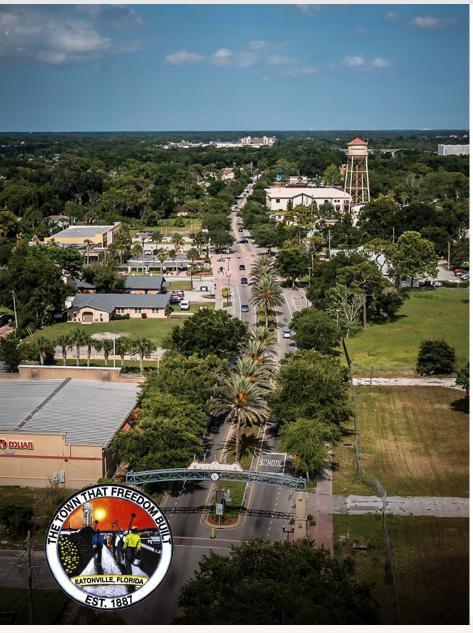


## **SOLID WASTE COLLECTION REQUEST FOR PROPOSALS**

PRE-QUALIFICATION MATERIALS – SOLID WASTE COLLECTIONS RFP
TOWN OF EATONVILLE, FLORIDA

- wasteprousa.com
- // @waste\_pro\_usa
- wasteprousacorp













**WASTE PRO OF FLORIDA, INC.** 1400 S. ORANGE BLOSSOM TRAIL ORLANDO, FLORIDA 32805

SEPTEMBER 30, 2024
TOWN OF EATONVILLE
307 EAST KENNEDY BOULEVARD
EATONVILLE FL 32751



#### **Pre-Qualification Requirements**

### A. Proof of Experience

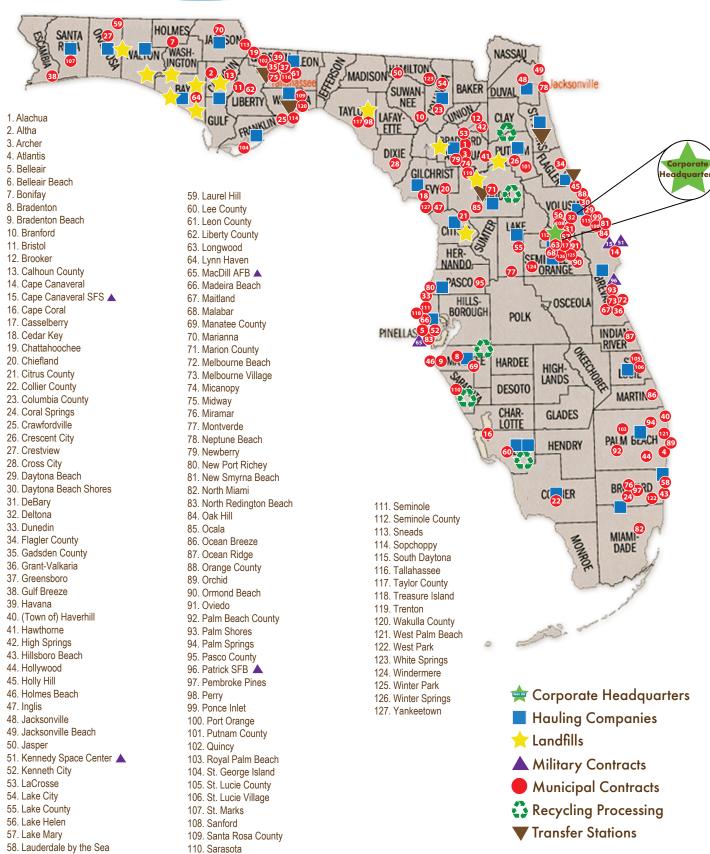
A minimum of five years of pertinent contract experience with municipalities with at least 5,000 residences and with at least 50 commercial establishments.

