

TextMyGov

The Simplest Way to Communicate with Citizens

Make it easy for citizens to:

Find Information

Citizens can easily find information and get their questions answered by texting in keywords.

Smart texting answers questions instantly with an automatic response 24/7.

Q/A Keyword Texting Examples:

Office Hours, Contact, Park Reservations, Pay Utilities

Report Issues

Citizens can text in keywords to report issues on the go.

Smart texting guides the user through the process, gaining intel on type of issue, address, detail, and even allows citizens to upload a picture of it. Once the issue is reported, it is sent to the correct department for review.

Reporting Keyword Texting Examples:

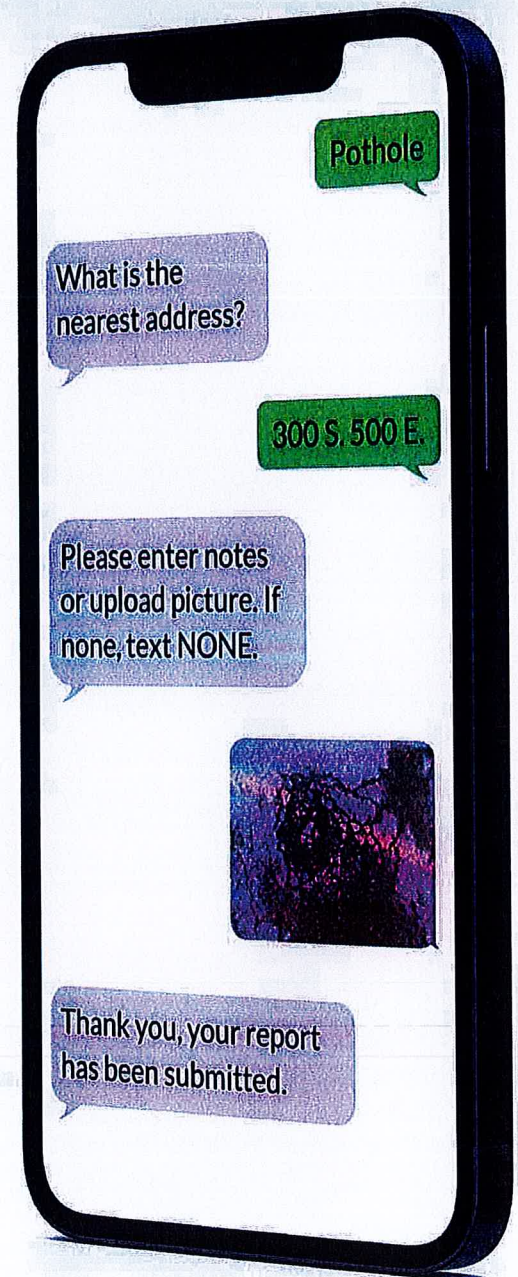
Safety Issue, Pothole, Animal Control

Receive Alerts

Citizens can opt-in to receive alerts, news, and events directly to their phone.

Mass Texting Examples:

Road Closures, Community Celebrations, Council Updates



Try It Out

Text **Hi** to 435.265.4446

Contact Us

Call 435.787.7222 , or Text **Demo** to 435.265.4446

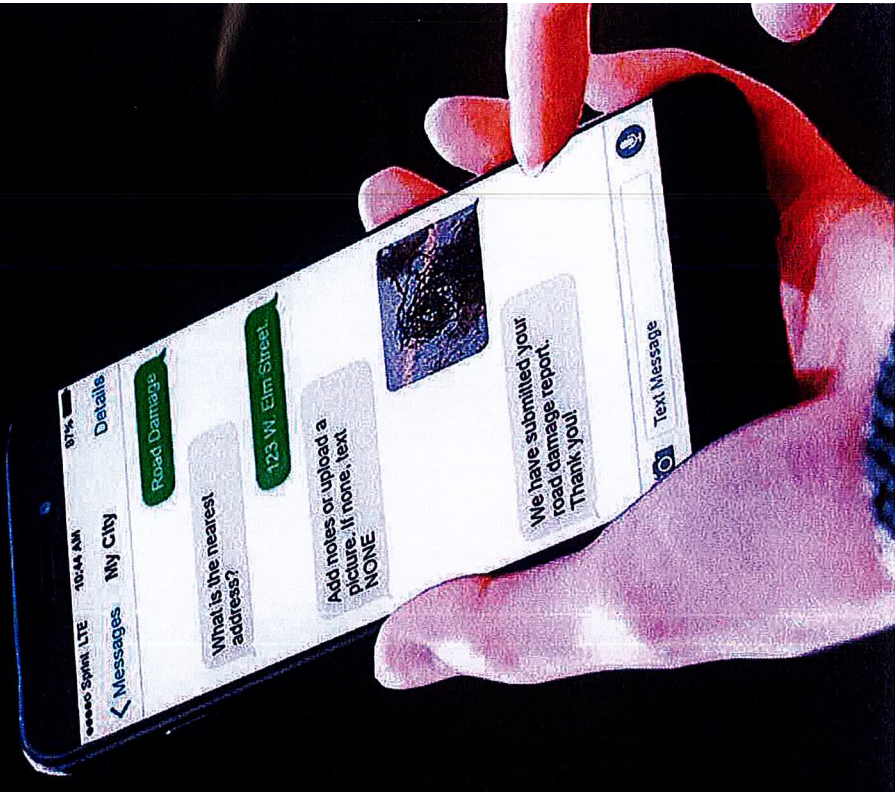
View terms and privacy policy info at: textmygov.com/opt-in-terms-conditions.
Msg & Data rates apply. Msg frequency varies. Text STOP at any time to opt-out. Text HELP for contact info

Visit the website

TextMyGov.com

TextMyGov

The Simplest Way To Communicate With Citizens



**Make It Easy For Citizens To:
Report Issues – Find Information – Receive Alerts**



Let's Look At The Numbers

Over 70% of Americans prefer text over calling

80-90% of all downloaded apps are used once before being deleted

TextMyGov uses a mobile phone's regular messaging app (no usernames or passwords to remember)

Artificial Intelligence searches for keywords and automatically responds to inquiries, 24 hours a day



TextMyGov makes it easy for residents to find information quickly and easily by simply sending a text.

