



CITY OF REDMOND
Office of the Mayor

411 SW 9th St
Redmond OR 97756
(541) 948-3219
www.ci.redmond.or.us

October 24, 2025

Please consider this as a letter of support and recommendation for Jericho Road of Redmond, Oregon's proposal regarding the construction and operation of a Service Center located in the Redmond area.

This facility will provide the caring support so critical to the lives of those currently living in poverty. In addition, it will assist in the connection between these families and individuals in their attempts to transition into the Continuum of Care that will coordinate shelter, housing and additional services.

The City of Redmond/Mt. View Community Development has worked in close partnership with the Jericho Road organization for a considerable time supporting their efforts to provide "consistent, nurturing and tangible support to the homeless and those in need within the Redmond, Oregon area". Their various programs of service and effective, caring involvement since 2008 have made a substantial difference to those experiencing poverty.

Thank you for your consideration.

With warm regards,

Ed Fitch
Mayor
Redmond, Oregon



To:
The Honorable Members of the Deschutes County Board of Commissioners
1300 NW Wall St
Bend, Oregon
97702

Subject: Letter of Support for the Jericho Road Services HUB

Dear Commissioners,

On behalf of Redmond Oasis Village Project, I am writing to express our full support for the creation of a new Services HUB in Redmond. As a nonprofit organization dedicated to providing safe shelter, compassionate support, and pathways toward stability for individuals who have experienced homelessness, we recognize the profound impact that a centralized services HUB can have on improving outcomes for our unhoused residents.

Every day, our team witnesses the challenges people have faced when navigating fragmented systems to access basic needs, housing assistance, and case management. Many of our Participants encounter transportation barriers, and confusion about where to go for help. The establishment of a services HUB—where individuals can receive housing navigation, basic needs support, and coordinated social services in one accessible location—would significantly reduce these barriers and help streamline connections to critical resources.

A collaborative HUB model aligns closely with our mission and trauma-informed approach. By bringing together local service providers under one roof, the HUB would not only strengthen our community's safety net but also enhance coordination, efficiency, and dignity in service delivery. We are hopeful to partner with Jericho Road and other stakeholders to ensure the HUB's success and sustainability.

We strongly encourage the Board to move forward with the approval of land use of this much-needed initiative. Together, we can create a more compassionate, efficient, and equitable system of care for the people of Redmond and Deschutes County.

Thank you for your leadership and commitment to addressing homelessness and poverty in our community.

With gratitude,

Josie Anders-Mize

Executive Director, Redmond Oasis Village Project

October 27, 2025



MOUNTAIN VIEW
COMMUNITY
DEVELOPMENT

Dear Board of County Commissioners,

I am writing this letter of recommendation for Jericho Road in support of their proposal to construct and operate a Service Center in the Redmond area. This facility will offer essential, compassionate support to individuals and families experiencing poverty and will strengthen connections within the Continuum of Care to promote access to shelter, housing, and supportive services.

Mountain View Community Development has partnered closely with Jericho Road for many years, supporting their mission to provide consistent, nurturing, and tangible assistance to those in need. Since 2008, Jericho Road's programs and dedicated service have made a meaningful and lasting impact on our community.

It is with great confidence and enthusiasm that I endorse Jericho Road's efforts to establish a Service Center in Redmond.

Sincerely,

A handwritten signature in black ink that reads "Rick Russell". The signature is written in a cursive, flowing style.

Rick Russell
Executive Director
Mountain View Community Development



February 24, 2026

To Whom it May Concern:

It is with excitement that I write this letter of support and recommendation for Jericho Road of Redmond, Oregon's proposal regarding the construction and operation of a Service Center located in the Redmond area.

This facility will provide the caring support so crucial to the lives of those currently living in poverty. In addition, it will assist in the connection between these families and individuals in their attempts to transition into the Continuum of Care that will coordinate shelter, housing and additional services.

The Family Access Network (FAN) is committed to building a community where children flourish and families thrive. FAN works with community partners to ensure all disadvantaged children have access to basic-need services.

The strong community partnership between Jericho Road and FAN is very important, ensuring that those in need have access to the most basic services. Jericho Road and FAN strive to complement each other's services to ensure that our families don't fall through the cracks and are served in the best way possible.

FAN has worked in close partnership with Jericho Road for a considerable time supporting their efforts to provide "consistent, nurturing and tangible support to the homeless and those in need within the Redmond, Oregon area". Their various programs of service and effective, caring involvement since 2008 have made a substantial difference to those experiencing poverty.

Please don't hesitate to contact me with any questions about our strong partnership. Thank you for your consideration of this important proposal.

Respectfully,

A handwritten signature in black ink, appearing to read 'Julie N. Lyche', is written over a light blue horizontal line.

Julie N. Lyche, Executive Director
Family Access Network

Opening doors to hope, help and new possibilities.

2125 NE Daggett Lane Bend, Oregon 97701 (541) 693-5675 familyaccessnetwork.org



February 24, 2026

To whom it may concern,

On behalf of the Redmond Chamber of Commerce, I am writing to express our support for Jericho Roads creation of a new Services HUB in Redmond. We recognize the profound impact that a centralized service location can have on improving outcomes for our unhoused residents.

