



BOARD OF COMMISSIONERS

AGENDA REQUEST & STAFF REPORT

MEETING DATE: October 27, 2025

SUBJECT: Approval of Document No. 2025-511, a contract for Trident Professional Security to provide services at the Deschutes County Health Services Stabilization Center

RECOMMENDED MOTION:

Move approval of Document No. 2025-511, a contract for Trident Professional Security to provide services at the Deschutes County Health Services Stabilization Center

BACKGROUND AND POLICY IMPLICATIONS:

In April, 2024, Deschutes County Health Services, Behavioral Health Division issued a Request for Proposal and considered submissions for private security services at the Stabilization Center location. Deschutes County Health Services determined that the successful proposer for the project is Trident Professional Security and intends to enter into a contract with this agency.

At a minimum, services shall include:

- Customer service of a welcoming and friendly manner in the form of providing directions, answering questions, or other information to employees, customers, visitors and vendors.
- Adhere to Stabilization Center's policies and procedures related to safety, client rights and client privacy.
- Notify designated on-site staff of any escalated clients, hazards, safety violations or other conditions that warrant potential unsafe conditions.
- Perform a combination of stationary monitoring and routinely walking premises, both indoors and outdoors
- Monitor building camera when not walking the premises
- Attend staff meetings as requested.
- Tracking individuals times in and out of the building

BUDGET IMPACTS:

\$252,000

ATTENDANCE:

Nicole Von Laven, Behavioral Health Program Manager