Waste Pro has been providing waste collection and disposal services in Florida since 2001. As a privately-owned, family-operated business headquartered in Longwood, we are proud to call Florida home and be the hometown hauler for the Town of Eatonville. Waste Pro is currently one of the largest providers of exclusive residential solid waste services in the state and the third largest privately-owned company in Central Florida. Our widespread presence in Florida combined with our exemplary service record are indicative of the value we place on our relationships with our local partners. Founded by industry legend John J. Jennings, Waste Pro is known as a "people" company because our employees and customers work hand-in-hand to create a "Distinguishable Difference" in the waste industry. Today, we have operations in 61 of Florida's 67 counties servicing contracts with as few as 50 homes and as many as 130,000. The map on the following page depicts our operations, facilities, and contracts across Florida.

In the table below, Waste Pro provides a list of contracts to showcase that we meet and exceed the experience requirements as outlined in the Request for Proposals (RFP). Reference points of contact and available letters for the contracts listed can be found in **Section B: Positive References.** With more than 250 exclusive municipal franchises and 120 in Florida alone, we are happy to provide more examples of our previous experience that fulfill the requirements upon request.

Municipality	Start of Service	Residential	Commercial	
City of Winter Park	2009	8,993	859	
City of Lake Mary	2015	5,217	244	
Lee County		135,166 Total		
Service Area 3	2010		2,435	
Service Area 4	2022		1,184	
Service Area 5	2005		742	
<b>Collier County</b>	2021	9,330	413	
Port Orange	2011	24,648	638	
New Smyrna Beach	2006	17,398	473	

# WASTE PRO® OF FLORIDA INC. Caring For Our Communities®



#### WASTE PRO OF FLORIDA, INC.

Corporate Headquarters 2101 W SR 434 Suite 305, Longwood, FL, 32779 407-869-8800 Fax: 407-869-8884



#### **B.** Positive References

Positive references from at least three units of government, which have contracted with the proposer for solid waste collection and disposal.

Waste Pro has provided four units of government we contract with for solid waste collection and disposal. Please feel free to reach out to the points of contact listed below. For municipalities that allow reference letters within their policy, we have also provided reference letters on the following pages. More references can be provided upon request.

City of Winter Park				
Point of Contact:	Michelle del Valle, Assistant City Manager			
Address:	401 S. Park Avenue Winter Park, FL 32789			
Phone Number:	407-599-3236			
Email:	mdelvalle@cityofwinterpark.org			

City of Lake Mary				
Point of Contact:	Kevin Smith, City Manager			
Address:	100 N. Country Club Road			
	Lake Mary, FL 32746			
Phone Number:	407-585-1419			
Email:	ksmith@lakemaryfl.com			

Lee County				
Point of Contact:	nt of Contact: Paul Flores, Operations Manager			
Address:	P.O. Box 398			
	Fort Myers, FL 33902			
Phone Number:	ne Number: 239-533-8099			
Email:	pflores@leegov.com			



Collier County				
Point of Contact:	Kari Ann Hodgson, Director, Solid Waste			
Address:	3390 Tamiami Trail – Suite 302 Naples, FL 34112			
Phone Number:	239-398-9621			
Email:	kari.hodgson@colliercountyfl.gov			

Unincorporated Orange County (Zone 2)					
Point of Contact:	David Gregory, Manager – Orange County Solid Waste Division				
Address:	9150 Curry Ford Road, 3rd Floor				
	Orlando, FL 32825				
Phone Number:	407-2473-1004				
Email:	David.Gregory@ocfl.net				





401 South Park Avenue • Winter Park, Florida 32789

407-599-3235 • 407-599-3436 fax cityofwinterpark.org Office of the City Manager

September 16, 2024

To whom it may concern:

I would like to take a minute to tell you how pleased the City of Winter Park is with Waste Pro. They have been our vendor for more than fifteen years now; they service approximately 9,000 residential homes as well as our business community. The transition to Waste Pro was well thought out, prepared and just plain easy. They continue to live up to their promises and now we take less than 10% of the calls we did before we made the change. As the downtown commercial area has grown and changed, Waste Pro has accommodated our changing collection needs. In addition to doing a good job, they are good Community partners. They participate in Chamber events, Earth Day, Art Festivals, etc. Waste Pro is working closely with the City and the Sustainability & Keep Winter Park Beautiful Board to implement more green initiatives.

