

August 1, 2025

Mayor Jacque and City Council Members  
City of Dyersville  
Memorial Building  
340 1st Avenue East  
Dyersville, IA 52040

Subject: Request for Authorization to Proceed with Data Recovery Services for Cablcast Server

Dear Mayor and Members of the City Council:

Due to a recent power outage caused by a severe storm, City Hall experienced a failure in both its primary power supply and backup generator. As a result, the Cablecast Server—responsible for storing all city video content—suffered a critical disruption, leading to the unmounting of its disk drives and potential data loss.

To preserve and recover this essential data, I am requesting authorization to engage Gillware, Inc., a professional data recovery firm, to perform recovery services outlined in their Statement of Work (SOW 32203425). The scope includes forensic cloning, RAID analysis, data extraction, and secure delivery of recovered files. Gillware has committed to prioritizing our case and providing regular updates throughout recovery.

This recovery effort is not a budgeted item. Therefore, I am seeking Council approval to proceed and authorize the expenditure of funds. The estimated cost ranges from \$10,685 to \$23,600, depending on the extent of engineering hours and additional services required.

I respectfully request your approval to proceed with this engagement and authorize me to work directly with Gillware to initiate recovery.

Thank you for considering this request. I am available to discuss this matter further at your earliest convenience.

Sincerely,



Mick J. Michel,  
City Administrator