

**Amendment to Agreement**

(Adding New Service Location)

RECITALS

WHEREAS the parties seek to amend the aforementioned Agreement as follows:

TERMS OF AMENDMENT

Accordingly, in consideration of the foregoing and other good and valuable consideration, the receipt and sufficiency of which is hereby acknowledged, the parties agree herein. The following provisions shall apply:

1. Windstream and Customer hereby agree to add the new Service location(s) as identified in Proposal Number 1958481, attached hereto and hereby incorporated into the Agreement. The Services to be provided at such Service location(s) and rates for the same are also set forth in Attachment A, along with other applicable terms and conditions.

Location	Address
Animal Shelter	307 GA-119 SPRINGFIELD, GA 31329-
Rec Dept Offices	808 GA-119 SPRINGFIELD, GA 31329-6832
Fleet Maintenance	309 GA-119 SPRINGFIELD, GA 31329-
Rincon Elementary School	501 N RICHLAND AVE RINCON, GA 31326-9017
ECFR Station 5: Meldrim	305 5TH ST MELDRIM, GA 31318-
MACC	181 RECYCLE WAY GUYTON, GA 31312-
Sandhill Ball Park	300 STAGECOACH AVE GUYTON, GA 31312-
ECFR Station 3 / EMS 2	4342 GA-17 GUYTON, GA 31312-
EMS Site 1	285 E 1ST ST SPRINGFIELD, GA 31329-4885
Probation Office	902 N PINE ST SPRINGFIELD, GA 31329-4502
EMS Site 3	109 GOSHEN COMMERCIAL PARK DR RINCON, GA 31326-5577
ECFR Station 4 : Central	139 RECYCLE WAY GUYTON, GA 31312-
Clarence Morgan Complex	1750 GA-21 SPRINGFIELD, GA 31329-
Health Department	802 GA-119 SPRINGFIELD, GA 31329-6832
Senior Center	128 STILLWELL RD SPRINGFIELD, GA 31329-4600
Historic Courthouse	901 N PINE ST SPRINGFIELD, GA 31329-4503
ECFR Station 1	5629 GA-119 CLYO, GA 31303-
Sanitation / CE	100 RECYCLE WAY GUYTON, GA 31312-
Annex	768 GA-119 SPRINGFIELD, GA 31329-6830
Building Inspectors Office	904 N PINE ST SPRINGFIELD, GA 31329-4502

QTS Data Center	1033 JEFFERSON ST NW ATLANTA, GA 30318-8023
ECFR Station 9: Faulkville	737 ROEBLING RD BLOOMINGDALE, GA 31302-4835
Sheriffs Office	130 W 1ST ST EXT SPRINGFIELD, GA 31329-
ECFR Station 11: Tuscalum	2850 GA-17 N GUYTON, GA 31312-
Administration Office	601 N LAUREL ST SPRINGFIELD, GA 31329-6816
Rec Dept Gym	808 GA-119 SPRINGFIELD, GA 31329-6832
WW Treatment Plant	805 LOW GROUND RD GUYTON, GA 31312-5348
Judicial Complex	700 N PINE ST SPRINGFIELD, GA 31329-
Prison	321 GA-119 SPRINGFIELD, GA 31329-
ECFR Station 6 / EMS 4	4636 GA-21 SPRINGFIELD, GA 31329-3719

2. Minimum Monthly Fee. Choose one:
- a.  As a result of adding the new Service location(s), the Customer's Minimum Monthly Fee shall be increased from \$0.00 to \$39,747.64, effective as of the first full billing cycle for the month of following installation of such Service(s).
- or*
- b.  The Minimum Monthly Fee of the Agreement shall not be increased as a result of adding the new Service location(s), however, there shall be a separate Minimum Monthly Fee applicable to the new Service location(s) in the amount of \$39,747.64, effective as of the first full billing cycle for the month following installation of such Service(s).
3. Term - As a result of adding the new location, **choose one**:
- a.  the Term of the Agreement shall be extended to end as of
- or*
- b.  the Term of the Agreement shall not be extended as a result of adding the new Service location(s) but the new Service location(s) shall have a Minimum In-Service Period of 60 months as indicated by the Term of the Proposal. In the event that the Term of the Agreement expires prior to expiration of the Minimum In-Service Period for the new Service location(s), the Agreement shall continue in full force and effect with respect to such new Service Location(s) only until expiration of the applicable Minimum In-Service Period(s).
4. Except as modified by this Amendment, the terms and conditions set forth in the Agreement remain unchanged.
5. **This document may only be used for moves, additions or changes. Under no circumstances may Customer receive a credit of any kind through execution of this document.**

IN WITNESS WHEREOF, the undersigned have caused this Amendment to be executed by their duly authorized representative, to be effective as of the date first above written.

EFFINGHAM COUNTY (Customer)

**WINDSTREAM and its affiliates**  
(Windstream)

SIGNATURE: \_\_\_\_\_  
AUTHORIZED REP.  
(PRINTED NAME): \_\_\_\_\_  
TITLE: \_\_\_\_\_  
DATE: \_\_\_\_\_

SIGNATURE: \_\_\_\_\_  
AUTHORIZED REP.  
(PRINTED NAME): \_\_\_\_\_  
TITLE: \_\_\_\_\_  
DATE: \_\_\_\_\_

**Attachment A to Amendment**

Attach approved Proposal Summary(s) for Services at the  
Addition (New) Service location(s) Only.

