Common Voice Features	\$0.00	\$0.00
SD WAN	\$2,800.30	\$288.00
Total	\$28,033.56	\$288.00

Service Agreement Summary

This Service Agreement is subject to and controlled by the Windstream Service Terms and Conditions and the service-specific terms and conditions located at <http://www.windstreamenterprise.com/service-terms-and-conditions>, including how such terms may be modified from time to time, and all of which are hereby incorporated herein by reference. By your signature you warrant that you have read, understand and agree to the Service Agreement, Windstream Service Terms and Conditions and applicable service-specific terms and conditions, and acknowledge that you are authorized to sign this Service Agreement and order the Service(s) as outlined herein.

CUSTOMER	WINDSTREAM
Signature: _____	Signature: _____
Printed Name: _____	Printed Name: _____
Title: _____	Title: _____
Date: _____	Date: _____

This offer is voidable by Windstream if not signed and returned by 5/9/2020.

Location Summary

Location Name	Monthly Recurring Charges	One-Time Charges	Credits
Rec Dept Gym	\$335.00	\$0.00	\$0.00
Prison	\$335.00	\$0.00	\$0.00
Sandhill Ball Park	\$335.00	\$0.00	\$0.00
Annex	\$335.00	\$0.00	\$0.00
Rec Dept Offices	\$335.00	\$0.00	\$0.00
Sheriffs Office	\$6,164.68	\$96.00	\$0.00
Building Inspectors Office	\$335.00	\$0.00	\$0.00
EMS Site 1	\$335.00	\$0.00	\$0.00
Sanitation / CE	\$335.00	\$0.00	\$0.00
Rincon Elementary School	\$335.00	\$0.00	\$0.00
ECFR Station 9: Faulkville	\$335.00	\$0.00	\$0.00
ECFR Station 6 / EMS 4	\$335.00	\$0.00	\$0.00
Probation Office	\$335.00	\$0.00	\$0.00
ECFR Station 3 / EMS 2	\$335.00	\$0.00	\$0.00
ECFR Station 4 : Central	\$335.00	\$0.00	\$0.00
ECFR Station 1	\$335.00	\$0.00	\$0.00
Animal Shelter	\$335.00	\$0.00	\$0.00
ECFR Station 11: Tuscalum	\$335.00	\$0.00	\$0.00
Historic Courthouse	\$500.00	\$0.00	\$0.00
EMS Site 3	\$335.00	\$0.00	\$0.00
MACC	\$7,399.10	\$96.00	\$0.00

Senior Center	\$335.00	\$0.00	\$0.00
Judicial Complex	\$335.00	\$0.00	\$0.00
Fleet Maintenance	\$335.00	\$0.00	\$0.00
Administration Office	\$4,784.78	\$96.00	\$0.00
ECFR Station 5: Meldrim	\$335.00	\$0.00	\$0.00
QTS Data Center	\$810.00	\$0.00	\$0.00
Clarence Morgan Complex	\$335.00	\$0.00	\$0.00
WW Treatment Plant	\$335.00	\$0.00	\$0.00
Health Department	\$335.00	\$0.00	\$0.00

Location Detail

Location Name	Rec Dept Gym	Account Number	209945888
Location Address	808 GA-119 , SPRINGFIELD, GA 31329-6832	Service Order Type	Conversion

Total One-Time Charges:
\$0.00

Total Recurring Charges:
\$335.00

Monthly Recurring Charges

Product	Qty.	Unit Price	Total Price
VLS			\$335.00
30 MB ETHERNET VLS SERVICE	1	Included	
VLS Port	1	Included	
Total			\$335.00

Location Detail

Location Name	Prison	Account Number	209945883
Location Address	321 GA-119 , SPRINGFIELD, GA 31329-	Service Order Type	Conversion