I hope this helps you in your decision.

Singerely,

Michelle del Valle Assistant City Manager



Kevin L. Smith City Manager ksmith@lakemaryfl.com



May 12, 2023

Re: Waste Pro Response to Request for Proposal-Waste Hauling Services

To Whom It May Concern:

Please accept this Letter of Reference as to our experience with the level of service provided by Waste Pro.

The City Commission of Lake Mary, Florida awarded a bid for commercial and residential solid waste collection and disposal services and subsequently entered into a franchise agreement with Waste Pro of Florida, Inc. for said services effective March 1, 2015. Since then, the City Commission approved five (5) amendments to this agreement.

Upon inception of the agreement, Waste Pro effected a smooth transition from the City's prior solid waste service provider, delivering uninterrupted service with minimal impact on our business (approximately 311 containers and 5,199 residential customers). City staff has found Waste Pro to be very responsive to issues and concerns brought forth by the City. The City's relationship with Waste Pro has been a positive and mutually beneficial one.

I hope this information is helpful when considering Waste Pro's response to your proposal. Please feel free to contact me with any questions.

Sincerely,

City Manager

Kevin Smith

www.lakemaryfl.com Main Phone: (407) 585-1400 Fax: (407) 585-1498

CITY HALL, 100 N Country Club Rd, P.O. Box 958445, Lake Mary, FL 32795-8445





July 30, 2024

#### Dear Mr. Farmer,

I am writing to provide a reference for Waste Pro of Florida, Inc., who has been a waste management service provider serving our community for almost 3 years. I have had the pleasure of working with them, and I can confidently attest to their exceptional service and professionalism.

Waste Pro of Florida, Inc. assumed Collier County's collection District II, with a seamless transition and high level of customer service value. Further, they brought in new equipment and embraced themselves in community programs, such as the local Chamber of Commerce.

Throughout our partnership, Waste Pro of Florida, Inc. has consistently demonstrated a high level of reliability and efficiency. Their team has exceeded our level of expectation and rarely ever are liquidated damages assessed. They are punctual and thorough, ensuring that all waste is collected in a thorough and orderly manner. Their commitment to enhancing our communities through attending events and even parades, have been an invaluable partnership. Furthermore, only 3 days post Hurricane lan, the staff was prepared to resume services and help restore our devasted community.

In addition to their reliable service, Waste Pro of Florida, Inc. places a strong emphasis on customer service. Their staff is approachable, knowledgeable, and always willing to address any concerns or special requests. They have shown a strong commitment to addressing any issues promptly and effectively, which has greatly contributed to a positive working relationship.

Based on our experience, I highly recommend Waste Pro of Florida, Inc. They have proven to be a trusted partner and a valuable asset to our community.

If you have any questions or need further information, please feel free to contact me.

Respectfully,

Kari Ann Hodgson, P.F. Director, Solid Waste Collier County

Kari Hrage

Collier County Public Utilities • Solid Waste Division 3339 Tamiami Trail East. Naples, Fl. 34112 www.colliercountyfl.gov/publicutilities



## **C.** Cancelled Contracts

Each proposer shall list all similar contracts or agreements. for which the municipality has cancelled the contract or agreement for any reason.

No municipality has cancelled their contract or agreement with Waste Pro for any reason.



#### D. Local Office

A local office must be maintained within 25 miles of the Town.

Waste Pro has over 90 operating facilities across our 10-state footprint. For an overview of our operations across Florida, please refer to the map in **Section A: Proof of Experience**. We will service the Town of Eatonville from our Orange County hauling facility on Orange Blossom Trail and have nearby Sanford and Lake County hauling facilities in the event we would need extra resources for the Town. Below is a list of our nearby facilities local to the Town of Eatonville.