We strongly encourage that this project moves forward to the benefit of the community and region. Together we can create a more compassionate, efficient and equitable system for the care and treatment for people living in poverty in the Redmond and Deschutes County area.

Thank you for your consideration and sense of community.

Sincerely,

A handwritten signature in black ink, appearing to read "Eric Sande".

Eric Sande
Executive Director
Redmond Chamber of Commerce & CVB

eric@visitredmondoregon.com



February 26, 2026

To Whom It May Concern,

Shepherd's House Ministries ("SHM") provides this letter of recommendation and support for Jericho Road's proposal to construct and operate a Service Center in the Redmond area. This facility will offer essential and compassionate assistance to individuals and families experiencing the effects of poverty and homelessness. This Service Center will occupy a significant point in our region's continuum of services as a threshold of care and safety for those who have previously lacked such. It will serve as a starting point for many to enter the Continuum of Care process toward shelter, housing and supportive services.

SHM has worked in close partnership with Jericho Road programs for well over 10 years, during which time Jericho Road has served the unsheltered and other marginalized populations of the area. Examples of this include Jericho Table meal service, supply outreach and their Shower Trailer. SHM is confident that Jericho Road will operate this Service Center with dedication, professionalism and compassion, and that their operation of this project will be a true asset to the community and region.

Please do not hesitate to contact me if you have any questions or require further information.

Sincerely,

A handwritten signature in blue ink that reads "John P. Lodiso".

John P. Lodiso
Director of Shepherd's House
Redmond Center
541-390-5175

Shepherd's House Ministries
shministries.org





To whom it may concern,

Please consider this as a letter of support and recommendation for Jericho Road's proposal regarding the construction and operation of a Service Center located in the Redmond area.

This proposed facility will provide the caring support so crucial to the lives of those currently living in poverty. In addition, it will assist in the connection between these families and individuals in their attempts to transition into the Continuum of Care that will coordinate shelter, housing and additional services.

Family Kitchen and Jericho Road have worked together since 2023 to get delicious and nutritious meals to our neighbors across Redmond. Together, we are serving over 600 meals a week to folks in need. Family Kitchen is so grateful for Jericho Road's leadership and compassion in serving Redmond, Oregon and we look forward to seeing the partnership grow if this proposal is accepted and a Service Center is established.

Jericho Road's various programs of service and effective, caring involvement since 2008 have made a substantial difference to those experiencing poverty.

Thank you for your consideration.

Sincerely,

Olivia Parker
Executive Director, Family Kitchen
904.556.2136 | olivia@familykitchen.org



3/16/26

To Whom It May Concern,

On behalf of United Way of Central Oregon, I am writing to express our support for Jericho Road's proposal to develop a Services Hub in Redmond. This facility would provide a centralized location for essential services and compassionate support for individuals and families experiencing financial insecurity and homelessness.

A coordinated resource hub has the potential to significantly improve how people access care and support in our region. By connecting individuals to shelter, housing resources, and supportive services, the proposed hub can serve as an important entry point into the Continuum of Care and help streamline access to the resources people need to move toward stability.

Jericho Road has been a trusted organization in the Redmond community for many years, providing consistent, nurturing, and tangible support to people experiencing hardship. Their longstanding commitment to serving those in need has made a meaningful difference in the lives of many individuals and families across Central Oregon.

We believe this project represents an important opportunity to strengthen collaboration among service providers and improve outcomes for some of our community's most vulnerable residents. United Way of Central Oregon supports efforts that bring partners together to create more compassionate, coordinated, and effective systems of care, and we encourage consideration of this proposal for the benefit of the broader community.

Thank you for your consideration.

Sincerely,

A handwritten signature in blue ink that reads 'Diana'.

Diana Fischetti
Regional Executive Director
United Way of Central Oregon



CENTRAL OREGON HEALTH COUNCIL

April 2, 2026

Deschutes County Commissioners
1300 NW Wall St.
Bend, Oregon

Dear Commissioners,

I am writing to express the Central Oregon Health Council's support for Jericho Road's proposal to construct and operate a Service Center in the Redmond area.

This proposed facility, located adjacent to Oasis Village and the planned Mountain View Community Development site, will provide low-barrier, walk-in access to basic services and support. Creating a safe, centralized place for people to go helps reduce the number of individuals living unsheltered, minimizes impacts on surrounding neighborhoods, and improves the community's ability to respond in a coordinated way. The Service Center will also connect individuals to shelter, housing, and services, helping more people move off the streets and into stable, permanent housing.

The Central Oregon Health Council has worked in partnership with Jericho Road for a long time. Through this collaboration, we have seen their commitment to providing consistent, compassionate, and effective support to individuals in need. We are confident in their ability to operate this Service Center with professionalism and care, and we believe it will be a meaningful asset to the Redmond community and the broader region.

Thank you for your time and consideration.

Sincerely,

Linda Johnson
Vice-Chair Board of Directors
Central Oregon Health Council