

- Ed Faherty - Faherty Inc. Owner
 - Will be using the same trucks, name, dump location for 3-5 years before they transfer to Republic equipment/system.
 - Believes them to be a good reputable company.
 - Will follow same contract. Contract to expire December 31st 2026.
 - Would not sell to them if he did not believe they would take care of his business and customers.
- Tom Hebgen – Highland DPW
 - They use Town and Country Sanitation Inc.
 - Town and Country was bought out by Republic in May.
 - Said they have good and bad days.
 - Examples given:
 - Some sections of a street have had garbage pickup missed.
 - Biggest challenge is with commercial recyclable pickup being missed.
 - Fairly good customer service.
 - Will get things sorted out in a reasonable time.
 - Tom has an overall good experience with them and the kinks are getting worked out.
- Matthew Pivit – Republic Municipal Services Manager
 - Big company ran like a small business.
 - Nothing will change
 - Same facility
 - Same numbers to call
 - Same trucks
 - Same service
 - Better over time
 - Better technology
 - Still do recycling grants and reporting
 - Can't see any negative changes
 - Expecting most of the drivers to come over
 - Know of 2 that won't
 - Matt has never lost a city due to bad service
 - Eventually would like to change to carts instead of trash cans
 - Our choice if we want to switch
 - Matt has worked with Republic since 2006
 - Will continue to get great service as Faherty
 - Keep calling the same numbers as usual
 - If anything changes, Matt will reach out to us.
 - They will have people in the Platteville office answering phones

- Questions on bills or more technical questions call Matt
 - 563-213-0116
 - Republic pays better and has better benefits for employees
- Waste Management – No response yet