**Quote: 1958481**

## Account Summary

Customer Name	EFFINGHAM COUNTY
Quote #	1958481
Windstream Enterprise Representative	James Paden
Contract Term Length	60 Months
Effective Date	March 25, 2020
MMF	\$13,644.80

## Summary of Charges (Total for All Locations)

Product	Monthly Recurring Charges	One-Time Charges
Internet Service	\$22,979.73	\$0.00
SD WAN	\$12,863.25	\$312.00
Common Voice Features	\$0.00	\$0.00
Dynamic IP	\$3,904.66	\$0.00
<b>Total</b>	<b>\$39,747.64</b>	<b>\$312.00</b>

## Service Agreement Summary

This Service Agreement is subject to and controlled by the Windstream Service Terms and Conditions and the service-specific terms and conditions located at <http://www.windstreamenterprise.com/service-terms-and-conditions>, including how such terms may be modified from time to time, and all of which are hereby incorporated herein by reference. By your signature you warrant that you have read, understand and agree to the Service Agreement, Windstream Service Terms and Conditions and applicable service-specific terms and conditions, and acknowledge that you are authorized to sign this Service Agreement and order the Service(s) as outlined herein.

CUSTOMER	WINDSTREAM
Signature: _____	Signature: _____
Printed Name: _____	Printed Name: _____
Title: _____	Title: _____
Date: _____	Date: _____

This offer is voidable by Windstream if not signed and returned by 5/9/2020.

## Location Summary

Location Name	Monthly Recurring Charges	One-Time Charges	Credits
Animal Shelter	\$649.65	\$0.00	\$0.00
Rec Dept Offices	\$649.65	\$0.00	\$0.00
Fleet Maintenance	\$649.65	\$0.00	\$0.00
Rincon Elementary School	\$649.65	\$0.00	\$0.00
ECFR Station 5: Meldrim	\$649.65	\$0.00	\$0.00
MACC	\$7,830.25	\$120.00	\$0.00
Sandhill Ball Park	\$664.05	\$0.00	\$0.00
ECFR Station 3 / EMS 2	\$669.05	\$0.00	\$0.00
EMS Site 1	\$649.65	\$0.00	\$0.00
Probation Office	\$649.65	\$0.00	\$0.00
EMS Site 3	\$664.05	\$0.00	\$0.00
ECFR Station 4 : Central	\$669.05	\$0.00	\$0.00
Clarence Morgan Complex	\$660.55	\$0.00	\$0.00
Health Department	\$649.65	\$0.00	\$0.00
Senior Center	\$649.65	\$0.00	\$0.00
Historic Courthouse	\$1,184.80	\$0.00	\$0.00
ECFR Station 1	\$669.05	\$0.00	\$0.00
Sanitation / CE	\$669.05	\$0.00	\$0.00
Annex	\$645.00	\$0.00	\$0.00
Building Inspectors Office	\$649.65	\$0.00	\$0.00
QTS Data Center	\$1,180.00	\$0.00	\$0.00

ECFR Station 9: Faulkville	\$649.65	\$0.00	\$0.00
Sheriffs Office	\$5,775.40	\$96.00	\$0.00
ECFR Station 11: Tuscalum	\$664.05	\$0.00	\$0.00
Administration Office	\$7,394.49	\$96.00	\$0.00
Rec Dept Gym	\$649.65	\$0.00	\$0.00
WW Treatment Plant	\$664.05	\$0.00	\$0.00
Judicial Complex	\$649.65	\$0.00	\$0.00
Prison	\$649.65	\$0.00	\$0.00
ECFR Station 6 / EMS 4	\$649.65	\$0.00	\$0.00

## Location Detail

Location Name	Animal Shelter	Account Number	209945881
Location Address	307 GA-119 , SPRINGFIELD, GA 31329-	Service Order Type	Upsell

**Total One-Time Charges:**  
**\$0.00**

**Total Recurring Charges:**  
**\$649.65**

## Monthly Recurring Charges

Product	Qty.	Unit Price	Total Price
<b>Internet Service</b>			
Broadband Access - Cable	1	\$100.00	\$100.00
<b>Internet Service</b>			<b>\$375.00</b>
DEDICATED INET BANDWIDTH-30M	1	Included	
Internet Service (30.0 Mbps)	1	Included	



<b>SD WAN</b>				\$174.65
	Equipment - VMware VCE 520	1	Included	
	SD-WAN Management - Concierge	1	Included	
	SD-WAN Service License ( 50Mbps)	1	Included	
	ADDITIONAL 4 IP ADDRESSES	1	\$0.00	\$0.00
			<b>Total</b>	<b>\$649.65</b>

## Location Detail

Location Name	Rec Dept Offices	Account Number	209945887
Location Address	808 GA-119 , SPRINGFIELD, GA 31329-6832	Service Order Type	Upsell

**Total One-Time Charges:**  
**\$0.00**

**Total Recurring Charges:**  
**\$649.65**

## Monthly Recurring Charges

Product	Qty.	Unit Price	Total Price
<b>Internet Service</b>			\$375.00
	DEDICATED INET BANDWIDTH-30M	1	Included
	Internet Service (30.0 Mbps)	1	Included
<b>Internet Service</b>			
	Broadband Access - Cable	1	\$100.00 \$100.00
<b>SD WAN</b>			\$174.65
	Equipment - VMware VCE 520	1	Included
	SD-WAN Management - Concierge	1	Included
	SD-WAN Service License ( 50Mbps)	1	Included
	ADDITIONAL 4 IP ADDRESSES	1	\$0.00 \$0.00

**Total \$649.65**

## Location Detail

Location Name	Fleet Maintenance	Account Number	209945882
Location Address	309 GA-119 , SPRINGFIELD, GA 31329-	Service Order Type	Upsell

**Total One-Time Charges:  
\$0.00**

**Total Recurring Charges:  
\$649.65**

## Monthly Recurring Charges

Product	Qty.	Unit Price	Total Price
<b>Internet Service</b>			
Broadband Access - Cable	1	\$100.00	\$100.00
<b>Internet Service</b>			\$375.00
DEDICATED INET BANDWIDTH-30M	1	Included	
Internet Service (30.0 Mbps)	1	Included	
<b>SD WAN</b>			\$174.65
Equipment - VMware VCE 520	1	Included	
SD-WAN Management - Concierge	1	Included	
SD-WAN Service License ( 50Mbps)	1	Included	
ADDITIONAL 4 IP ADDRESSES	1	\$0.00	\$0.00
<b>Total</b>			<b>\$649.65</b>

