



# BOARD OF COMMISSIONERS

## AGENDA REQUEST & STAFF REPORT

**MEETING DATE:** February 18, 2026

**SUBJECT:** Department Performance Measures Updates for FY 26 Q2

**BACKGROUND AND POLICY IMPLICATIONS:**

Four departments have been selected to provide updates on progress made during FY 26 Q2 on selected performance measures that fall under the County Goals and Objectives of **Safe Communities**.

**9-1-1**

1.

**Objective:** Safe Communities - Provide safe and secure communities through coordinated public safety and crisis management services.

**Performance Measure:** Meet and exceed the National Emergency Number Association (NENA) standard for call answering times by regularly auditing operational and technical practices internally as it related to call answering.

**Target:** 90%

**Q2 Update:** 99.24%

2.

**Objective:** Safe Communities - Provide safe and secure communities through coordinated public safety and crisis management services.

**Performance Measure:** Support and enhance call taking triage processes for mental health crisis calls in partnership with the Community Crisis Response Team program.

**Target:** True

**Q2 Update:** True

3.

**Objective:** Safe Communities - Collaborate with partners to prepare for and respond to emergencies, natural hazards and disasters.

**Performance Measure:** Coordinate with 9-1-1 and DCSO to increase the number of web-registered Deschutes Alerts subscribers.

**Target:** 53,744

**Q2 Update:** 71,659

## **Community Justice**

**1.**

**Objective:** Safe Communities - Reduce crime and recidivism through prevention, intervention, supervision and enforcement.

**Performance Measure:** Deschutes County safely supervises adults in the community.

**Target:** -15%

**Q2 Update:** -25%

**Public Notes:** This performance measure is how much of a reduction we are seeing in our prison population. We equate that to safely supervising people in the community versus using prison. The Oregon Criminal Justice Commission has established a baseline figure for Deschutes County. The goal being to be at 15% or more below that baseline figure.

**2.**

**Objective:** Safe Communities - Reduce crime and recidivism through prevention, intervention, supervision and enforcement.

**Performance Measure:** Young people on supervision successfully complete their term of supervision.

**Target:** 75%

**Q2 Update:** 80%

## **District Attorney**

**1.**

**Objective:** Safe Communities - Reduce crime and recidivism through prevention, intervention, supervision and enforcement.

**Performance Measure:** Goal is to maintain a number of no greater than 20% of the VIS veterans' recidivism resulting in sentence of incarceration.

**Target:** 20%

**Q2 Update:** 3%

**2.**

**Objective:** Safe Communities - Reduce crime and recidivism through prevention, intervention, supervision and enforcement.

**Performance Measure:** Maintain an arrest recidivism rate for all enrolled EAP participants (18-25 year-olds) of 25% or less.

**Target:** 25%

**Q2 Update:** 20.5%

## **Sheriff's Office**

**1.**

**Objective:** Safe Communities - Provide safe and secure communities through coordinated public safety and crisis management services.

**Performance Measure:** Maintain current service levels by responding to or initiating 70,000 patrol community contacts.

**Target:** 80,000

**Q1 Update:** 23,067

**Public Notes:** Dispatched: 9,724 Self-Initiated: 9,526 Traffic Stops: 2,717 Community Policing: 1,100

**Q2 Update:** 21,012

**Public Notes:** Dispatched: 7,543 Self-Initiated: 9,506 Traffic Stops: 2,771 Community Policing: 1,192

**BUDGET IMPACTS:**

No anticipated budget impacts.

**ATTENDANCE:**

Jen Patterson, Strategic Initiatives Manager

Chris Perry, 9-1-1, Operations Manager

Trevor Stephens, Community Justice, Business Manager

Matthew Nelson, District Attorney's Office

Sarah Trautman, District Attorney's Office

Jeff Price, Sheriff's Office, Business Manager

Captain Mike Sundberg, Sheriff's Office