



May 17th, 2024

City of Dyersville
340 1st Ave E
Dyersville, IA 52040

Dear Community Leader,

The purpose of this letter is to inform you that in the coming weeks Mediacom will be updating its courtesy video policy for service to government, educational and public institutions. Our current policy is to offer both Local TV and Variety TV also known as "Family Cable" as well as digital receivers to courtesy video account holders at no charge.

Moving forward, Mediacom will continue to offer Local TV and one digital receiver to courtesy video account holders at no charge. Unfortunately, Variety TV will no longer be offered for free due to significant cost increases being imposed on Mediacom by the owners of the channels carried in the Variety TV lineup. We will offer one digital receiver per account at no cost for all new accounts and existing accounts will maintain their current equipment levels without charge.

Any courtesy account holder electing to continue receiving Variety TV after the new courtesy account policy goes into effect, will be eligible for a \$15 discount off the monthly residential rate plus the applicable Regional Sports Surcharge. If you would like to continue receiving Variety TV at any of your facilities, please contact a Mediacom representative at 844-582-6132 to place your order.

All account holders will receive a written notification of these changes in the coming weeks. The timing of the service changes will be on or about 30 days from the date of the account holder notification letter. If you have any questions, please contact me at khotle@mediacomcc.com or (309) 743-4152.

Mediacom apologizes in advance for any inconvenience this change may cause you. We appreciate the opportunity to continue serving your community.

Sincerely,

A handwritten signature in black ink that reads "Katelyn Hotle". The signature is written in a cursive, flowing style.

Katelyn Hotle
Director, Government & Public Relations

Mediacom Communications Corporation
3900 26th Avenue, Moline, IL 61265
Phone: 309.743.4152 khotle@mediacomcc.com