Total One-Time Charges:
\$0.00

Total Recurring Charges:
\$335.00

Monthly Recurring Charges

Product	Qty.	Unit Price	Total Price
VLS			\$335.00
30 MB ETHERNET VLS SERVICE	1	Included	
VLS Port	1	Included	
		Total	\$335.00

Location Detail

Location Name	Sandhill Ball Park	Account Number	209945893
Location Address	300 STAGECOACH AVE , GUYTON, GA 31312-	Service Order Type	Conversion

Total One-Time Charges:
\$0.00

Total Recurring Charges:
\$335.00

Monthly Recurring Charges

Product	Qty.	Unit Price	Total Price
VLS			\$335.00

Ethernet Access(30 Mb)	1	Included	
VLS Port	1	Included	
		Total	\$335.00

Location Detail

Location Name	Annex	Account Number	209945885
Location Address	768 GA-119 , SPRINGFIELD, GA 31329-6830	Service Order Type	Conversion

Total One-Time Charges:
\$0.00

Total Recurring Charges:
\$335.00

Monthly Recurring Charges

Product	Qty.	Unit Price	Total Price
VLS			\$335.00
30 MB ETHERNET VLS SERVICE	1	Included	
VLS Port	1	Included	
		Total	\$335.00

Location Detail

Location Name	Rec Dept Offices	Account Number	209945887
Location Address	808 GA-119 , SPRINGFIELD, GA 31329-6832	Service Order Type	Conversion

Total One-Time Charges:

Total Recurring Charges:

\$0.00

\$335.00

Monthly Recurring Charges

Product	Qty.	Unit Price	Total Price
VLS			\$335.00
30 MB ETHERNET VLS SERVICE	1	Included	
VLS Port	1	Included	
		Total	\$335.00

Location Detail

Location Name	Sheriffs Office	Account Number	209945875
Location Address	130 W 1ST ST EXT , SPRINGFIELD, GA 31329-	Service Order Type	Conversion

**Total One-Time Charges:
\$96.00**

**Total Recurring Charges:
\$6,164.68**

Monthly Recurring Charges

Product	Qty.	Unit Price	Total Price
Common Voice Features			
900/976 Block	1	\$0.00	\$0.00
International Block	1	\$0.00	\$0.00
Dynamic IP			\$1246.00
DYNAMIC IP BANDWIDTH-1000M	1	Included	
TN Numbers - Group of 20	3	\$2.00	\$6.00
Internet Service			
Broadband Access - Cable	1	\$659.58	\$659.58

SD WAN				\$1197.10
	Equipment - VMware VCE 2000 - High Availability	2	Included	
	SD-WAN Management - Concierge	1	Included	
	SD-WAN Service License (1Gbps)	1	Included	
	ADDITIONAL 32 IP ADDRESSES	1	\$56.00	\$56.00
VLS				\$3000.00
	Ethernet	1	Included	
	VLS Port	1	Included	
			Total	\$6,164.68

One-Time Charges

Product	Qty.	Unit Price	Total Price	
SD WAN				
	Switches	4	\$24.00	\$96.00
			Total	\$96.00

Location Detail

Location Name	Building Inspectors Office	Account Number	209945878
Location Address	904 N PINE ST , SPRINGFIELD, GA 31329-4502	Service Order Type	Conversion

Total One-Time Charges:
\$0.00

Total Recurring Charges:
\$335.00

Monthly Recurring Charges

Product	Qty.	Unit Price	Total Price
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VLS				\$335.00
	30 MB ETHERNET VLS SERVICE	1	Included	
	VLS Port	1	Included	
			Total	\$335.00

Location Detail

Location Name	EMS Site 1	Account Number	209945895
Location Address	285 E 1ST ST , SPRINGFIELD, GA 31329-4885	Service Order Type	Conversion

Total One-Time Charges:
\$0.00

Total Recurring Charges:
\$335.00

Monthly Recurring Charges

Product	Qty.	Unit Price	Total Price
VLS			\$335.00
	30 MB ETHERNET VLS SERVICE	1	Included
	VLS Port	1	Included
			Total
			\$335.00

