

On July 23, 2024, I noticed that the Citgo Poles sign located at 601 W. 290 in Dripping Springs had not been repaired since the rainstorms in May, thus violating the City Sign Ordinance. I brought this to the attention of Michelle Fischer on this day. On July 24, Michelle sent me an email stating that the sign was granted a variance back in May of 2012. The variance agreement states that all non-compliant signs must be removed from the store front. Additionally, all exterior lighting must be brought into compliance. On August 5, 2024, I issued by certified mail and in person three separate notices of violation to Mr. Amer Massood, which included Non-Compliant Signs, Failure to Maintain the Pole Sign, and Non-Conforming Exterior Lighting. His store manager, Samir Monish, was present upon delivery of the notices and signed in acknowledgment. On August 12th, Mr. Massood called wanting additional information. I explained that it would be best if we met at the convenience store site and walked through all the violations. On August 16, Shane Pevehouse, the building official, Glori Rivas, a Code Enforcement trainee, and I met with AI to discuss in detail all the violations and that he had 14 days to comply. He stated the sign repair might take longer due to a backlog from the manufacturer. We asked him to give us an update within 30 days on the progress. As of today, September 24, no action has been taken to come into compliance.