## Location Detail

Location Name	Rincon Elementary School	Account Number	209945904
Location Address	501 N RICHLAND AVE , RINCON, GA 31326-9017	Service Order Type	Upsell

**Total One-Time Charges:**  
**\$0.00**

**Total Recurring Charges:**  
**\$649.65**

### Monthly Recurring Charges

Product	Qty.	Unit Price	Total Price
<b>Internet Service</b>			\$375.00
DEDICATED INET BANDWIDTH-30M	1	Included	
Internet Service (30.0 Mbps)	1	Included	
<b>Internet Service</b>			
Broadband Access - Cable	1	\$100.00	\$100.00
<b>SD WAN</b>			\$174.65
Equipment - VMware VCE 520	1	Included	
SD-WAN Management - Concierge	1	Included	
SD-WAN Service License ( 50Mbps)	1	Included	
ADDITIONAL 4 IP ADDRESSES	1	\$0.00	\$0.00
		<b>Total</b>	<b>\$649.65</b>

### Location Detail

Location Name	ECFR Station 5: Meldrim	Account Number	209945900
Location Address	305 5TH ST , MELDRIM, GA 31318-	Service Order Type	Upsell

**Total One-Time Charges:**

**Total Recurring Charges:**

\$0.00

\$649.65

### Monthly Recurring Charges

Product	Qty.	Unit Price	Total Price
<b>Internet Service</b>			
Broadband Internet Access(75 Mbps/15 Mbps)	1	\$100.00	\$100.00
<b>Internet Service</b>			\$375.00
Ethernet Access(30 Mb)	1	Included	
Internet Service (30.0 Mbps)	1	Included	
<b>SD WAN</b>			\$174.65
Equipment - VMware VCE 520	1	Included	
SD-WAN Management - Concierge	1	Included	
SD-WAN Service License ( 50Mbps)	1	Included	
IP Addresses Block of 4 Charge	1	\$0.00	\$0.00
<b>Total</b>			<b>\$649.65</b>

### Location Detail

Location Name	MACC	Account Number	209945890
Location Address	181 RECYCLE WAY , GUYTON, GA 31312-	Service Order Type	Upsell

**Total One-Time Charges:**  
**\$120.00**

**Total Recurring Charges:**  
**\$7,830.25**

### Monthly Recurring Charges

Product	Qty.	Unit Price	Total Price
<b>Internet Service</b>			\$3000.00

Ethernet Access(10 Gb)	1	Included	
Internet Service (10,000.0 Mbps)	1	Included	
<b>Internet Service</b>			<b>\$2000.00</b>
Ethernet Access(1,000 Mb)	1	Included	
Internet Service (1,000.0 Mbps)	1	Included	
<b>SD WAN</b>			<b>\$2774.25</b>
Equipment - VMware VCE 2000 - High Availability	2	Included	
SD-WAN Management - Concierge	1	Included	
SD-WAN Service License ( 5Gbps)	1	Included	
IP Addresses Block of 32 Charge	1	\$56.00	\$56.00
		<b>Total</b>	<b>\$7,830.25</b>

### One-Time Charges

Product	Qty.	Unit Price	Total Price
<b>SD WAN</b>			
High Availability Switch Equip	4	\$30.00	\$120.00
		<b>Total</b>	<b>\$120.00</b>

### Location Detail

Location Name	Sandhill Ball Park	Account Number	209945893
Location Address	300 STAGECOACH AVE , GUYTON, GA 31312-	Service Order Type	Upsell

**Total One-Time Charges:  
\$0.00**

**Total Recurring Charges:  
\$664.05**

## Monthly Recurring Charges

Product	Qty.	Unit Price	Total Price
<b>Internet Service</b>			\$375.00
Ethernet Access(30 Mb)	1	Included	
Internet Service (30.0 Mbps)	1	Included	
<b>Internet Service</b>			
Broadband Internet Access(75 Mbps/15 Mbps)	1	\$100.00	\$100.00
<b>SD WAN</b>			\$189.05
Equipment - VMware VCE 520	1	Included	
SD-WAN Management - Concierge	1	Included	
SD-WAN Service License ( 50Mbps)	1	Included	
IP Addresses Block of 4 Charge	1	\$0.00	\$0.00
		<b>Total</b>	<b>\$664.05</b>

## Location Detail

Location Name	ECFR Station 3 / EMS 2	Account Number	209945898
Location Address	4342 GA-17 , GUYTON, GA 31312-	Service Order Type	Upsell

**Total One-Time Charges:**  
**\$0.00**

**Total Recurring Charges:**  
**\$669.05**

## Monthly Recurring Charges

Product	Qty.	Unit Price	Total Price
<b>Internet Service</b>			
Cellular Broadband 5GB	1	\$105.00	\$105.00
<b>Internet Service</b>			\$375.00

Ethernet Access(30 Mb)	1	Included	
Internet Service (30.0 Mbps)	1	Included	
<b>SD WAN</b>			<b>\$189.05</b>
Equipment - VMware VCE 520	1	Included	
SD-WAN Management - Concierge	1	Included	
SD-WAN Service License ( 50Mbps)	1	Included	
IP Addresses Block of 4 Charge	1	\$0.00	\$0.00
		<b>Total</b>	<b>\$669.05</b>

## Location Detail

Location Name	EMS Site 1	Account Number	209945895
Location Address	285 E 1ST ST , SPRINGFIELD, GA 31329-4885	Service Order Type	Upsell

**Total One-Time Charges:**  
**\$0.00**

**Total Recurring Charges:**  
**\$649.65**

## Monthly Recurring Charges

Product	Qty.	Unit Price	Total Price
<b>Internet Service</b>			
Broadband Access - Cable	1	\$100.00	\$100.00
<b>Internet Service</b>			<b>\$375.00</b>
DEDICATED INET BANDWIDTH-30M	1	Included	
Internet Service (30.0 Mbps)	1	Included	
<b>SD WAN</b>			<b>\$174.65</b>
Equipment - VMware VCE 520	1	Included	
SD-WAN Management - Concierge	1	Included	

