



About Rapid Emergency Management

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Rapid Emergency Management (“REM”) is a Native American and Woman-owned business that provides full-service emergency management throughout the United States & the World. With over a decade of experience in emergency management, emergency medical services, and disaster response. Specializing in ambulance services, medical care, and medical staffing. Our team of companies has over available contract rosters of over 500 team members including: Paramedics, EMTs, Registered Nurses & Physicians. REM has a variety of related equipment available for immediate deployment including over 100 ambulances, motor coach transport buses, side-by-side medical UTV’s, medical trailers, mass casualty care transport vans, and wheelchair vans.

Services

Emergency Management – REM provides full-service emergency management for all natural disasters throughout the United States, and the World. Including: immediate disaster response, logistics, incident management, communications, and medical relief.

Medical Staffing – We have vast experience in providing nurses, paramedics, EMTs, & physicians for various private and government contracts. Including: long term staffing, short term staffing, and emergency staffing. Whether you have a multi-year need or a short-term need, REM can quickly respond to fulfill your needs – including full service

Ambulances – Fully equipped, licensed, and certified Advanced Life Support (ALS), Basic Life Support (BLS), and Critical Care ambulances compatible of providing the most advanced medicine available in emergency medical services.

EMS Consulting – With over 100 years of combined experience, the REM team can assist in any Emergency Medical Services consulting needs, whether hospital based, privately owned, or a government run system.

Our Companies



Heartland Ambulance Service
4180 Elmhurst Drive,
Indianapolis, IN 46226



Physicians Ambulance Service
2667 Rand Road,
Indianapolis, IN 46241



Lonestar Ambulance Service
3700 Fredericksburg Road,
San Antonio, TX 78201



Paramount Consulting Group
745 NE 19th Place
Cape Coral, FL 33909



Our Administrative Team

Christina Jackson
Managing Partner / EMT

Christina began her EMS career in 2010 as the co-owner of Heartland Ambulance Service based in Muncie, Indiana. Starting as a small operation, Heartland quickly grew into the largest privately-owned ambulance service in the region. Christina has personally been involved with over 25 deployments for disaster relief and provided both administrative and management support to those operations. Christina is an active member of the Cherokee Nation.

Cassandra Keyword
Partner / EMT

Cassandra began her EMS career in 2016, as a founding member of Physicians Ambulance Service based in Fishers, IN. Starting from the ground up, Cassandra was an instrumental team member in forming an ambulance service that, within 2 years, had grown to nearly 80 employees in 3 locations throughout Indiana. Cassandra is a certified EMT and has personally deployed to many of our missions to support disaster response and relief.

Joshua Keyword
President of Government Contracting / Paramedic

Joshua is the founder and former President of Physicians Ambulance Service. Joshua began his EMS career in 2013, quickly becoming a paramedic by 2015, working in both the private sector and for government based 911. Joshua secured government contracts for Physicians Ambulance Service throughout his career working with both local, state, and federal government agencies.

Our Medical Direction

Dr. Jan Kornilow, M.D.
Emergency Medicine Physician
EMS Medical Director



Dr. Jan Kornilow is an Emergency Medicine Physician currently practicing at Indiana University Health Hospitals with a specialization in EMS Medical Direction. Dr. Kornilow provides medical direction for several counties within the area.

Our Operations Team

Jeff Chesleigh
FP-C, NREMT-P, FF I/II

Jeff began his career in 2002 with Rural Metro Fire Department quickly climbing the ranks, becoming a battalion chief and flight paramedic. Jeff then became the Area Operations Manager for Air Methods, a life flight helicopter, in charge of nursing staff, paramedic staff, and helicopter operations. Jeff is a licensed Paramedic, flight Paramedic, and certified fire fighter. Jeff is the operations manager for Rapid Emergency Management.

Our Previous Staffing & Deployment Work



Oregon Remote Deployment

Rapid Emergency Management deployed resources including paramedics, nurses, and EMTs to the State of Oregon to assist during the COVID-19 pandemic in a hospital setting.

FEMA – Hurricane Response

Heartland Ambulance Service deployed to Florida for numerous hurricanes over the last 7 years, including the latest major hurricane: Hurricane Ian.

Heartland Ambulance Service has deployed on the national level under the AMR FEMA contract, and on the State level through the Department of Homeland Security.



Local State Governments

Physicians Ambulance Service deployed to Chicago, IL to support the State of Illinois Government with medical screening at the O'Hare Airport during the COVID 19 pandemic in 2021.

911 Government Contracts

Lonestar Ambulance Service was selected by the City of McAllen, TX as the sole 911 ambulance provider in 2023. Lonestar Ambulance Service provides medical, dispatch, and administrative services for this contract.



