



# TOWN COMMISSION MEETING

June 24, 2025, at 6:30 PM

<b>AGENDA ITEM TITLE:</b>	DISCUSSION & ACTION, RECOMMENDATION TO TRANSITION IT/NETWORK SERVICES TO IT DYNAMICS
<b>SUBJECT:</b>	The Town Commission will consider an agreement with IT Dynamics to provide the Town with IT Helpdesk, Network, and other technology consulting services.
<b>STAFF ANALYSIS:109827.24</b>	<p>The Town of Dundee currently contracts with Boring Business Systems for IT services. However, due to the growing scope and complexity of the Town's IT needs, Boring is no longer able to maintain the level of service required.</p> <p>As part of the FY 2025–2026 budget planning process, Town staff solicited informal quotes from multiple IT service providers. The proposals received exceeded the Town's purchasing threshold, prompting further evaluation. After reviewing the options and considering that many neighboring municipalities already partner with IT Dynamics, staff is recommending approval of an agreement with IT Dynamics. Their proposal is projected to save the Town over <b>\$31,000 annually</b> while enhancing service capabilities.</p> <p>If approved, Boring Business Systems will be given the required 30-day termination notice, and IT Dynamics will begin full integration of IT services with the Town starting in <b>August 2025</b></p>
<b>STAFF CONTACT:</b>	Amanda Barclay, IT Coordinator
<b>FISCAL IMPACT:</b>	\$9,152.27 – Month \$109,827.24 - Annually
<b>STAFF RECOMMENDATION:</b>	At the will of the Commission
<b>ATTACHMENTS:</b>	IT Dynamics Service Agreement Boring Business Systems Pricing