

STAFF REPORT

City of Dripping Springs

PO Box 384

511 Mercer Street

Dripping Springs, TX 78602

Submitted By: Aaron Reed, Public Works Director

Council Meeting Date: 04/05/2022

Agenda Item Wording: Discuss and consider approval of a Job Description for Utility Billing

Clerk.

Agenda Item Requestor: Aaron Reed/ Shawn Cox

Summary/Background: This job description is being included after discussing with Council the

possibility of establishing the City's own Utility Billing division. The funds for this employee will be recouped from a combination of savings from our current Utility Billing contract and water rates. Once established, this position will replace the need to use third party billing for wastewater. The need for this position is driven by the City becoming a water and wastewater provider for new subdivisions coming online. This position will allow the City to stay consistent in billing throughout our wastewater service area. This position is contingent on approval of funds to set up the billing

software.

Commission

Recommendations:

Recommended

Council Actions:

City staff recommends approval.

Attachments:

Next Steps/Schedule: Post the position, set up billing software, and establish the Utility billing

division.