SD-WAN Service License ( 50Mbps)	1	Included	
ADDITIONAL 4 IP ADDRESSES	1	\$0.00	\$0.00
		<b>Total</b>	<b>\$649.65</b>

## Location Detail

Location Name	Probation Office	Account Number	209945877
Location Address	902 N PINE ST , SPRINGFIELD, GA 31329-4502	Service Order Type	Upsell

**Total One-Time Charges:**  
**\$0.00**

**Total Recurring Charges:**  
**\$649.65**

## Monthly Recurring Charges

Product	Qty.	Unit Price	Total Price
<b>Internet Service</b>			
Broadband Access - Cable	1	\$100.00	\$100.00
<b>Internet Service</b>			<b>\$375.00</b>
DEDICATED INET BANDWIDTH-30M	1	Included	
Internet Service (30.0 Mbps)	1	Included	
<b>SD WAN</b>			<b>\$174.65</b>
Equipment - VMware VCE 520	1	Included	
SD-WAN Management - Concierge	1	Included	
SD-WAN Service License ( 50Mbps)	1	Included	
ADDITIONAL 4 IP ADDRESSES	1	\$0.00	\$0.00
		<b>Total</b>	<b>\$649.65</b>



## Location Detail

Location Name	EMS Site 3	Account Number	209945896
Location Address	109 GOSHEN COMMERCIAL PARK DR , RINCON, GA 31326- 5577	Service Order Type	Upsell

**Total One-Time Charges:**  
**\$0.00**

**Total Recurring Charges:**  
**\$664.05**

## Monthly Recurring Charges

Product	Qty.	Unit Price	Total Price
<b>Internet Service</b>			\$375.00
DEDICATED INET BANDWIDTH-30M	1	Included	
Internet Service (30.0 Mbps)	1	Included	
<b>Internet Service</b>			
Broadband Access - Cable	1	\$100.00	\$100.00
<b>SD WAN</b>			\$189.05
Equipment - VMware VCE 520	1	Included	
SD-WAN Management - Concierge	1	Included	
SD-WAN Service License ( 50Mbps)	1	Included	
ADDITIONAL 4 IP ADDRESSES	1	\$0.00	\$0.00
		<b>Total</b>	<b>\$664.05</b>

## Location Detail

Location Name	ECFR Station 4 : Central	Account Number	209945899
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Location Address	139 RECYCLE WAY , GUYTON, GA 31312-	Service Order Type	Upsell
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**Total One-Time Charges:**  
**\$0.00**

**Total Recurring Charges:**  
**\$669.05**

### Monthly Recurring Charges

Product	Qty.	Unit Price	Total Price
<b>Internet Service</b>			\$375.00
Ethernet Access(30 Mb)	1	Included	
Internet Service (30.0 Mbps)	1	Included	
<b>Internet Service</b>			
Cellular Broadband 5GB	1	\$105.00	\$105.00
<b>SD WAN</b>			\$189.05
Equipment - VMware VCE 520	1	Included	
SD-WAN Management - Concierge	1	Included	
SD-WAN Service License ( 50Mbps)	1	Included	
IP Addresses Block of 4 Charge	1	\$0.00	\$0.00
		<b>Total</b>	<b>\$669.05</b>

### Location Detail

Location Name	Clarence Morgan Complex	Account Number	209945894
Location Address	1750 GA-21 , SPRINGFIELD, GA 31329-	Service Order Type	Upsell

**Total One-Time Charges:**  
**\$0.00**

**Total Recurring Charges:**  
**\$660.55**

## Monthly Recurring Charges

Product	Qty.	Unit Price	Total Price
<b>Internet Service</b>			\$375.00
DEDICATED INET BANDWIDTH-30M	1	Included	
Internet Service (30.0 Mbps)	1	Included	
<b>Internet Service</b>			
Cellular Broadband 5GB	1	\$105.00	\$105.00
<b>SD WAN</b>			\$180.55
Equipment - VMware VCE 510	1	Included	
SD-WAN Management - Concierge	1	Included	
SD-WAN Service License ( 50Mbps)	1	Included	
ADDITIONAL 4 IP ADDRESSES	1	\$0.00	\$0.00
		<b>Total</b>	<b>\$660.55</b>

## Location Detail

Location Name	Health Department	Account Number	209945886
Location Address	802 GA-119 , SPRINGFIELD, GA 31329-6832	Service Order Type	Upsell

**Total One-Time Charges:**  
**\$0.00**

**Total Recurring Charges:**  
**\$649.65**

## Monthly Recurring Charges

Product	Qty.	Unit Price	Total Price
<b>Internet Service</b>			
Broadband Access - Cable	1	\$100.00	\$100.00
<b>Internet Service</b>			\$375.00

DEDICATED INET BANDWIDTH-30M	1	Included	
Internet Service (30.0 Mbps)	1	Included	
<b>SD WAN</b>			<b>\$174.65</b>
Equipment - VMware VCE 520	1	Included	
SD-WAN Management - Concierge	1	Included	
SD-WAN Service License ( 50Mbps)	1	Included	
ADDITIONAL 4 IP ADDRESSES	1	\$0.00	\$0.00
		<b>Total</b>	<b>\$649.65</b>

## Location Detail

Location Name	Senior Center	Account Number	209945889
Location Address	128 STILLWELL RD , SPRINGFIELD, GA 31329-4600	Service Order Type	Upsell

**Total One-Time Charges:**  
**\$0.00**

**Total Recurring Charges:**  
**\$649.65**

## Monthly Recurring Charges

Product	Qty.	Unit Price	Total Price
<b>Internet Service</b>			
Broadband Access - Cable	1	\$100.00	\$100.00
<b>Internet Service</b>			<b>\$375.00</b>
DEDICATED INET BANDWIDTH-30M	1	Included	
Internet Service (30.0 Mbps)	1	Included	
<b>SD WAN</b>			<b>\$174.65</b>
Equipment - VMware VCE 520	1	Included	
SD-WAN Management - Concierge	1	Included	

