



## BOARD OF COMMISSIONERS

# AGENDA REQUEST & STAFF REPORT

**MEETING DATE:** January 14, 2026

**SUBJECT:** Amendment to contract with Adlumin for Managed Detection and Response (MDR) services

**RECOMMENDED MOTION:**

Move approval of County Administrator signature of Document No. 2025-1153, an amendment to the contract with Adlumin for Managed Detection and Response services.

**BACKGROUND AND POLICY IMPLICATIONS:**

In 2024, Deschutes County IT, along with Deschutes County 9-1-1, initiated a Request for Proposal (RFP) process to identify a Managed Detection and Response (MDR) service. The goal was to find a provider that could integrate technology and human analytics to deliver 24/7 proactive threat hunting, advanced detection, investigation, and quick response to cyber threats. The contract was awarded to Adlumin for an initial one-year period, with a renewal option extending up to five years, at a cost of \$148,000.

In 2025, Adlumin was acquired by N-Able, which changed the contract renew timeline and terms, increasing costs. After negotiating with N-Able, staff was able to save \$60,000 by opting for a three-year contract that provided more favorable terms for the County and the 9-1-1 Service District.

The contract renewal needed to occur by December 31. As there were no scheduled meetings of the Board of County Commissioners until January, , Acting County Administrator Erik Kropp signed the End User License Agreement (EULA) during the holiday period to secure the contract and the cost savings. Staff is now seeking retroactive Board approval for the amendment to this contract.

**BUDGET IMPACTS:**

\$422,472.35 over three years, with IT covering \$368,775 (at an annual cost of \$123,100) and the 9-1-1 Service District covering the remaining \$53,000 (\$17,740.45 annually).

**ATTENDANCE:**

Tania Mahood, Information Technology Director/CTO  
Zachary Neemann, Information Security Manager