Waste Pro's Orange County Hauling Division Entrance

Facility	Address	Approximate Miles from the Town of Eatonville*	Trucks
		_	
Orange County	1400 S Orange Blossom	8	90+
Hauling Facility	Trail, Orlando, FL 32805		
Sanford Hauling	3705 St. Johns Parkway.	17	105
Facility	Sanford, FL 32771		
Lake County	20344 U.S. Highway 27.	37	38
Hauling Facility	Clermont, FL 34715		

<sup>\*</sup>The approximation of office distance from the Town of Eatonville is based on Google Maps's designated point in Eatonville.



## E. Proof of Insurance

Required limits of insurance coverage as described

Waste Pro provides our proof of insurance on the following page.



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#### CERTIFICATE OF LIABILITY INSURANCE

DATE (MM/DD/YYYY) 09/16/2024

THIS CERTIFICATE IS ISSUED AS A MATTER OF INFORMATION ONLY AND CONFERS NO RIGHTS UPON THE CERTIFICATE HOLDER. THIS CERTIFICATE DOES NOT AFFIRMATIVELY OR NEGATIVELY AMEND, EXTEND OR ALTER THE COVERAGE AFFORDED BY THE POLICIES BELOW. THIS CERTIFICATE OF INSURANCE DOES NOT CONSTITUTE A CONTRACT BETWEEN THE ISSUING INSURER(S), AUTHORIZED REPRESENTATIVE OR PRODUCER, AND THE CERTIFICATE HOLDER.

IMPORTANT: If the certificate holder is an ADDITIONAL INSURED, the policy(ies) must have ADDITIONAL INSURED provisions or be endorsed. If SUBROGATION IS WAIVED, subject to the terms and conditions of the policy, certain policies may require an endorsement. A statement on

unis cerunicate does not confer n	ights to the certificate holder in fied of si	uch endorsement(s).		
PRODUCER MARSH USA LLC.		CONTACT NAME:		
1560 Sawgrass Corporate Pkwy, Suite	e 300	PHONE (A/C, No. Ext):	FAX (A/C, No):	
Sunrise, FL 33323		E-MAIL ADDRESS:		
		INSURER(8) AFFORDING COVERAGE		NAIC #
CN105058554GAWU-23-24		INSURER A: Greenwich Insurance Company		22322
INSURED Waste Pro USA, Inc.		INSURER B: XL Insurance America, Inc.		24554
2101 West State Road 434, Suite #30	5	INSURER C: N/A		N/A
Longwood, FL 32779		INSURER D: XL Specialty Insurance Company		37885
		INSURER E: N/A		N/A
		INSURER F:		
COVERAGES	CEDTIFICATE NUMBER:	ATL COSCODER OF DEVISION NII	MDED: 1	

THIS IS TO CERTIFY THAT THE POLICIES OF INSURANCE LISTED BELOW HAVE BEEN ISSUED TO THE INSURED NAMED ABOVE FOR THE POLICY PERIOD INDICATED. NOTWITHSTANDING ANY REQUIREMENT, TERM OR CONDITION OF ANY CONTRACT OR OTHER DOCUMENT WITH RESPECT TO WHICH THIS CERTIFICATE MAY BE ISSUED OR MAY PERTAIN, THE INSURANCE AFFORDED BY THE POLICIES DESCRIBED HEREIN IS SUBJECT TO ALL THE TERMS, EXCLUSIONS AND CONDITIONS OF SUCH POLICIES. LIMITS SHOWN MAY HAVE BEEN REDUCED BY PAID CLAIMS.