Location Detail

Location Name	Sanitation / CE	Account Number	209945891
Location Address	100 RECYCLE WAY , GUYTON, GA 31312-	Service Order Type	Conversion

Total One-Time Charges: \$0.00	Total Recurring Charges: \$335.00
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Monthly Recurring Charges

Product	Qty.	Unit Price	Total Price
VLS			\$335.00
Ethernet Access(30 Mb)	1	Included	
VLS Port	1	Included	
		Total	\$335.00

Location Detail

Location Name	Rincon Elementary School	Account Number	209945904
Location Address	501 N RICHLAND AVE , RINCON, GA 31326-9017	Service Order Type	Conversion

Total One-Time Charges: \$0.00	Total Recurring Charges: \$335.00
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Monthly Recurring Charges

Product	Qty.	Unit Price	Total Price
VLS			\$335.00
30 MB ETHERNET VLS SERVICE	1	Included	
VLS Port	1	Included	
		Total	\$335.00

Location Detail

Location Name	ECFR Station 9: Faulkville	Account Number	209945902
Location Address	737 ROEBLING RD , BLOOMINGDALE, GA 31302-4835	Service Order Type	Conversion

Total One-Time Charges:
\$0.00

Total Recurring Charges:
\$335.00

Monthly Recurring Charges

Product	Qty.	Unit Price	Total Price
VLS			\$335.00
Ethernet Access(30 Mb)	1	Included	
VLS Port	1	Included	
Total			\$335.00

Location Detail

Location Name	ECFR Station 6 / EMS 4	Account Number	209945901
Location Address	4636 GA-21 , SPRINGFIELD, GA 31329-3719	Service Order Type	Conversion

Total One-Time Charges:
\$0.00

Total Recurring Charges:
\$335.00

Monthly Recurring Charges

Product	Qty.	Unit Price	Total Price
VLS			\$335.00
30 MB ETHERNET VLS SERVICE	1	Included	
VLS Port	1	Included	

Total \$335.00

Location Detail

Location Name	Probation Office	Account Number	209945877
Location Address	902 N PINE ST , SPRINGFIELD, GA 31329-4502	Service Order Type	Conversion

**Total One-Time Charges:
\$0.00**

**Total Recurring Charges:
\$335.00**

Monthly Recurring Charges

Product	Qty.	Unit Price	Total Price
VLS			\$335.00
30 MB ETHERNET VLS SERVICE	1	Included	
VLS Port	1	Included	
		Total	\$335.00

Location Detail

Location Name	ECFR Station 3 / EMS 2	Account Number	209945898
Location Address	4342 GA-17 , GUYTON, GA 31312-	Service Order Type	Conversion

**Total One-Time Charges:
\$0.00**

**Total Recurring Charges:
\$335.00**

Monthly Recurring Charges

Product	Qty.	Unit Price	Total Price
VLS			\$335.00
Ethernet Access(30 Mb)	1	Included	
VLS Port	1	Included	
Total			\$335.00

Location Detail

Location Name	ECFR Station 4 : Central	Account Number	209945899
Location Address	139 RECYCLE WAY , GUYTON, GA 31312-	Service Order Type	Conversion

Total One-Time Charges:
\$0.00

Total Recurring Charges:
\$335.00

Monthly Recurring Charges

Product	Qty.	Unit Price	Total Price
VLS			\$335.00
Ethernet Access(30 Mb)	1	Included	
VLS Port	1	Included	
Total			\$335.00

Location Detail

Location Name	ECFR Station 1	Account Number	209945897
Location Address	5629 GA-119 , CLYO, GA 31303-	Service Order Type	Conversion

Total One-Time Charges:
\$0.00

Total Recurring Charges:
\$335.00

Monthly Recurring Charges

Product	Qty.	Unit Price	Total Price
VLS			\$335.00
30 MB ETHERNET VLS SERVICE	1	Included	
VLS Port	1	Included	
		Total	\$335.00

