

Deschutes County Board of Commissioners 1300 NW Wall St., Suite 200, Bend, OR 97701-1960 (541) 388-6570 - Fax (541) 385-3202 - www.deschutes.org

AGENDA REQUEST & STAFF REPORT

For Board Business Meeting of June 29, 2022

DATE: June 7, 2022

FROM: Sara Crosswhite

Deschutes County 9-1-1

541-322-6111

TITLE OF AGENDA ITEM:

Board Adoption and signature of Doc No. DC-2022-524 L3Harris Ten-Year Radio Maintenance Agreement.

PUBLIC HEARING ON THIS DATE? No.

BACKGROUND AND POLICY IMPLICATIONS:

The previous maintenance package with L3Harris was phone support only for technical assistance and we had no on-site support. When there is an issue there is phone/remote support access during normal business hours only. If approvel for signature, the new agreement will provide premium technical support and security update installation four times per year. This agreement also includes future planned core and network upgrades. We just completed an upgrade recently and spent capital funds nearly \$500k to cover that cost, which would be avoided with this agreement.

FISCAL IMPLICATIONS:

This is 10 year maintenance agreement with L3 Harris. The contract outlines services to be provided during the tenure of the contract which would total \$174,032.00 a year. This contract allows for consistent and predictable budgeting for the next 10 years. This will also eliminate unexpected capital expenditures, and protect our investment. DC911 account for this contract under maintenance agreements in our FY23-705 budget.

RECOMMENDATION & ACTION REQUESTED:

Request adoption and signature of Document No. DC-2022-524.

ATTENDANCE: Sara Crosswhite and Jonathan Spring Deschutes County 9-1-1

DISTRIBUTION OF DOCUMENTS:

Original to BOCC Copies to 9-1-1, Legal