SD-WAN Service License ( 50Mbps)	1	Included	
ADDITIONAL 4 IP ADDRESSES	1	\$0.00	\$0.00
		<b>Total</b>	<b>\$649.65</b>

## Location Detail

Location Name	Historic Courthouse	Account Number	209945874
Location Address	901 N PINE ST , SPRINGFIELD, GA 31329-4503	Service Order Type	Upsell

**Total One-Time Charges:**  
**\$0.00**

**Total Recurring Charges:**  
**\$1,184.80**

## Monthly Recurring Charges

Product	Qty.	Unit Price	Total Price
<b>Internet Service</b>			\$810.00
DEDICATED INET BANDWIDTH-100M	1	Included	
Internet Service (100.0 Mbps)	1	Included	
<b>Internet Service</b>			
Broadband Access - Cable	1	\$200.15	\$200.15
<b>SD WAN</b>			\$174.65
Equipment - VMware VCE 520	1	Included	
SD-WAN Management - Concierge	1	Included	
SD-WAN Service License ( 50Mbps)	1	Included	
ADDITIONAL 4 IP ADDRESSES	1	\$0.00	\$0.00
		<b>Total</b>	<b>\$1,184.80</b>

## Location Detail

Location Name	ECFR Station 1	Account Number	209945897
Location Address	5629 GA-119 , CLYO, GA 31303-	Service Order Type	Upsell

**Total One-Time Charges:**  
**\$0.00**

**Total Recurring Charges:**  
**\$669.05**

## Monthly Recurring Charges

Product	Qty.	Unit Price	Total Price
<b>Internet Service</b>			\$375.00
DEDICATED INET BANDWIDTH-30M	1	Included	
Internet Service (30.0 Mbps)	1	Included	
<b>Internet Service</b>			
Cellular Broadband 5GB	1	\$105.00	\$105.00
<b>SD WAN</b>			\$189.05
Equipment - VMware VCE 520	1	Included	
SD-WAN Management - Concierge	1	Included	
SD-WAN Service License ( 50Mbps)	1	Included	
ADDITIONAL 4 IP ADDRESSES	1	\$0.00	\$0.00
		<b>Total</b>	<b>\$669.05</b>

## Location Detail

Location Name	Sanitation / CE	Account Number	209945891
Location Address	100 RECYCLE WAY , GUYTON, GA 31312-	Service Order Type	Upsell

**Total One-Time Charges:**  
**\$0.00**

**Total Recurring Charges:**  
**\$669.05**

### Monthly Recurring Charges

Product	Qty.	Unit Price	Total Price
<b>Internet Service</b>			
Cellular Broadband 5GB	1	\$105.00	\$105.00
<b>Internet Service</b>			\$375.00
Ethernet Access(30 Mb)	1	Included	
Internet Service (30.0 Mbps)	1	Included	
<b>SD WAN</b>			\$189.05
Equipment - VMware VCE 520	1	Included	
SD-WAN Management - Concierge	1	Included	
SD-WAN Service License ( 50Mbps)	1	Included	
IP Addresses Block of 4 Charge	1	\$0.00	\$0.00
<b>Total</b>			<b>\$669.05</b>

### Location Detail

Location Name	Annex	Account Number	209945885
Location Address	768 GA-119 , SPRINGFIELD, GA 31329-6830	Service Order Type	Upsell

**Total One-Time Charges:**  
**\$0.00**

**Total Recurring Charges:**  
**\$645.00**

### Monthly Recurring Charges

Product	Qty.	Unit Price	Total Price
<b>Internet Service</b>			\$375.00
DEDICATED INET BANDWIDTH-30M	1	Included	
Internet Service (30.0 Mbps)	1	Included	
<b>Internet Service</b>			
Broadband Access - Cable	1	\$100.00	\$100.00
<b>SD WAN</b>			\$170.00
Equipment - VMware VCE 520	1	Included	
SD-WAN Management - Concierge	1	Included	
SD-WAN Service License ( 50Mbps)	1	Included	
ADDITIONAL 4 IP ADDRESSES	1	\$0.00	\$0.00
		<b>Total</b>	<b>\$645.00</b>

## Location Detail

Location Name	Building Inspectors Office	Account Number	209945878
Location Address	904 N PINE ST , SPRINGFIELD, GA 31329-4502	Service Order Type	Upsell

**Total One-Time Charges:**  
**\$0.00**

**Total Recurring Charges:**  
**\$649.65**

## Monthly Recurring Charges

Product	Qty.	Unit Price	Total Price
<b>Internet Service</b>			
Broadband Access - Cable	1	\$100.00	\$100.00
<b>Internet Service</b>			\$375.00
DEDICATED INET BANDWIDTH-30M	1	Included	



Internet Service (30.0 Mbps)	1	Included	
<b>SD WAN</b>			<b>\$174.65</b>
Equipment - VMware VCE 520	1	Included	
SD-WAN Management - Concierge	1	Included	
SD-WAN Service License ( 50Mbps)	1	Included	
ADDITIONAL 4 IP ADDRESSES	1	\$0.00	\$0.00
		<b>Total</b>	<b>\$649.65</b>

## Location Detail

Location Name	QTS Data Center	Account Number	210188960
Location Address	1033 JEFFERSON ST NW , ATLANTA, GA 30318-8023	Service Order Type	Upsell

**Total One-Time Charges:**  
**\$0.00**

**Total Recurring Charges:**  
**\$1,180.00**

## Monthly Recurring Charges

Product	Qty.	Unit Price	Total Price
<b>Internet Service</b>			<b>\$810.00</b>
Ethernet Access(100 Mb)	1	Included	
Internet Service (100.0 Mbps)	1	Included	
<b>Internet Service</b>			
Broadband Internet Access(150 Mbps/20 Mbps)	1	\$100.00	\$100.00
<b>SD WAN</b>			<b>\$270.00</b>
Equipment - VMware VCE 540	1	Included	
SD-WAN Management - Concierge	1	Included	
SD-WAN Service License ( 100Mbps)	1	Included	