Location Detail

Location Name	Animal Shelter	Account Number	209945881
Location Address	307 GA-119 , SPRINGFIELD, GA 31329-	Service Order Type	Conversion

Total One-Time Charges:
\$0.00

Total Recurring Charges:
\$335.00

Monthly Recurring Charges

Product	Qty.	Unit Price	Total Price
VLS			\$335.00
30 MB ETHERNET VLS SERVICE	1	Included	
VLS Port	1	Included	
		Total	\$335.00

Location Detail

Location Name	ECFR Station 11: Tuscalum	Account Number	209945903
Location Address	2850 GA-17 N , GUYTON, GA 31312-	Service Order Type	Conversion

Total One-Time Charges:
\$0.00

Total Recurring Charges:
\$335.00

Monthly Recurring Charges

Product	Qty.	Unit Price	Total Price
VLS			\$335.00
Ethernet Access(30 Mb)	1	Included	
VLS Port	1	Included	
Total			\$335.00

Location Detail

Location Name	Historic Courthouse	Account Number	209945874
Location Address	901 N PINE ST , SPRINGFIELD, GA 31329-4503	Service Order Type	Conversion

Total One-Time Charges:
\$0.00

Total Recurring Charges:
\$500.00

Monthly Recurring Charges

Product	Qty.	Unit Price	Total Price
VLS			\$500.00
100 MB ETHERNET VLS SERVICE	1	Included	

VLS Port	1	Included	
		Total	\$500.00

Location Detail

Location Name	EMS Site 3	Account Number	209945896
Location Address	109 GOSHEN COMMERCIAL PARK DR , RINCON, GA 31326- 5577	Service Order Type	Conversion

Total One-Time Charges:
\$0.00

Total Recurring Charges:
\$335.00

Monthly Recurring Charges

Product	Qty.	Unit Price	Total Price
VLS			\$335.00
30 MB ETHERNET VLS SERVICE	1	Included	
VLS Port	1	Included	
		Total	\$335.00

Location Detail

Location Name	MACC	Account Number	209945890
Location Address	181 RECYCLE WAY , GUYTON, GA 31312-	Service Order Type	Conversion

Total One-Time Charges:
\$96.00

Total Recurring Charges:
\$7,399.10

Monthly Recurring Charges

Product	Qty.	Unit Price	Total Price
Internet Service			\$1900.00
Ethernet Access(500 Mb)	1	Included	
Internet Service (500.0 Mbps)	1	Included	
Internet Service			\$1246.00
Ethernet Access(1 Gb)	1	Included	
Internet Service (1,000.0 Mbps)	1	Included	
SD WAN			\$1197.10
Equipment - VMware VCE 2000 - High Availability	2	Included	
SD-WAN Management - Concierge	1	Included	
SD-WAN Service License (1Gbps)	1	Included	
IP Addresses Block of 32 Charge	1	\$56.00	\$56.00
VLS			\$3000.00
Ethernet Access(10 Gb)	1	Included	
VLS Port	1	Included	
		Total	\$7,399.10

One-Time Charges

Product	Qty.	Unit Price	Total Price
SD WAN			
High Availability Switch Equip	4	\$24.00	\$96.00
		Total	\$96.00

Location Detail

Location Name	Senior Center	Account Number	209945889
Location Address	128 STILLWELL RD , SPRINGFIELD, GA 31329-4600	Service Order Type	Conversion

Total One-Time Charges:
\$0.00

Total Recurring Charges:
\$335.00

Monthly Recurring Charges

Product	Qty.	Unit Price	Total Price
VLS			\$335.00
30 MB ETHERNET VLS SERVICE	1	Included	
VLS Port	1	Included	
		Total	\$335.00

Location Detail

Location Name	Judicial Complex	Account Number	209945876
Location Address	700 N PINE ST , SPRINGFIELD, GA 31329-	Service Order Type	Conversion

