

Dyersville Family Aquatic Center Closing Policy

Revised on April 7, 2025

The Dyersville Family Aquatic Center may close unexpectedly for various reasons, including inclement weather, mechanical issues, chemical imbalances, or changes to the schedule (such as private parties or events). Management will make every effort to inform patrons about these unexpected closings.

At the discretion of the park and recreation manager, operations will be halted immediately if dangerous weather conditions are observed. This includes situations such as thunder, lightning, strong winds, fog, or heavy rain.

During a weather-related closure, patrons will receive stamps that are valid for the same working day. Weather conditions will be monitored every 30 minutes to assess whether the pool can reopen later in the day. Please note that under no circumstances will cash refunds be provided if the pool closes.

Inclement Weather

If thunder or lightning occurs in the area, if the air temperature is 65 degrees Fahrenheit or lower, or if the park and recreation manager determines that weather conditions are concerning, the facility will close immediately.

The following information explains policies around re-opening the pool due to weather-related closings:

Daily:

1. Attempt to open at the regularly scheduled time (i.e., 1:00 PM).
 - In the event of weather concerns, the pool will not open.
2. Management will re-evaluate the weather at 3:00 PM.
 - If weather permits, the pool will open.

Note: Re-Opening is based on current and anticipated weather radar as well as park and recreation manager discretion.

Chemical Imbalance

If a chemical imbalance is detected, the pool will close immediately. In accordance with safety protocols, all patrons must leave the water and the surrounding pool deck areas. The management team will communicate any identified imbalances and provide patrons with an estimated reopening time as the situation develops.

Schedule Changes

Private events scheduled for the month will be displayed on the front windows of the aquatic center. No public admission will be allowed during these events.

Unsupervised Children

Children under 8 cannot enter the aquatic center without supervision, which must be provided by a person who is at least 13 years old. Children who repeatedly act immaturely or misbehave will be asked to leave.

Concession Rules

1. Food and Beverages should be kept in the concession stand area.
2. Carry-in food and beverages are not allowed, except for pool parties.
3. Place all trash and litter in trash containers.
4. The use of alcohol, tobacco, or any illegal drugs is strictly prohibited.