Prepared for

# City of Dodgeville

June 12, 2024

65 Eligible Employees

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# ☑ Flexible Spending Account

- ☐ Health Reimbursement Arrangement
- ☐ Health Savings Account
- ☐ COBRA
- ☐ ERISA Wrap Documents

\*\*Quote expires 6 months after date of proposal



DBSbenefits.com

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# **Table of Contents**

	PAGE
Diversified Benefit Services, Inc.	1
The Company	1
Section 125 - Flexible Benefit Plans	2
Group Insurance Premiums	2
Dependent Care Flexible Spending Account (DCFSA)	3
Health Care Flexible Spending Account (HCFSA)	3
Three-Step Communication Approach	4
Enrollment Options	5
Section 125 - Flexible Spending Account Services and Fees	6
Standard FSA Services	6
Optional FSA Services	7

## Diversified Benefit Services, Inc.

#### The Company

Diversified Benefit Services, Inc. (DBS) is a third party administration (TPA) firm dedicated to excellence in the design and third party administration of tax preferred account based reimbursement plans. Located in Hartland, Wisconsin, DBS is a privately held company with approximately 70 employees. DBS takes pride in its plan design and plan administration expertise as well as excellent customer service. Since 1987, DBS has provided extraordinary service to various employers including manufacturers, health systems, school districts, financial institutions, municipalities, and non-profit organizations. Our clients are located from coast to coast and range in size from 20 employees to over 25,000.

#### Services

DBS specializes in the design, communication, enrollment, compliance testing and third party administration of Section 125 Flexible Spending Accounts (125-FSAs), Section 105 Health Reimbursement Arrangements (105-HRAs), Section 132 Pre-tax Parking Plans (132-PPPs), Section 223 Health Savings Accounts (223-HSAs) and other customized reimbursement plans. Pre-tax Premium Only Plans (POPs) and comprehensive plan enrollment services are offered as well in addition to COBRA administration. DBS reimburses either participants or providers directly - which is a unique service offered to clients with 105-HRAs. DBS also administers retiree and other customized reimbursement plans.

### Experience and Knowledge

DBS is a leader in the industry with over 30 years of experience in designing, communicating and administering account based reimbursement plans. Our knowledgeable staff has assisted thousands of clients in implementing and administering their programs. Utilizing thoughtful listening, effective planning, and clear communication, the DBS team offers clients peace of mind and high levels of satisfaction with our services. DBS has conducted educational seminars on FSAs, HRAs, HSAs and other programs for Benefit Consulting firms, professional HR groups, Chambers of Commerce, and trade organizations. DBS is a member of ECFC (Employers Council on Flexible Compensation) which is a premier Washington D.C. based lobbying organization that promotes the most favorable regulatory environment for tax preferred benefit plans.

#### Communication

One of our most important value added services is our dedication to educating employees on the benefit services being provided. As an example, with our FSA program, DBS' effective communication allows many of our clients to achieve participation results in the 25%-50% range (the national average is 12%-20%). Our crystal clear education process can include employee announcement letters and interactive group informational meetings, individual enrollment sessions and online enrollment. There are several enrollment methods available for employers to choose from.

#### Technology

Along with our highly trained team, DBS utilizes state-of-the-art computer servers & systems as well as a robust software program known as ASAP.®

> Advanced Strategic Administration Program

Our administration software is a proprietary system owned and developed by DBS and has helped position DBS as an industry leader in 125-FSA, 105-HRA, 132-PPP and 223-HSA administration. A.S.A.P.® allows employers and employees secure encrypted online account access to view transactions, balances. file claims and generate various reports, A.S.A.P.® is programmed to accept insurance carrier electronic claim data. The seamless claim processing has several options for reimbursements paid to participants and providers.

# Section 125 - Flexible Benefit Plans

### **Group Insurance Premiums**

Most employees share in the cost of group premiums for health and/or dental insurance. In 1978, Congress passed legislation providing a tax break for the employee's portion of insurance premiums.

Under Section 125 of the Internal Revenue Code, employees can deduct their share of premiums from their paycheck **pre-tax** (before Federal, State, and FICA taxes). This pre-tax deduction reduces the amount of gross income that is taxed and employees save approximately 20-30% in taxes on their expenses. The employer saves the matching FICA tax (approximately 7.65%).

Most employees can participate in the program. However, owners and highly compensated employees that are eligible to participate <u>may</u> be limited on the amount of their insurance deduction that could be deducted pre-tax. Owners of an S-corporation and their family members, partners in a partnership (i.e. LLP, LLC, etc.) and sole proprietors are not eligible to participate.