IP Addresses Block of 4 Charge	1	\$0.00	\$0.00
		<b>Total</b>	<b>\$1,180.00</b>

## Location Detail

Location Name	ECFR Station 9: Faulkville	Account Number	209945902
Location Address	737 ROEBLING RD , BLOOMINGDALE, GA 31302-4835	Service Order Type	Upsell

**Total One-Time Charges:**  
**\$0.00**

**Total Recurring Charges:**  
**\$649.65**

## Monthly Recurring Charges

Product	Qty.	Unit Price	Total Price
<b>Internet Service</b>			
Broadband Internet Access(75 Mbps/15 Mbps)	1	\$100.00	\$100.00
			<b>\$375.00</b>
Ethernet Access(30 Mb)	1	Included	
Internet Service (30.0 Mbps)	1	Included	
<b>SD WAN</b>			<b>\$174.65</b>
Equipment - VMware VCE 520	1	Included	
SD-WAN Management - Concierge	1	Included	
SD-WAN Service License ( 50Mbps)	1	Included	
IP Addresses Block of 4 Charge	1	\$0.00	\$0.00
		<b>Total</b>	<b>\$649.65</b>

## Location Detail

Location Name	Sheriffs Office	Account Number	209945875
Location Address	130 W 1ST ST EXT , SPRINGFIELD, GA 31329-	Service Order Type	Upsell

**Total One-Time Charges:**  
**\$96.00**

**Total Recurring Charges:**  
**\$5,775.40**

## Monthly Recurring Charges

Product	Qty.	Unit Price	Total Price
<b>Internet Service</b>			
Broadband Access - Cable	1	\$500.00	\$500.00
<b>Internet Service</b>			<b>\$3000.00</b>
Ethernet	1	Included	
Internet Service (10,000.0 Mbps)	1	Included	
<b>SD WAN</b>			<b>\$2219.40</b>
Equipment - VMware VCE 2000 - High Availability	2	Included	
SD-WAN Management - Concierge	1	Included	
SD-WAN Service License ( 5Gbps)	1	Included	
ADDITIONAL 32 IP ADDRESSES	1	\$56.00	\$56.00
		<b>Total</b>	<b>\$5,775.40</b>

## One-Time Charges

Product	Qty.	Unit Price	Total Price
<b>SD WAN</b>			
Switches	4	\$24.00	\$96.00
		<b>Total</b>	<b>\$96.00</b>

## Location Detail

Location Name	ECFR Station 11: Tuscalum	Account Number	209945903
Location Address	2850 GA-17 N , GUYTON, GA 31312-	Service Order Type	Upsell

**Total One-Time Charges:**  
**\$0.00**

**Total Recurring Charges:**  
**\$664.05**

## Monthly Recurring Charges

Product	Qty.	Unit Price	Total Price
<b>Internet Service</b>			
Broadband Internet Access(75 Mbps/15 Mbps)	1	\$100.00	\$100.00
<b>Internet Service</b>			\$375.00
Ethernet Access(30 Mb)	1	Included	
Internet Service (30.0 Mbps)	1	Included	
<b>SD WAN</b>			\$189.05
Equipment - VMware VCE 520	1	Included	
SD-WAN Management - Concierge	1	Included	
SD-WAN Service License ( 50Mbps)	1	Included	
IP Addresses Block of 4 Charge	1	\$0.00	\$0.00
		<b>Total</b>	<b>\$664.05</b>

## Location Detail

Location Name	Administration Office	Account Number	209945879
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Location Address	601 N LAUREL ST , SPRINGFIELD, GA 31329-6816	Service Order Type	Upsell
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**Total One-Time Charges:**  
**\$96.00**

**Total Recurring Charges:**  
**\$7,394.49**

### Monthly Recurring Charges

Product	Qty.	Unit Price	Total Price
<b>Common Voice Features</b>			
900/976 Block	1	\$0.00	\$0.00
International Block	1	\$0.00	\$0.00
<b>Dynamic IP</b>			\$3844.66
Ethernet	1	Included	
Managed Router - Advanced	1	Included	
Managed Router Equipment	1	Included	
SIP TRUNKING CALL PATHS	100	Included	
TN Numbers - Group of 20	30	\$2.00	\$60.00
<b>Internet Service</b>			
Broadband Access - Cable	1	\$659.58	\$659.58
<b>SD WAN</b>			\$2774.25
Equipment - VMware VCE 2000 - High Availability	2	Included	
SD-WAN Management - Concierge	1	Included	
SD-WAN Service License ( 5Gbps)	1	Included	
ADDITIONAL 32 IP ADDRESSES	1	\$56.00	\$56.00
		<b>Total</b>	<b>\$7,394.49</b>

### One-Time Charges

Product	Qty.	Unit Price	Total Price
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SD WAN				
	Switches	4	\$24.00	\$96.00
			<b>Total</b>	<b>\$96.00</b>

## Location Detail

Location Name	Rec Dept Gym	Account Number	209945888
Location Address	808 GA-119 , SPRINGFIELD, GA 31329-6832	Service Order Type	Upsell

**Total One-Time Charges:**  
**\$0.00**

**Total Recurring Charges:**  
**\$649.65**

## Monthly Recurring Charges

Product	Qty.	Unit Price	Total Price
<b>Internet Service</b>			\$375.00
DEDICATED INET BANDWIDTH-30M	1	Included	
Internet Service (30.0 Mbps)	1	Included	
<b>Internet Service</b>			
Broadband Access - Cable	1	\$100.00	\$100.00
<b>SD WAN</b>			\$174.65
Equipment - VMware VCE 520	1	Included	
SD-WAN Management - Concierge	1	Included	
SD-WAN Service License ( 50Mbps)	1	Included	
ADDITIONAL 4 IP ADDRESSES	1	\$0.00	\$0.00
		<b>Total</b>	<b>\$649.65</b>

## Location Detail

Location Name	WW Treatment Plant	Account Number	209945892
Location Address	805 LOW GROUND RD , GUYTON, GA 31312-5348	Service Order Type	Upsell