INSR	TYPE OF INSURANCE	ADDL	SUBR		POLICY EFF	POLICY EXP	LIMIT	•
		INSD	WVD		(MM/DD/YYYY)		LMI	
Α	χ COMMERCIAL GENERAL LIABILITY			GEC300138206	11/22/2023	11/22/2024	EACH OCCURRENCE	\$ 1,000,000
	CLAIMS-MADE X OCCUR						DAMAGE TO RENTED PREMISES (Ea occurrence)	\$ 500,000
							MED EXP (Any one person)	\$ 5,000
							PERSONAL & ADV INJURY	\$ 1,000,000
	GENL AGGREGATE LIMIT APPLIES PER:						GENERAL AGGREGATE	\$ 2,000,000
	POLICY X PRO- X LOC						PRODUCTS - COMP/OP AGG	\$ 1,000,000
	OTHER:							\$
Α	AUTOMOBILE LIABILITY			RAE943788406	11/22/2023	11/22/2024	COMBINED SINGLE LIMIT (Ea accident)	\$ 1,000,000
	X ANY AUTO			SIR: \$1,000,000			BODILY INJURY (Per person)	\$
	OWNED SCHEDULED AUTOS						BODILY INJURY (Per accident)	ş
	HIRED NON-OWNED AUTOS ONLY						PROPERTY DAMAGE (Per accident)	\$
								\$
	UMBRELLA LIAB OCCUR						EACH OCCURRENCE	\$
	EXCESS LIAB CLAIMS-MADE						AGGREGATE	\$
	DED RETENTIONS							\$
В	WORKERS COMPENSATION AND EMPLOYERS' LIABILITY			RWD300138006 (AOS)	11/22/2023	11/22/2024	X PER OTH-	
D	ANYPROPRIETOR/PARTNER/EXECUTIVE	N/A		RWE943549706 (FL,GA)	11/22/2023	11/22/2024	E.L. EACH ACCIDENT	s 1,000,000
	OFFICER/MEMBER EXCLUDED? N (Mandatory In NH)	M/A		(SIR: \$600,000 FL) (\$750,000 GA)			E.L. DISEASE - EA EMPLOYEE	\$ 1,000,000
	If yes, describe under DESCRIPTION OF OPERATIONS below						E.L. DISEASE - POLICY LIMIT	\$ 1,000,000
		$\Box$						

DESCRIPTION OF OPERATIONS / LOCATIONS / VEHICLES (ACORD 101, Additional Remarks Schedule, may be attached if more space is required) Town of Entonville is/are included as additional insured where required by written contract with respect to general liability and auto liability

CERTIFICATE HOLDER	CANCELLATION
Town of Eatonville Atth: Demetris Pressley, CSM, CAO 307 E. Kennedy Blvd, Eatonville,, FL 32751	SHOULD ANY OF THE ABOVE DESCRIBED POLICIES BE CANCELLED BEFORE THE EXPIRATION DATE THEREOF, NOTICE WILL BE DELIVERED IN ACCORDANCE WITH THE POLICY PROVISIONS.
	AUTHORIZED REPRESENTATIVE
	Marsh USA LLC
<u> </u>	

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ACORD 25 (2016/03)

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#### F. Financial Ability

Demonstrates the firm's ability to financially manage.

The letter below from our bank, Wells Fargo, attests to our financial ability to provide services as requested in this RFP.



Wells Fargo Capital Finance 125 High Street 1<sup>th</sup> Floor Boston, MA 02110 wellsfargocapitalfinance.com

September 16, 2024

Demetris Pressley, CSM Town Chief Administrative Office (CAO) Town of Eatonville 307 E. Kennedy Blvd Eatonville, FL 32751

RE: Solid Waste Collection Request for Proposals

Dear Mr. Pressley,

We have been advised that Waste Pro of Florida, Inc. ("the Company") is submitting a response to 'Solid Waste Collection Request for Proposals'. They have asked us to provide you with a letter which addresses the Company's financing for this process. Please use this letter for that purpose, noting however that, as customary in letters of this nature, no other parties can rely on this letter.

