



BOARD OF COMMISSIONERS

AGENDA REQUEST & STAFF REPORT

MEETING DATE: December 17, 2025

SUBJECT: Sales Agreement with Russ Bassett Corp. for 9-1-1 dispatch console replacements

RECOMMENDED MOTION:

Move approval of Document No. 2025-1128, a sales agreement with Russ Bassett Corp. for replacement of the 9-1-1 Service District dispatch consoles.

BACKGROUND AND POLICY IMPLICATIONS:

The dispatch consoles currently used by the 9-1-1 Service District are at the end of their useful life, and it has been increasingly difficult to find replacement parts as components require repair.

District staff reviewed designs and products from four console manufacturers off the HGAC purchasing program, selecting Russ Bassett Corp. as the preferred provider. The proposed contract is for removal of the current dispatch consoles and design and installation of all new consoles. The new consoles will have a warranty of ten years and may, with appropriate care and maintenance, outlast the warranty period.

BUDGET IMPACTS:

Under the proposed contract, the cost to replace the current dispatch consoles is \$538,355.35. This project is budgeted as one of the District's planned FY26 capital improvements. Once the quote is signed, the manufacturer will start work to produce the consoles with the goal of installing them on the dispatch floor in the spring of 2026.

ATTENDANCE:

Sara Crosswhite, 9-1-1 Service District Director
Chris Perry, 9-1-1 Operations Manager