### Types of Qualifying Group Insurance Premiums

	Health	Dental	Vision	
A	Accidental Death	h and Dismemb	erment	
Cancer*	Group Term Life	e (up to \$50,000	O) <b>**</b>	Disability ***

If a Premium Only Plan is currently in place, then it will be incorporated into the Flexible Spending Account plan document.

Employer Benefits	Employee Benefits		
FICA Tax Savings	Federal, State & FICA Tax Savings		
FUTA & SUTA Tax Savings	Increases Spendable Income		
Softens Impact of Health Care Costs	Softens Impact of Health Care Costs		
Enhances Employee Benefit Package	Enhances Employee Benefit Package		

### Estimated Employer FICA Tax Savings Formula

\$	Х	7.65%	=	\$
Annualized Emplo	yee	FICA		Annualized Employer
Premium Contribu	tion	Taxes		Tax Savings

- Policies with Premium Refund provisions are not allowed.
- \*\* Only coverage for the employee is allowable (no spouse or dependent coverage). Other limits apply.
- When Disability premiums are deducted pre-tax, the benefit payout becomes taxable income. Policies with Premium Refund provisions are not allowed.

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# Dependent Care Flexible Spending Account (DCFSA)

The Dependent Care Flexible Spending Acount is for employees who have qualifying dependents that require supervision while the employee and/or their spouse works or attends school full time. Employees conservatively estimate what they expect to spend for dependent care during the Flexible Spending Account plan year. In most cases, the annual maximum contribution in the Dependent Care Reimbursement Account is \$5,000 per family.

The employee's annual election is divided by the number of payroll deductions for the plan year. That amount would be deducted from the employee's paycheck on a pre-tax basis. The employee deductions are not subject to Federal, State, or Social Security taxes. The participant periodically submits a claim verifying dependent care expenses. DBS reviews the claim and reimburses the participant. With dependent care expenses, participants can only be reimbursed the dollar amounts that have been deducted from their paychecks as of the date of the claim. Any excess amount claimed will be placed into a "pending account." The "pending" amount will be paid as the participant's payroll deductions are credited to their account.

When properly communicated, very few people leave money in the plan. At the end of the plan year, any unused funds left in the account are forfeited and may be used by the employer to offset plan administration expenses.

By utilizing the Dependent Care Flexible Spending Account, a participant can save approximately 20-30% in taxes on their expenses. Employers save the matching FICA tax. In most cases, this is 7.65% of all dependent care contributions.

# Health Care Flexible Spending Account (HCFSA)

The Health Care Flexible Spending Account is very popular because most employees and their family members have out of pocket medical expenses that are not covered by insurance plans. These out of pocket reimbursable expenses include but are not limited to deductibles, coinsurance, copays for office visits or prescription drugs, eye glasses, contact lenses, and many dental expenses.

Employees enroll in the plan by carefully calculating how much money will be needed in their account for the coming plan year and commit to that amount. The annual maximum contribution is set by the employer. The employee's annual election is divided by the number of payroll deductions for the plan year. That amount would be deducted from the employee's paycheck on a pre-tax basis (Federal, State, and FICA taxes). The participant periodically submits a claim verifying medical expenses. DBS reviews the claim and reimburses the participant. Unlike the Dependent Care Flexible Spending Account, participants have access to their annual elected amount at any time.

When properly communicated, very few people leave money in the plan. At the end of the plan year, any unused funds left in the account are forfeited and may be used by the employer to offset plan administration expenses.

By utilizing the Health Care Flexible Spending Account, a participant can save approximately 20-30% in taxes on their expenses. Employers save the matching FICA tax. In most cases, this is 7.65% of all medical expense contributions.

Note: Employers may also contribute dollars into the account on behalf of the employees.

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### Communication Process

DBS is known in the benefits industry for our highly effective communication process. Our educational approach results in participation levels that exceed the national averages. The following is a brief overview of each step.

### Initial Communication

The first step is to introduce Flexible Spending Accounts (FSAs) to all eligible employees. DBS sends materials that explain the pre-tax concept, list the many qualifying expenses and review the numerous benefits of participation. Materials are designed to educate and create interest and are for distribution to all eligible employees.

### **Group Communication**

After the Initial Communication is completed, the second step is to communicate the program to employees via group informational meetings. DBS staff, well versed in Section 125, conduct educational sessions which explain the rules and regulations of the Flexible Spending Account Plan. The presenters thoroughly discuss the program in an easy to understand manner. Employers are encouraged to make these meetings mandatory to help increase the employees' understanding of the benefit. DBS recommends holding a group meeting for department managers and/or union leadership in advance of the other group meetings. Their support is helpful to the plan's success as their co-workers may turn to them with questions.

Collateral material is provided including materials that explain the advantages of the program. A worksheet is distributed to assist employees with planning their estimated expenses. Each meeting typically lasts 30-45 minutes. DBS can conduct these presentations at multiple sites and at various times to accommodate employees. Another communication option that may be utilized is webinars.