Additional Prior Experience related to Government Contracts

1. US Army Guardian Response – Ground Ambulance
2. US Army / Mexico Army Search & Rescue Drill – Medical Staff
3. Presidential Inauguration – Ground Ambulance
4. Indiana Department of Homeland Security – COVID 19 Vaccinations
5. Indiana Department of Health – COVID 19 Vaccinations
6. New York City – Disaster Relief, 911 Support, COVID 19 Vaccinations
7. New Jersey – Disaster Relief, COVID 19 Vaccinations, Ground Ambulances
8. New Orleans - Disaster Relief, COVID 19 Vaccinations, Ground Ambulances
9. State of Maine - Disaster Relief, COVID 19 Vaccinations, Ground Ambulances
10. State of Kentucky - Disaster Relief, COVID 19 Vaccinations, Ground Ambulances
11. State of North Carolina - Disaster Relief, COVID 19 Vaccinations, Ground Ambulances
12. State of South Carolina - Disaster Relief, COVID 19 Vaccinations, Ground Ambulances
13. State of Missouri - Disaster Relief, COVID 19 Vaccinations, Ground Ambulances
14. State of Oklahoma – Medical Staff
15. State of California - Disaster Relief, COVID 19 Vaccinations, Ground Ambulances
16. San Bernadino, California – Medical Staff
17. Welcome Allies, Quantico, VA – Medical Staff, Ground Ambulances
18. Welcome Allies, Camp Atterbury, IN – Medical Staff, Ground Ambulances
19. Texas Department of Homeland Security, Del Rio, TX – Medical Staff
20. Texas Department of Homeland Security, McAllen, TX – Medical Staff
21. Texas Department of Homeland Security, Brownsville, TX – Medical Staff
22. FEMA & State Level Natural Disaster Response
 - a. Katrina – 2005
 - b. Rita – 2005
 - c. Ike – 2008
 - d. Irene – 2011
 - e. Issac – 2012
 - f. Sandy – 2012
 - g. Arthur – 2014
 - h. Mathew – 2016
 - i. Harvey – 2017
 - j. Maria – 2017
 - k. Irma – 2017
 - l. Michael – 2019
 - m. Ida – 2021
 - n. New Hampshire – 2021
 - o. Arizona – 2021
 - p. Vermont -2021
 - q. Idaho – 2021
 - r. Connecticut – 2021
 - s. Pennsylvania – 2021
 - t. Oregon – 2021
 - u. Ian - 2022



Rapid Emergency Management (“REM”) intends to obtain a transport ambulance license in Deschutes County in order to provide additional ambulance support to the State of Oregon Department of Forestry. Currently, Rapid Emergency Management provides ambulances, based out of Redmond, OR on the Federal-level, through the US Government via the US Forest Service for wildfire suppression (the VIPR contract).

Federal contracts do not require a State of Oregon transport license as they are exempt from this provision. REM currently holds EMS licenses in the State of Texas & the State of Indiana.

REM has had discussions with the state officials in regard to assisting the State with the required ambulance support for State-level wildfire deployments. In order to accomplish this, the State of Oregon requires all ambulances working on State-level contracts to have a State of Oregon issued transport ambulance license. The State has very limited resources for State-level ambulance support due to the lack of private ambulance services in the State of Oregon rural areas, along with the strenuous requirements for Fireline qualified personnel.

One of the challenges of the requirement for the ambulance transport license is the ASA approval letter. In our situation, we would ONLY be providing ambulance support to the State of Oregon for wildfires. We would not operate a “day-to-day” ambulance services. We would not provide any transport services outside of State-level contracts in relation to wildfires, therefore not disrupting the Counties current ambulance operations.

REM is applying for the Incident Resources Agreement (IRA) Program that is operated by the State of Oregon. This program is for wildland firefighting in Oregon. More information on this program can be found here:
<https://www.oregon.gov/odf/fire/pages/firefighting.aspx>

We would be willing to sign an agreement that we would not participate in any local transports, as we have no intention of disrupting your current operations – although we would be available to you in the event you had a need. Our goal is to be able to support the State by providing ambulances staffed with Paramedic & EMT crews (fireline qualified) that would provide medical care to injured wildland firefighters and civilians related to the wildfires.

The reason we have chosen Deschutes County is because that is where our VIPR (National wildfire) resources are located. We currently have seven (7) ALS ambulances that are stored in Redmond, Oregon for the VIPR contract.

The need that is present is not necessarily specific to Deschutes County, but to the State as a whole. There are very few private providers in the State of Oregon which makes it very difficult for the State of Oregon to have resources available for wildfire related ambulance needs. Our service would help alleviate that pressure that the State is currently facing.

Our company has been in business for over 10 years, we have well-taken care of equipment. We are well managed, experienced, and we are about our reputation and our providers.

The bottom line is that by approving us for the license, we would bring in tax dollars and jobs to Deschutes County as that is our home base location. Further - the county would be doing a great service to the State, the State-level hot shot crews, and the citizens of the State as we would be able to fill a need that can and will save lives of the crews that are fighting some of these very large wildfires throughout the State.