Total One-Time Charges:
\$0.00

Total Recurring Charges:
\$335.00

Monthly Recurring Charges

Product	Qty.	Unit Price	Total Price
VLS			\$335.00
30 MB ETHERNET VLS SERVICE	1	Included	

VLS Port	1	Included	
		Total	\$335.00

Location Detail

Location Name	Fleet Maintenance	Account Number	209945882
Location Address	309 GA-119 , SPRINGFIELD, GA 31329-	Service Order Type	Conversion

Total One-Time Charges:
\$0.00

Total Recurring Charges:
\$335.00

Monthly Recurring Charges

Product	Qty.	Unit Price	Total Price
VLS			\$335.00
30 MB ETHERNET VLS SERVICE	1	Included	
VLS Port	1	Included	
		Total	\$335.00

Location Detail

Location Name	Administration Office	Account Number	209945879
Location Address	601 N LAUREL ST , SPRINGFIELD, GA 31329-6816	Service Order Type	Conversion

Total One-Time Charges:
\$96.00

Total Recurring Charges:
\$4,784.78

Monthly Recurring Charges

Product	Qty.	Unit Price	Total Price
Common Voice Features			
900/976 Block	1	\$0.00	\$0.00
International Block	1	\$0.00	\$0.00
Dynamic IP			\$1330.68
DYNAMIC IP BANDWIDTH-100M	1	Included	
Managed Router - Advanced	1	Included	
Managed Router Equipment	1	Included	
SIP TRUNKING CALL PATHS	100	Included	
TN Numbers - Group of 20	30	\$2.00	\$60.00
Internet Service			
Broadband Access - Cable	1	\$100.00	\$100.00
SD WAN			\$274.10
Equipment - VMware VCE 520 - High Availability	2	Included	
SD-WAN Management - Concierge	1	Included	
SD-WAN Service License (100Mbps)	1	Included	
ADDITIONAL 8 IP ADDRESSES	1	\$20.00	\$20.00
VLS			\$3000.00
Ethernet	1	Included	
VLS Port	1	Included	
		Total	\$4,784.78

One-Time Charges

Product	Qty.	Unit Price	Total Price
SD WAN			
Switches	4	\$24.00	\$96.00

Total \$96.00

Location Detail

Location Name	ECFR Station 5: Meldrim	Account Number	209945900
Location Address	305 5TH ST , MELDRIM, GA 31318-	Service Order Type	Conversion

**Total One-Time Charges:
\$0.00**

**Total Recurring Charges:
\$335.00**

Monthly Recurring Charges

Product	Qty.	Unit Price	Total Price
VLS			\$335.00
30 MB ETHERNET VLS SERVICE	1	Included	
VLS Port	1	Included	
		Total	\$335.00

Location Detail

Location Name	QTS Data Center	Account Number	210188960
Location Address	1033 JEFFERSON ST NW , ATLANTA, GA 30318-8023	Service Order Type	Conversion

**Total One-Time Charges:
\$0.00**

**Total Recurring Charges:
\$810.00**

Monthly Recurring Charges

Product	Qty.	Unit Price	Total Price
VLS			\$810.00
Ethernet Access(100 Mb)	1	Included	
VLS Port	1	Included	
Total			\$810.00

Location Detail

Location Name	Clarence Morgan Complex	Account Number	209945894
Location Address	1750 GA-21 , SPRINGFIELD, GA 31329-	Service Order Type	Conversion

Total One-Time Charges:
\$0.00

Total Recurring Charges:
\$335.00

Monthly Recurring Charges

Product	Qty.	Unit Price	Total Price
VLS			\$335.00
30 MB ETHERNET VLS SERVICE	1	Included	
VLS Port	1	Included	
Total			\$335.00

Location Detail

Location Name	WW Treatment Plant	Account Number	209945892
Location Address	805 LOW GROUND RD , GUYTON, GA 31312-5348	Service Order Type	Conversion