In that respect, we hereby advise you that, Waste Pro of Florida, Inc. (along with certain other of the Parent's subsidiaries) have been customers of Wells Fargo Bank, National Association (the "Bank") since 2014. The Bank currently serves as the administrative agent for a syndicate of lenders for the Parent's and its subsidiaries' \$260 million senior revolving credit facility ("the Senior Credit Facility"), of which approximately \$43.7 million is available to borrow as of this date. Any borrowings under the Senior Credit Facility are subject to the satisfaction of certain conditions precedent to funding. If the conditions to funding are met, the Senior Credit Facility may be utilized for direct borrowing and issuance of standby letters of credit, with direct borrowings allowed to be used to finance the following: (i) permitted acquisitions; (ii) capital expenditures; (iii) working capital; and (iv) other general corporate purposes. The current maturity date of Senior Credit Facility is June 29th, 2026.

Should you have any questions, or require additional information on our relationship with Waste Pro USA, Inc. please do not hesitate to contact Kevin Cumberland at Tel: 310-633-0072 or email: <a href="mailto:kevin.cumberland@wellsfargo.com">kevin.cumberland@wellsfargo.com</a>.

Thank you for your time and consideration.

Sincerely,

Kevin Cumberland Executive Director

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The letter below from our Chief Financial Officer attests to our annual gross income. Audited financial statements can be made available at the Town's request.



2101 West SR 434 | Suite 301 | Longwood, FL 32779 T (407) 869-8800 F (407) 869-8884

September 10, 2024

Demetris Pressley, CSM Town Chief Administrative Office (CAO) Town of Eatonville 307 E. Kennedy Blvd Eatonville, FL 32751

RE: Solid Waste Collection Request for Proposals

Dear Mr. Pressley,

Waste Pro of Florida, Inc. is a financially stable company that has assets in excess of \$500 million and generated over \$75 million in cash flows from operations in 2023. We have operated profitably since 2006 and are profitable thus far in 2024. We have been good standing customers of Wells Fargo Bank, National Association (the "Bank") since 2014. The Bank currently serves as administrative agent for a syndicate of lenders for the Company's \$215 million senior revolving credit facility ("the Senior Credit Facility"), of which approximately \$43 million is available to borrow as of this date. The current maturity date of the Senior Credit Facility is June 29th, 2026. Should you require more information, our relationship manager, Kevin Cumberland, can be reached by phone at (310) 633-0072 or by email at kevin cumberland@wellsfargo.com.

I can assure you that we have the necessary financial resources to honor all requirements of the Town of Eatonville. We are not currently, nor have we ever been involved in any bankruptcy proceedings. All our debt obligations are paid current, and I see no circumstances that would change that situation. Should you have any questions regarding these matters, please feel free to contact me.

Sincerely,

Cort Sabina

Executive Vice President & Chief Financial Officer

Waste Pro of Florida, Inc.

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www.wasteprousa.com



#### E. Equipment

Demonstrates the firm's ability to provide back-up equipment and vehicles beyond those assigned to the proposed contract and within reasonable proximity to the Town of Eatonville.

We pride ourselves on our maintenance and storm preparedness but in the event of an unexpected service disruption such as a storm, Waste Pro has the necessary resources to continue service. Waste Pro's fully equipped Orange County hauling facility is near the Town of Eatonville and currently has over 90 collection trucks at its disposal. Nearby facilities in Sanford and Lake County also have 105 and 38 trucks available respectively, in the rare event we would need to bring resources in from other facilities.

#### WASTE PRO USA BY THE NUMBERS



## **OPERATING LOCATIONS**

90+ operating facilities 25 landfills 16 transfer stations 5 MRFs/ Recycling Facilities



2 million+ residential 100,000+ commercial



3,700+ state-of-the-art trucks with 3rd Eye 360 degree onboard cameras



(MATERIAL RECOVERY FACILITY OR RECYCLING PROCESSING) Atlanta, GA; Ft. Myers, FL; Ocala, FL; Sarasota FL;

4,700+

Columbus, MS (commercial corrugated only)









#### **WASTE PRO OF FLORIDA, INC.**

1400 S. ORANGE BLOSSOM TRAIL ORLANDO, FLORIDA 32805



wasteprousa.com



@waste\_pro\_usa



wasteprousacorp