# CivicPlus

302 South 4th St. Suite 500
Manhattan, KS 66502
US

**Quote #:**      Q-38347-1
**Date:**      2/24/2023 12:35 PM
**Customer:**      DIAMONDHEAD, MISSISSIPPI

| QTY | Product Name | DESCRIPTION | TOTAL |
|---|---|---|---|
| 1.00 | Municode Web Premium Civic Open Subscription | Municode Web Premium Civic Open Subscription | USD 3,220.00 |
| 1.00 | Municode Web Premium Civic Open Subscription | Web Open Platform Migration | USD 250.00 |

| Annual Recurring Services - Initial Term | USD 3,470.00 |
|---|---|

1. This renewal Statement of Work ("SOW") is between Diamondhead Mississippi ("Customer") and CivicPlus, LLC and shall be subject to the terms and conditions of the Master Services Agreement ("MSA") and the applicable Solutions and Products terms found at: www.civicplus.help/hc/p/legal-stuff (collectively, the "Terms and Conditions"). By signing this SOW, Customer expressly agrees to the Terms and Conditions throughout the Term of this SOW. The Terms and Conditions form the entire agreement between Customer and CivicPlus (collectively, referred to as the "Agreement"). The Parties agree the Agreement shall supersede and replace all prior agreements between the Parties with respect to the services provided by CivicPlus herein (the "Services").

2. This SOW shall remain in effect for an initial term starting at the Customer's next renewal date of 7/1/2023 and running for twelve months ("Initial Term"). In the event that neither party gives 60 days' notice to terminate prior to the end of the Initial Term, or any subsequent Renewal Term, this SOW will automatically renew for additional 1-year renewal terms ("Renewal Term"). The Initial Term and all Renewal Terms are collectively referred to as the "Term".

3. Unless terminated, Customer shall be invoiced for the Annual Recurring Services on each Renewal Date of each calendar year subject to an annual increase of 5% each Renewal Term.

**Acceptance**

By signing below, the parties are agreeing to be bound by the covenants and obligations specified in this SOW.
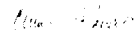
IN WITNESS WHEREOF, the parties have caused this SOW to be executed by their duly authorized representatives as of the dates below.

Client                                                                CivicPlus

By:                                                                   By:

_____          _____

Name:                                                             Name:

_____          Amy Vikander_____

Title:                                                               Title:

_____          Senior Vice President of Customer Success

Date:                                                              Date:

_____          _____

| | |
|---|---|
| **From:** | Rae Ann Steffensmeier <raeann.steffensmeier@civicplus.com> |
| **Sent:** | Monday, March 6, 2023 2:38 PM |
| **To:** | Jeannie Klein |
| **Subject:** | Important Information From CivicPlus Regarding Your Contract Renewal Pricing |

Hi Jeannie,

As a valued CivicPlus customer, this email is to notify you about an upcoming change to our solution pricing that will impact Diamondhead Mississippi in July 2023 as part of your annual contract renewal.

Over the past several years, as our nation and community leaders have battled many unprecedented economic and societal challenges, we have strived to be a consistent, reliable technology partner whose solutions empower your successful operations and communications throughout these turbulent times. In response to our desire to support local governments' recent staff and budget challenges, we have held our solution pricing as flat as possible.

However, we must continue to prioritize the stability of our people and systems against a backdrop of record inflation and soaring costs.

This change to your annual solution renewal will increase your annual contract cost from $2,800.00 to $3,220.00 effective on your next renewal in July 2023.

With these changes comes a robust set of product enhancements and first-to-market integrations, including:

- CivicPlus Portal – A free digital hub that makes it easy for residents to obtain information and resources and interact with their local government from a personal and customizable interface and that embeds in your Municipal Website Central solution
- Migration to Drupal version 9 for enhanced functionality and configuration options
- Platform authentication (single sign-on)
- Unlimited ongoing group user training
- Integrated Google Analytics (G4)