Total One-Time Charges:
\$0.00

Total Recurring Charges:
\$335.00

Monthly Recurring Charges

Product	Qty.	Unit Price	Total Price
VLS			\$335.00
30 MB ETHERNET VLS SERVICE	1	Included	
VLS Port	1	Included	
		Total	\$335.00

Location Detail

Location Name	Health Department	Account Number	209945886
Location Address	802 GA-119 , SPRINGFIELD, GA 31329-6832	Service Order Type	Conversion

Total One-Time Charges:
\$0.00

Total Recurring Charges:
\$335.00

Monthly Recurring Charges

Product	Qty.	Unit Price	Total Price
VLS			\$335.00
30 MB ETHERNET VLS SERVICE	1	Included	
VLS Port	1	Included	
		Total	\$335.00



Letter of Agency

Contact Name: Chris Reed	Company Name: EFFINGHAM COUNTY
Billing Address:	
City, State, Zip:	
Current Carrier:	Order Date:

Authorization to Change Service Provider(s)

On behalf of the Company, I hereby authorized Windstream Communications (“Windstream”) and its operating affiliates* listed on Exhibit A to change my Company’s provider(s) for the following services from my current telecommunications carrier(s) to Windstream for each of the telephone numbers listed below. Check all applicable services:

<input type="checkbox"/>	Local
<input type="checkbox"/>	Intrastate, IntraLATA Long Distance Service (also known as local toll)
<input type="checkbox"/>	Interstate, InterLATA and International Long Distance

I represent that I am at least eighteen years of age and that I have the authority to change telecommunications carriers for each of the telephone numbers identified below. I understand that I have the right to obtain telecommunications services individually. I also understand that I may designate only one local exchange carrier, one intraLATA carrier, and one interLATA carrier per telephone number.

I choose Windstream to act as my agent to carry out the change(s) and authorize Windstream to handle on my behalf all arrangements, including ordering, changing, and/or maintaining my service, with my local telephone company(s), interexchange carriers, equipment vendor(s), and consultant(s). By designating Windstream to act as my agent, I do not permit Windstream to change my service to a carrier other than Windstream. I understand, that there may be a fee to change from the Company’s current telecommunications carrier(s) to Windstream.

Telephone Numbers:

I authorize Windstream to issue all necessary instructions on my behalf and confirm that my preferred provider for the telecommunications service(s) checked above will be changed for the telephone number(s) specified above. This agreement will remain in effect until revoked in writing by the Company.

Company

Signature: _____ **Date:** _____

*Business Telecom of Virginia, Business Telecom, Cavalier Telephone Mid-Atlantic, Cavalier Telephone, Choice One Communications (of Connecticut, Maine, Massachusetts, New Hampshire, New York, Ohio, Pennsylvania, or Rhode Island), Connecticut Broadband, Connecticut Telephone & Communication Systems, Conversent Communications (of Connecticut, Maine, Massachusetts, New Hampshire, New Jersey, New York, Rhode Island, or Vermont), CTC Communications, CTC Communications of Virginia, DeltaCom Business Solutions, DeltaCom, Windstream New Edge, LLC, Windstream FiberNet, LLC, Georgia Windstream, Intellifiber Networks, LDMI Telecommunications, Lightship Telecom, McLeodUSA Telecommunications Services, Nebraska Windstream, Network Telephone, NuVox (Arkansas or Indiana), Oklahoma Windstream, PAETEC Communications of Virginia, PAETEC Communications, Talk America of Virginia, Talk America, Texas Windstream, The Other Phone Company, US LEC Communications, US LEC (of Alabama, Florida, Georgia, Maryland, North