**Total One-Time Charges:  
\$0.00**

**Total Recurring Charges:  
\$664.05**

## Monthly Recurring Charges

Product	Qty.	Unit Price	Total Price
<b>Internet Service</b>			\$375.00
DEDICATED INET BANDWIDTH-30M	1	Included	
Internet Service (30.0 Mbps)	1	Included	
<b>Internet Service</b>			
Broadband Access - Cable	1	\$100.00	\$100.00
<b>SD WAN</b>			\$189.05
Equipment - VMware VCE 520	1	Included	
SD-WAN Management - Concierge	1	Included	
SD-WAN Service License ( 50Mbps)	1	Included	
ADDITIONAL 4 IP ADDRESSES	1	\$0.00	\$0.00
		<b>Total</b>	<b>\$664.05</b>

## Location Detail

Location Name	Judicial Complex	Account Number	209945876
Location Address	700 N PINE ST , SPRINGFIELD, GA 31329-	Service Order Type	Upsell

<b>Total One-Time Charges:</b> <b>\$0.00</b>	<b>Total Recurring Charges:</b> <b>\$649.65</b>
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### Monthly Recurring Charges

Product	Qty.	Unit Price	Total Price
<b>Internet Service</b>			
Broadband Access - Cable	1	\$100.00	\$100.00
<b>Internet Service</b>			\$375.00
DEDICATED INET BANDWIDTH-30M	1	Included	
Internet Service (30.0 Mbps)	1	Included	
<b>SD WAN</b>			\$174.65
Equipment - VMware VCE 520	1	Included	
SD-WAN Management - Concierge	1	Included	
SD-WAN Service License ( 50Mbps)	1	Included	
ADDITIONAL 4 IP ADDRESSES	1	\$0.00	\$0.00
<b>Total</b>			<b>\$649.65</b>

### Location Detail

Location Name	Prison	Account Number	209945883
Location Address	321 GA-119 , SPRINGFIELD, GA 31329-	Service Order Type	Upsell

<b>Total One-Time Charges:</b> <b>\$0.00</b>	<b>Total Recurring Charges:</b> <b>\$649.65</b>
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### Monthly Recurring Charges



Product	Qty.	Unit Price	Total Price
<b>Internet Service</b>			\$375.00
DEDICATED INET BANDWIDTH-30M	1	Included	
Internet Service (30.0 Mbps)	1	Included	
<b>Internet Service</b>			
Broadband Access - Cable	1	\$100.00	\$100.00
<b>SD WAN</b>			\$174.65
Equipment - VMware VCE 520	1	Included	
SD-WAN Management - Concierge	1	Included	
SD-WAN Service License ( 50Mbps)	1	Included	
ADDITIONAL 4 IP ADDRESSES	1	\$0.00	\$0.00
		<b>Total</b>	<b>\$649.65</b>

## Location Detail

Location Name	ECFR Station 6 / EMS 4	Account Number	209945901
Location Address	4636 GA-21 , SPRINGFIELD, GA 31329-3719	Service Order Type	Upsell

**Total One-Time Charges:**  
**\$0.00**

**Total Recurring Charges:**  
**\$649.65**

## Monthly Recurring Charges

Product	Qty.	Unit Price	Total Price
<b>Internet Service</b>			\$375.00
DEDICATED INET BANDWIDTH-30M	1	Included	
Internet Service (30.0 Mbps)	1	Included	
<b>Internet Service</b>			

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Broadband Access - Cable	1	\$100.00	\$100.00
<b>SD WAN</b>			\$174.65
Equipment - VMware VCE 520	1	Included	
SD-WAN Management - Concierge	1	Included	
SD-WAN Service License ( 50Mbps)	1	Included	
ADDITIONAL 4 IP ADDRESSES	1	\$0.00	\$0.00
		<b>Total</b>	<b>\$649.65</b>

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**Letter of Agency**

Contact Name:	Company Name: EFFINGHAM COUNTY
Billing Address:	
City, State, Zip:	
Current Carrier:	Order Date:

**Authorization to Change Service Provider(s)**

On behalf of the Company, I hereby authorized Windstream Communications (“Windstream”) and its operating affiliates\* listed on Exhibit A to change my Company’s provider(s) for the following services from my current telecommunications carrier(s) to Windstream for each of the telephone numbers listed below. Check all applicable services:

<input type="checkbox"/>	Local
<input type="checkbox"/>	Intrastate, IntraLATA Long Distance Service (also known as local toll)
<input type="checkbox"/>	Interstate, InterLATA and International Long Distance

I represent that I am at least eighteen years of age and that I have the authority to change telecommunications carriers for each of the telephone numbers identified below. I understand that I have the right to obtain telecommunications services individually. I also understand that I may designate only one local exchange carrier, one intraLATA carrier, and one interLATA carrier per telephone number.

I choose Windstream to act as my agent to carry out the change(s) and authorize Windstream to handle on my behalf all arrangements, including ordering, changing, and/or maintaining my service, with my local telephone company(s), interexchange carriers, equipment vendor(s), and consultant(s). By designating Windstream to act as my agent, I do not permit Windstream to change my service to a carrier other than Windstream. I understand, that there may be a fee to change from the Company’s current telecommunications carrier(s) to Windstream.

