



**Date:** November 1, 2021  
**To:** Board of County Commissioners  
**From:** Whitney Hale, Deputy County Administrator  
**Re:** Department Performance Measure Updates for Q1

Departments have completed their Q1 performance measure updates.

At the Nov. 1 Board meeting, the departments will provide updates on progress made during Q1 on selected performance measures that fall under the County goal of **Safe Communities: Protect the community through planning, preparedness and delivery of coordinated services.**

**Objective: Provide safe and secure communities through coordinated public safety and crisis management services.**

**Department:** District Attorney's Office

**Performance Measure:** Maintain over 90% of victims who report after case closure that they either agree or strongly agree that the victims' assistance program helped them make informed decisions about their situation.

**Target:** 90%

**Q1 Update:** 98%

**Department:** Facilities

**Performance Measure:** Partner with County department stakeholders to implement the three remaining near-term components of the Public Safety Campus Master Plan.

**Q1 Update:** Construction of the Community Service Shop is complete. Permit documents for the Adult Parole and Probation Expansion are slated to be submitted to the City of Bend in early November. Design is just getting underway for the final parking lot expansion--additional secure parking for the Sheriff's Office to address the spaces lost as part of the P & P expansion.

**Objective: Reduce crime and recidivism through prevention, intervention, supervision and enforcement.**

**Department:** Health Services

**Performance Measure:** Reduce recidivism by 60% amount individuals served by the forensic diversion Program

**Target:** 60%

**Q1 Update:** 61%

**Department:** Health Services and 9-1-1

**Performance Measure:** Behavioral Health and Law Enforcement will develop protocol for responding to select calls without law enforcement.

**Q1 Update:** In Q1, 9-1-1 provided training to behavioral staff on radio usage. Behavioral Health plans to begin piloting the program in November.

**Department:** Community Justice

**Performance Measure:** Percent of cognitive behavioral health group participants reporting skill acquisition.

**Target:** 75%

**Q1 Update:** 100%

**Objective: Collaborate with partners to prepare for and respond to emergencies, natural hazards and disasters.**

**Department:** 911 and Administration

**Performance Measure:** Coordinate with 9-1-1 and DCSO to increase the number of web registered Deschutes Alerts subscribers

**Q1 Update:** 40% increase in subscribers since June