Carolina, Pennsylvania, South Carolina, Tennessee, or Virginia), US Xchange (of Illinois, Indiana, Michigan, or Wisconsin), Windstream (Communications Southwest, Accucomm Telecommunications, Alabama, Arkansas, Buffalo Valley, Communications Kerrville, Communications Telecom, Communications, Concord Telephone, Conestoga, D&E Systems, D&E, Direct, EN-TEL, Florida, Georgia Communications, Georgia Telephone, Georgia, Iowa Communications, Iowa-Comm, IT-Comm, KDL, KDL-VA, Kentucky (East or West), Kerrville Long Distance, Lakedale Link, Lakedale, Lexcom Communications, Lexcom Long Distance, Mississippi, Missouri, Montezuma, Norlight, North Carolina, NorthStar, NTI, Windstream of the Midwest, Ohio, Oklahoma, Pennsylvania, South Carolina, Southwest Long Distance, Standard, Sugar Land, Systems of the Midwest, or Western Reserve), or Windstream NuVox (of Indiana, Kansas, Missouri, Ohio, and Oklahoma)

As required by FCC rules, this form is to be completed for any private line or similar services to determine whether the Federal Universal Service Surcharge applies. Please check the appropriate box, complete the required information, and return as directed below.

Private Line Jurisdictional Traffic Certification

Customer Name: EFFINGHAM COUNTY

Customer Address: _____

Contact Person: Chris Reed

Contact Person's Telephone Number: (912) 429-2109

Customer represents and verifies that:

1. The amount of traffic routed over leased private line circuit(s) or similar type services (circuits, Virtual Private Network (VPN), Virtual LAN Service (VLS), Business Data, TDM, Frame Relay, etc) represent:

Please check one of the boxes below

- Intrastate Services - If the end points of the circuit(s) are in the same state and at least 90% of the traffic stays within the same state the service is considered "intrastate" or if the services are used within a state (excluding internet usage and long distance calls). Example includes: bank connects ATMs to a centralized location and FX lines within the state.
- Interstate services 'If the end points of the circuit(s) are in different states or more than 10% of the traffic crosses a state boundary the service is considered "interstate" Example includes: a circuit from a manufacturing plant in one state to a main office in another state.
- Some circuits that the Customer purchases carry 10% or less interstate traffic and some circuits that Customer purchases carry more than 10% interstate traffic. If your circuits are mixed, please provide a list of circuits IDs and whether they are intrastate or interstate. The circuit listing should be sent to wci.regulatory@windstream.com
- The circuits are exempt from federal Universal Service Surcharges ("FUSF Surcharge") because you are a wholesale customer who files your own form 499 report.

2. Customer acknowledges that the Company may in its sole discretion provide a copy of this certification to the Universal Service Administrator, the FCC, or an authorized auditor.
3. Customer acknowledges that the Company's determination of applicability of a FUSF Surcharge will be based upon the information provided by Customer in this Certification. In the event the Company exempts Customer from the payment of the FUSF Surcharges based upon the information, representations and certifications contained in this Certification, and the Company thereafter determines that Customer provided incorrect information, then the Company may bill Customer, and Customer will pay, the FUSF Surcharges that were not billed, plus applicable late fees. Accordingly, if Customer does not provide accurate or timely information to the Company, Customer may be responsible for payment of the FUSF Surcharge. Furthermore, Customer agrees to indemnify and hold harmless the Company from any and all claims arising from any breaches of the information, representations or certifications made hereunder.

4. If, at any time, the Customer's information changes, Customer will notify the Company within thirty (30) calendar days by completing and submitting a new certification form to the Company.

The individual named below is duly authorized by Customer to make the representation and certifications contained herein on behalf of Customer.

CERTIFICATION

I certify that the representations above are true and accurate.

Signature: _____

Name (Print): _____

Title (Print): _____

Date: _____

Please Return this page to:

Windstream Communications

4001 Rodney Parham Road

Mail Stop: 1170 B1F212-12A

Little Rock, Arkansas 72212

ATTN: PL Certifications

OR

Email to: wci.regulatory@windstream.com

Windstream VoIP 911 Disclosure

Windstream and its affiliates (collectively, “WIN”) are subject to an FCC requirement to provide notification of any E911 limitations that may be associated with the service provided to your company. There are critical differences between traditional telephone service and WIN VoIP Services:

- 911 emergency services will not be available in the event of a power failure.
- 911 emergency services will not be available in the event of an internet failure.
- There are severe limitations (details below) to 911 emergency services if you move your phone from its registered location.