**Telephone Numbers:**


**I authorize Windstream to issue all necessary instructions on my behalf and confirm that my preferred provider for the telecommunications service(s) checked above will be changed for the telephone number(s) specified above. This agreement will remain in effect until revoked in writing by the Company.**

**Company**

**Signature:** \_\_\_\_\_ **Date:** \_\_\_\_\_

\*Business Telecom of Virginia, Business Telecom, Cavalier Telephone Mid-Atlantic, Cavalier Telephone, Choice One Communications (of Connecticut, Maine, Massachusetts, New Hampshire, New York, Ohio, Pennsylvania, or Rhode Island), Connecticut Broadband, Connecticut Telephone & Communication Systems, Conversent Communications (of Connecticut, Maine, Massachusetts, New Hampshire, New Jersey, New York, Rhode Island, or Vermont), CTC Communications, CTC Communications of Virginia, DeltaCom Business Solutions, DeltaCom, Windstream New Edge, LLC, Windstream FiberNet, LLC, Georgia Windstream, Intellifiber Networks, LDMI Telecommunications, Lightship Telecom, McLeodUSA Telecommunications Services, Nebraska Windstream, Network Telephone, NuVox (Arkansas or Indiana), Oklahoma Windstream, PAETEC Communications of Virginia, PAETEC Communications, Talk America of Virginia, Talk America, Texas Windstream, The Other Phone Company, US LEC Communications, US LEC (of Alabama, Florida, Georgia, Maryland, North Carolina, Pennsylvania, South Carolina, Tennessee, or Virginia), US Xchange (of Illinois, Indiana, Michigan, or

Wisconsin), Windstream (Communications Southwest, Accucomm Telecommunications, Alabama, Arkansas, Buffalo Valley, Communications Kerrville, Communications Telecom, Communications, Concord Telephone, Conestoga, D&E Systems, D&E, Direct, EN-TEL, Florida, Georgia Communications, Georgia Telephone, Georgia, Iowa Communications, Iowa-Comm, IT-Comm, KDL, KDL-VA, Kentucky (East or West), Kerrville Long Distance, Lakedale Link, Lakedale, Lexcom Communications, Lexcom Long Distance, Mississippi, Missouri, Montezuma, Norlight, North Carolina, NorthStar, NTI, Windstream of the Midwest, Ohio, Oklahoma, Pennsylvania, South Carolina, Southwest Long Distance, Standard, Sugar Land, Systems of the Midwest, or Western Reserve), or Windstream NuVox (of Indiana, Kansas, Missouri, Ohio, and Oklahoma)

## Windstream VoIP 911 Disclosure

Windstream and its affiliates (collectively, “WIN”) are subject to an FCC requirement to provide notification of any E911 limitations that may be associated with the service provided to your company. There are critical differences between traditional telephone service and WIN VoIP Services:

- 911 emergency services will not be available in the event of a power failure.
- 911 emergency services will not be available in the event of an internet failure.
- There are severe limitations (details below) to 911 emergency services if you move your phone from its registered location.

### **Loss of 911 services due to power failure or Internet connection failure:**

Historically, telephone service has been powered by electrical power within the telephone network. If you subscribe to WIN VoIP Services, power is supplied directly from the premise in which you are operating the telephone.

- In the event of a commercial power outage, and if your building does not have a back-up power system, your telephone service, including 911, will not function until power is restored.
- Loss of power to your broadband gateway (through which your service is provided) will cause a loss of telephone and 911 services.
- Any internet connection failure, including a suspension for nonpayment, will cause a loss of telephone and 911 services.

WIN recommends that you always have an alternative means of accessing 911 during a power failure or internet connection failure such as a basic business or copper line (non-VoIP line) for elevator, alarm, and other critical functions.

### **To ensure that 911 calls are properly routed:**

- **Do not move the equipment installed at your premise to another location.** Use of the telephone service at another location will prevent E911 service (the ability of the 911 operator to automatically determine your location) from working. If you move equipment provided as part of the WIN VoIP Service to another location, you must update your service address with WIN prior to using the service from a different location. Use of your equipment at a location other than the registered physical location may route 911 calls to an incorrect 911 dispatch center, potentially delaying or preventing emergency services.
- **If you have users that will be using devices such as software telephones that are installed on mobile personal computers, laptops, smart phones, netbooks and any other mobile VoIP supported device that is intended to be mobile with WIN service,** you must update your service address prior to using the service from a different location in order for your current location to be transmitted automatically and accurately to emergency services. Use of your software telephone at a location other than the registered physical location may route 911 calls to an incorrect 911 dispatch center, potentially delaying or preventing emergency services.
- **Always state the telephone number and address that you are calling from to the 911 operator.** The 911 operator receiving the emergency call may not be able to automatically identify your phone number and physical location and be able to call you back if the call is disconnected, therefore you must specify the exact location of the emergency and the telephone number from which you are calling.
- **Contact WIN when you plan to move your service address: WIN customers should contact the WIN Business Center at 1-800-600-5050, Windstream New Edge (formerly EarthLink Business) customers should contact Customer Care at 1-800-239-3000 and Broadview customers should contact the OfficeSuite® Support Center at 1-800-623-VOIP (8647).** Since

your WIN VoIP Services will not provide 911 services from another location, you must notify WIN before you move the registered location of your service.

To help remind you about the availability of 911 emergency service and its limitations with WIN VoIP Services, we will provide stickers to be placed on or near all of your telephones and devices.

**To Report a Change to Your Service Location:**

- WIN Customers - Contact Customer Service at 1-855-361-7792.
- Windstream New Edge Customers - Contact Customer Care at 1-800-239-3000.
- Legacy Broadview Customers - Contact the OfficeSuite® Support Center at 1-800-623-VOIP (8647). For Broadview customers with PC/Softphone service, you may also update your address when prompted upon login.
- For Customers with Windstream Hosted Communications - Contact WHC Repair at 1- 855-759-7420. Customers using Windstream Hosted Communications on a smart phone may also access the Windstream Hosted Communications Client Software application to update.
- Legacy MassComm Customers – Contact your Account Manager directly or use 1-866-791-6277.

**Customer Affirmation of Notification**

I have read the above notice and understand that there are critical differences between 911 service with WIN VoIP Services and traditional telephone service. I assume all responsibility and risk of harm, loss, or damage in the event that 911 service fails as a result of a power outage or Internet outage, in the event I fail to update my service address with WIN if I use the service from a different location or in the event I do not provide the address, correct address, extension or other information to emergency authorities.

\_\_\_\_\_  
Printed Name

204966657  
\_\_\_\_\_  
Account Number

\_\_\_\_\_  
Signature

\_\_\_\_\_  
Date