Text Smithfield City at
(435)265-4597



Code Complaint

Animal control

Parking

Pay Utilities

Road damage

Park reservations



Report Issues
Text in keywords: "Pothole" "Sign" "Tall Grass" "Tree Limbs" "Street Light"



Get Contact Info for Different Departments
Text in keywords: "Contact" "pw" "Code" "Park" "Bill Pay"

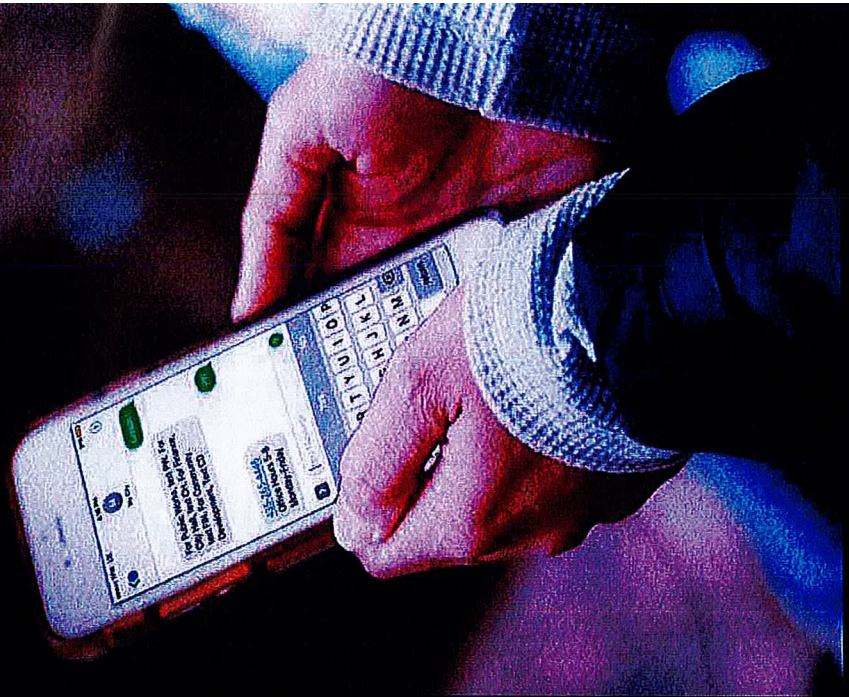


Find Schedule Information
Text in keywords: "Office Hours" "FAQ" "Contact" "Trash"



Learn More
Click the link to be directed to our informational site

Less Info



TextMyGov

City employees have access to easy-to-use software, giving them the ability to send and receive texts, publish updates and keep track of interactions with citizens.

Recent Log

- 05/14/2020 - +1[redacted] - What is the soccer schedule
- 05/14/2020 - +1[redacted] - Bus info
- 05/14/2020 - +1[redacted] - Hi
- 05/14/2020 - +1[redacted] - Attractions
- 05/14/2020 - +1[redacted] - Report
- 05/14/2020 - +1[redacted] - PERMIT INFO

[View More](#)

One Response Word

One Response Answer

Animal Control

To report a stray animal, text REPORT, to receive a status update text STATUS.

Send Message

Group Name: City Alerts

Message:

[account-name] must be included in your message.

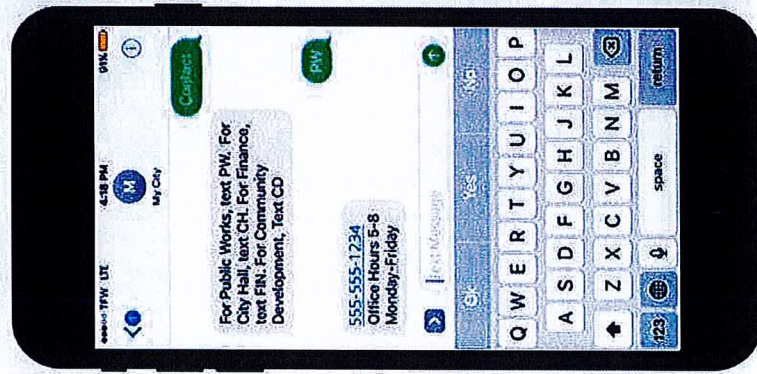
-Contact support to send a message-

Text city1
to '91896'

Get Ready To Take Your Agency's Communication Service To The Next Level

Meet high-volume demands, & Reduce incoming phone calls while improving citizen communication.

TextMyGov



COMMUNICATE

Textmygov uses smart texting technology to communicate with citizens 24/7. Local government agencies can answer question, send links to their website, and provide details on garbage pickup, utility payment, city news, events, office hours, department locations and more.

ENGAGE

Textmygov uses smart texting technology to engage with citizens. Citizens can easily report code violation, public works issues like potholes, sign down, drainage problems, tree trimming, sewer smell, and more. Agencies can engage citizens, start a workflow, and ask specific guided question regarding location, address, street name and more.

BOOST WEBSITE TRAFFIC

Textmygov uses smart texting technology to maximize a cities website (compatible with any website). Citizens can text in key words like: festival, parking, ticketing, and more. The smart texting technology can answer the question, or send a link from the cities website with additional information. Local government agencies spend thousands each year on their website and Textmygov is the best way to benefit from that investment.