Loss of 911 services due to power failure or Internet connection failure:

Historically, telephone service has been powered by electrical power within the telephone network. If you subscribe to WIN VoIP Services, power is supplied directly from the premise in which you are operating the telephone.

- In the event of a commercial power outage, and if your building does not have a back-up power system, your telephone service, including 911, will not function until power is restored.
- Loss of power to your broadband gateway (through which your service is provided) will cause a loss of telephone and 911 services.
- Any internet connection failure, including a suspension for nonpayment, will cause a loss of telephone and 911 services.

WIN recommends that you always have an alternative means of accessing 911 during a power failure or internet connection failure such as a basic business or copper line (non-VoIP line) for elevator, alarm, and other critical functions.

To ensure that 911 calls are properly routed:

- **Do not move the equipment installed at your premise to another location.** Use of the telephone service at another location will prevent E911 service (the ability of the 911 operator to automatically determine your location) from working. If you move equipment provided as part of the WIN VoIP Service to another location, you must update your service address with WIN prior to using the service from a different location. Use of your equipment at a location other than the registered physical location may route 911 calls to an incorrect 911 dispatch center, potentially delaying or preventing emergency services.
- **If you have users that will be using devices such as software telephones that are installed on mobile personal computers, laptops, smart phones, netbooks and any other mobile VoIP supported device that is intended to be mobile with WIN service,** you must update your service address prior to using the service from a different location in order for your current location to be transmitted automatically and accurately to emergency services. Use of your software telephone at a location other than the registered physical location may route 911 calls to an incorrect 911 dispatch center, potentially delaying or preventing emergency services.
- **Always state the telephone number and address that you are calling from to the 911 operator.** The 911 operator receiving the emergency call may not be able to automatically identify your phone number and physical location and be able to call you back if the call is disconnected, therefore you must specify the exact location of the emergency and the telephone number from which you are calling.
- **Contact WIN when you plan to move your service address: WIN customers should contact the WIN Business Center at 1-800-600-5050, Windstream New Edge (formerly EarthLink Business) customers should contact Customer Care at 1-800-239-3000 and Broadview customers should contact the OfficeSuite® Support Center at 1-800-623-VOIP (8647).** Since

your WIN VoIP Services will not provide 911 services from another location, you must notify WIN before you move the registered location of your service.

To help remind you about the availability of 911 emergency service and its limitations with WIN VoIP Services, we will provide stickers to be placed on or near all of your telephones and devices.

To Report a Change to Your Service Location:

- WIN Customers - Contact Customer Service at 1-855-361-7792.
- Windstream New Edge Customers - Contact Customer Care at 1-800-239-3000.
- Legacy Broadview Customers - Contact the OfficeSuite® Support Center at 1-800-623-VOIP (8647). For Broadview customers with PC/Softphone service, you may also update your address when prompted upon login.
- For Customers with Windstream Hosted Communications - Contact WHC Repair at 1- 855-759-7420. Customers using Windstream Hosted Communications on a smart phone may also access the Windstream Hosted Communications Client Software application to update.
- Legacy MassComm Customers – Contact your Account Manager directly or use 1-866-791-6277.

Customer Affirmation of Notification

I have read the above notice and understand that there are critical differences between 911 service with WIN VoIP Services and traditional telephone service. I assume all responsibility and risk of harm, loss, or damage in the event that 911 service fails as a result of a power outage or Internet outage, in the event I fail to update my service address with WIN if I use the service from a different location or in the event I do not provide the address, correct address, extension or other information to emergency authorities.

Printed Name

204966657

Account Number

Signature

Date