



PUBLIC SAFETY MEMORANDUM

Date: 2-22-21
To: City Clerk Lori Goodell
From: Chief Dan Pasquariello
Subject: Aleknagik 911 – changes to DMC 8.16

When persons in the city of Aleknagik call 911 the telephone rings in the Dillingham Police dispatch center. Dillingham is not responsible for emergency services (police, fire, EMS) in Aleknagik.

Aleknagik is an independent municipality. Police services are provided by AST. They have their own fire/EMS services, although they frequently lapse because they expect Dillingham to handle those calls. Dillingham is dangerously short of our own fire and EMS personnel and cannot handle Aleknagik calls without endangering Dillingham citizens.

When Aleknagik persons call 911 dispatch gets in the middle of the call. We either have the person call AST themselves, or we pass second hand information to AST. We have no control over the response, yet are held accountable for any lack of response.

Changing the Aleknagik routing of 911 calls was in the works under former city manager Tod Larson at the end of his tenure, but was stalled by other COD issues.

I have spoken with interim-city manager Brelsford about this issue and we have decided to go ahead with the routing change. The following has been accomplished/verified:

- Contacted Aleknagik Mayor Kay Andrews. She was agreeable to route Aleknagik 911 calls to AST.
- Contacted AST Dillingham post and advised them of proposed change to Aleknagik 911 routing.

- Contacted NTC. They said they could change the routing. Needed a letter from COD and COA to do it.
- GCI 911 call routing can be changed with just an email.

In order to work this change we will need to have DMC 8.16 modified (via code committee/city council), with some verbiage deleted from the ordinance. The verbiage to be deleted is highlighted in **red/bold**.

Chapter 8.16 ENHANCED 911 SYSTEM

Sections:

8.16.010 Enhanced 911 emergency reporting system.

8.16.020 Definitions.

8.16.010 Enhanced 911 emergency reporting system.

A. Any local exchange telephone company or wireless telephone company providing service within the city, **the area between Dillingham and Aleknagik, and Aleknagik** shall cooperate with the city of Dillingham in the establishment and operation of an enhanced 911 system to serve the entire city, **the area between Dillingham and Aleknagik, and Aleknagik.**

B. The city council designates the entire city, **the area between Dillingham and Aleknagik, and Aleknagik** as the enhanced 911 service area for the city of Dillingham.

8.16.020 Definitions.

In this chapter, unless the context indicates otherwise, the pertinent terms are defined as follows:

“911 service area” or “enhanced 911 service area” means the area within the city, **between Dillingham and Aleknagik, and Aleknagik** that has been designated to receive an enhanced 911 system under Section [8.16.010](#).

“City” means the city of Dillingham, **which will include the area between Dillingham and Aleknagik, and Aleknagik.**

“Enhanced 911 equipment” means any equipment dedicated to the operation of, or use in, the establishment, operation or maintenance of an enhanced 911 system, including customer premises

equipment, automatic number identification or automatic location identification controllers and display units, printers, cathode ray tubes, recorders, software and other essential communication equipment.

“Enhanced 911 system” or “system” means a telephone system consisting of network, database, and enhanced 911 equipment that uses the single three-digit number, 911, for reporting a police, fire, medical, or other emergency situation, and which enables the users of a public telephone system to reach a public safety answering point to report emergencies by dialing 911. An “enhanced 911 system” includes the personnel required to acquire, install, operate and maintain the system.

“Local exchange access line” means a telephone line that connects a local exchange service customer to the local exchange telephone company switching office and has the capability of reaching local public safety agencies, but does not include a line used by a carrier to provide interexchange services.

“Local exchange service” means the transmission of two-way interactive switched voice communications furnished by a local exchange telephone company including access to enhanced 911 systems.

“Local exchange telephone company” means a telephone utility certificated under AS [42.05](#) to provide local exchange service.

“Public safety answering point” means a twenty-four-hour local communication facility that receives 911 service calls and directly dispatches emergency response services or that relays calls to the appropriate public or private safety agency.

“Wireless telephone” means a telephone that is not a wireline telephone and includes cellular and mobile telephones; each wireless telephone number is considered to be a separate wireless telephone; service for wireless telephone customers who receive monthly or periodic bills sent to an address within a designated enhanced 911 service area.