



BOARD OF COMMISSIONERS

AGENDA REQUEST & STAFF REPORT

MEETING DATE: November 2, 2022

SUBJECT: Department Performance Measures Updates for Q1

BACKGROUND AND POLICY IMPLICATIONS:

Three departments have been selected to provide updates on progress made during Q1 on selected performance measures that fall under the County goal of **Healthy People: Enhance and protect the health and well-being of communities and their residents.**

Objective: Healthy People – Support and advance the health and safety of Deschutes County’s residents.

Department: Health Services

Staff: Rita Bacho

Performance Measure: Reduce outbreaks and spread of disease by completing 95% of communicable disease investigative tasks within the timeframes defined by Oregon Health Authority.

Target: 95%

Q1 Update: 95.67%

Objective: Healthy People – Promote well-being through behavioral health and community support programs.

Department: Health Services

Staff: Holly McCown Harris and Amber Clegg

Performance Measure: See Behavioral health Oregon Health Plan clients within state timelines. Routine: within 1 week.

Target: 80%

Q1 Update: 90%

Objective: Healthy People – Support and advance the health and safety of Deschutes County’s residents.

Department: Facilities

Staff: Lee Randall

Performance Measure: Ensure safe access to County facilities and services through inspection, repair, and replacement of sidewalk and parking lot inventory. Inspect 80% of sidewalk and parking lot inventory annually.

Target: True

Q1 Update: In progress, inspections are underway

Objective: Healthy People – Help to sustain natural resources and air and water quality in balance with other community needs.

Department: Solid Waste

Staff: Chad Centolla and Tim Brownell

Performance Measure: Continue to meet or exceed the general industry compaction standard of 1,200 pound/cubic yard to ensure efficient use of the Knott Landfill resource.

Target: 1,200

Q1 Update: 1,367

Objective: Healthy People – Help to sustain natural resources and air and water quality in balance with other community needs.

Department: Solid Waste

Staff: Chad Centolla and Tim Brownell

Performance Measure: Work with solid waste service providers to increase the diversion rate and collect more recyclables than the average prior three year's 55,00 annual (13,750 per quarter) tons.

Target: 13,750

Q1 Update: 16,000

BUDGET IMPACTS:

No anticipated budget impact.

ATTENDANCE:

Jen Patterson, Strategic Initiatives Manager

Rita Bacho, Manager, Public Health Program

Holly McCown Harris, Program Manager, Crisis Services

Amber Clegg, Manager, Behavioral Health

Lee Randall, Director, Facilities

Chad Centolla, Director, Solid Waste

Tim Brownell, Director, Solid Waste