

# Frequently Asked Questions

## 1) What is the program?

H.E.L.P. CDC and Rebuilding Together Central Florida are teaming with BankUnited to apply for a \$1 million grant to rehabilitate 25 homes in the City of Eatonville. A grant is free money that is used for a specific purpose, in this case, to rehab homes in Eatonville.

## 2) Who is eligible?

Eligible homeowners must be 80% of the Area Median Income (AMI), live in the home, be current on their mortgage or have paid it off, own no other properties, and be located within the city limits. Other requirements may apply.

## 3) Who is Rebuilding Together Central Florida?

Rebuilding Together Central Florida (RTCFL) provides free critical home repairs for neighbors in need. Our top priority is keeping our neighbors stably housed in safe, healthy, and affordable homes for years to come. We use licensed, insured contractors to complete all the work.

## 4) What kind of work will be completed?

We will focus on items that increase the safety of the home, starting with ensuring the envelope of the home is secure (no rain, wind, or critters can get inside). We replace roofs, update HVAC systems, remove mold, convert tubs to showers, and install grab bars, among many other things!

## 5) What happens if we don't get the grant money?

All applicants will stay in the Rebuilding Together system to wait for another grant so the work can be completed.

## 6) What is the application process?

All homeowners must complete an online application available at [www.rtcfl.org](http://www.rtcfl.org) and submit paperwork to ensure they meet the income criteria. The documents needed are:

- ID
- Proof of Income
- Energy Bill
- Current mortgage statement
- Homeowners Insurance Declarations Page (You are not required to have homeowners insurance to participate in the program.)
- Homeowners Agreement

## 7) What if I do not have internet access?

We are hosting an application day with the Rebuilding Together Staff. It will be on Saturday, March 22nd from 9 am until Noon at Town of Eatonville - Town Hall - 307 W. Kennedy Blvd. If you are not able to attend, you can contact H.E.L.P. CDC to schedule an appointment.

## 8) What is the deadline?

The deadline to apply for work is April 1, 2025.

## 9) Will a lien be put on my home or will I have to pay for anything?

No. We work on grants and donations so all the work is free to the homeowners and no liens will be put on the home.