### **Enrollment Communication**

After the Flexible Spending Account has been explained to employees in a group setting, employees have the opportunity to decide their Plan Year election. There are various methods DBS offers for enrolling employees into the program. Options include self-enrollment packets, electronic file enrollment and Internet enrollment.

## **Enrollment Options**

### Internet Enrollment

The employer receives an instruction letter for employees to enroll via the Internet. The letter includes passwords that allow employees access to the secure DBS web site enrollment system. An online calculator is used to assist employees with their election amounts. An e-mail confirmation is sent to employees verifying their elections once the employee submits their enrollment.

### Self-Enrollment

DBS provides the employer with self-enrollment packets that include a worksheet and enrollment form. An introductory enrollment letter and plan information sheet is also provided. The employer is responsible for distributing the materials and collecting the completed enrollment forms.

### Electronic File (E-File) or Employer Eligibility File Sent to FTP Server

The employer receives the self-enrollment packet via e-mail. An enrollment letter and plan information sheet is also provided. The employer prints the materials and distributes the information to employees. Enrollment forms are then returned to DBS or the client may provide an eligibility file that is sent to the DBS FTP server and employees can be automatically imported.

# Claim Filing

DBS believes filing claims should be easy and secure. Participants can select the method that works best for them:

- Phone App
- Online Claims
- Mailed / Faxed Claims

In addition, employers can add the following options:

- Debit Cards
- Insurance Carrier Feeds (If the carrier has a connection with DBS).

# 125 - Flexible Spending Account Services and Fees

### **DBS Standard FSA Services**

<u>Service</u>	<u>Fee</u>
I. Plan Design (First Year Only)	Included
<ul> <li>Completion of plan design guide</li> <li>Preparation of the Plan Document 'as is'</li> <li>Summary Plan Description</li> <li>HIPAA Privacy Notice draft</li> </ul>	
II. Group Meetings	Included
<ul> <li>Group informational meetings onsite (per meeting fee)         (Travel &amp; lodging extra when applicable)</li> <li>Webinar sessions No Charge</li> </ul>	
III. Annual Plan Set-Up/Renewal (Example: \$3.50 x 50 FSA participants = \$175)	\$3.50/Participant/Year (\$115 Minimum/
<ul> <li>Set-up client demographics in A.S.A.P.®</li> <li>Set-up FSA plans and limits</li> <li>Create posting schedules</li> <li>Prepare communication materials</li> <li>Set-up participants and plan year elections in A.S.A.P.®</li> <li>Non-Discrimination testing</li> </ul>	\$500 Maximum)
*Travel and lodging expenses when applicable	
Enrollment Options: An employer may choose the enrollment options.  Enrollment Packets  Electronic File (Employer prints materials)  Eligibility File  Online Enrollment	
V. Monthly Administration Services  Set-up participants and plan year elections in A.S.A.P.®  Claims screening, adjudication, and entry or claim file import  Preparation & distribution of FSA reimbursements  Check and/or direct deposit / Account reconciliation  Processing of new hires, status changes and terminations  Toll-free customer service number  On-Line A.S.A.P.® - employer and employee account viewing & claim filing	<b>\$4.55/pppm</b> (\$100 Minimum) (plus postage reimbursement)

Rates are guaranteed for two years with a two-year contract.

Optional Package Services on following page

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# DBS Optional FSA Services

Service	Fee
Direct Deposit of FSA Reimbursements	Included
<ul> <li>Set-up of participant account information in A.S.A.P.®</li> <li>ACH transfer of funds to cover claims</li> <li>Reimbursement to participant savings/checking account (if elected by employer)</li> </ul>	
II. Annual 5500 preparation (if applicable*)	\$375*
<ul> <li>Data gathering and preparation of IRS 5500 form</li> </ul>	
III. A.S.A.P. ® On-Line Account Viewing/Reports	Included
<ul> <li>Claims &amp; Reimbursements</li> <li>Online claims module</li> <li>Reports / Balances</li> <li>Secure payroll transfer to DBS</li> <li>Status change and termination processing</li> <li>Customer support</li> <li>Plan materials</li> </ul>	
IV. Debit Cards	Included
<ul> <li>Set-up of participant account information in A.S.A.P.®</li> <li>Communication and implementation of debit cards</li> </ul>	(\$5.00 card replacement fee)
V. <u>Summary Plan Description</u>	No Charge
<ul> <li>Employer receives a final copy and makes copies to distribute to employees</li> </ul>	
VI. Electronic Data Download	No Charge
Accept FTP transfer for eligibility file from enrollment software carriers	
VI. Employee Navigator Data File Exchange	\$0.22/pppm
Accept FTP transfer for eligibility file from Employee Navigator	

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