



## BOARD OF COMMISSIONERS

### AGENDA REQUEST & STAFF REPORT

**MEETING DATE:** November 3, 2025

**SUBJECT:** Department Performance Measures Updates for FY 26 Q1

**BACKGROUND AND POLICY IMPLICATIONS:**

Three departments have been selected to provide updates on progress made during FY 26 Q1 on selected performance measures that fall under the County Goals and Objectives of **Healthy People**.

**FACILITIES**

**Objective:** Healthy People - Support and advance the health and safety of Deschutes County's residents.

**Performance Measure:** Ensure safe access to County facilities and services through inspection, repair, and replacement of sidewalk and parking lot inventory. Inspect 80% of sidewalk and parking lot inventory annually.

**Target:** True

**Q1 Update:** In Progress. Inspections are conducted throughout Q1 and Q2.

**HEALTH SERVICES**

**Objective:** Healthy People - Ensure children, youth and families have equitable access to mental health services, housing, nutrition, child care, and education/prevention services.

**Performance Measure:** Ensure 100% of requests from clients that speak a Language Other than English (LOE) for Language Access services (interpretation/translation) are fulfilled.

**Target:** 100%

**Q1 Update:** Value – 100%

**Objective:** Healthy People - Promote well-being through behavioral health and community support programs.

**Performance Measure:** 90% of WRAP graduates will be enrolled in school.

**Target:** 100%

**Q1 Update: Value – 100%.** Nine clients graduated from Wraparound during this quarter. All nine were reported as enrolled in school.

**Objective:** Healthy People - Support and advance the health and safety of Deschutes County's residents.

**Performance Measure:** Number of times prevention information has been viewed in the community, communicated via social media as measured by the sum total of views for each campaign on each platform per quarter.

**Target:** 4,500

**Q1 Update:** Value – 7,754. There were 7,754 views via social media of prevention information this quarter. Deschutes County boosted social media campaigns were from Friends for Life, 988, and Rethink the Drink.

**Objective:** Healthy People - Support and advance the health and safety of Deschutes County's residents.

**Performance Measure:** Reduce outbreaks and food-borne illness by inspecting a minimum of 95% of licensed facilities (e.g. restaurants, pools/spas/hotels, etc.) per state requirements.

**Target:** 95%

**Q1 Update:** Value – 102%. 996 field inspections and 979 required field inspections. Field inspections were above the required inspections due to re-check inspections and increased monitoring of staff field work. NOTE: EH team inspected 184 temporary restaurants this quarter at public events.

## **NATURAL RESOURCES**

**Objective:** Healthy People - Help to sustain natural resources and air and water quality in balance with other community needs.

**Performance Measure:** Maintain or increase the number of communities participating in the Firewise USA™ Program.

**Target:** 65

**Q1 Update:** Value – 81

## **SOLID WASTE**

**Objective:** Healthy People - Help to sustain natural resources and air and water quality in balance with other community needs.

**Performance Measure:** Continue to meet or exceed the general industry compaction standard of 1,200 lb/cy to ensure efficient use of the Knott Landfill resource.

**Target:** 1,200

**Q1 Update:** Value – 1,098. The Q1 2026 (through 7/1/25) rate of 1,098 lb/cy was slightly under the general industry compaction standard of 1,200 lb/cy. Cells 1-6 are being brought to final grade with additional daily cover; this is slated through most of this fiscal year.

**Objective:** Healthy People - Help to sustain natural resources and air and water quality in balance with other community needs.

**Performance Measure:** Work with solid waste service providers to increase the diversion rate and collect more recyclables than the average prior three year's 60,000 annual (15,000 per quarter) tons.

**Target:** 15,000

**Q1 Update:** Value – 23,000. Over 23K tons were diverted for Q4 2025 (Apr to Jun 2025) with fiscal YTD (Jul 2024 to Jun 2025) exceeding the FY25 target by 22%. Fire awareness is having an impact with all service providers seeing an increase year-over-year in yard debris and wood waste.

**BUDGET IMPACTS:**

None.

**ATTENDANCE:**

Jen Patterson, Strategic Initiatives Manager

Lee Randall, Facilities Director

Shannon Ostendorff, Facilities Operation Manager

Christina De Benedetti, Health Services, Behavioral Health Supervisor

Jillian Weiser, Health Services, Compliance & Quality Assurance Officer

Emily Horton, Public Health Program Manager

Kevin Moriarty, Natural Resources Director

Tim Brownell, Solid Waste Director

Jeff Merwin, Environmental Compliance and Infrastructure Manager