



**AMENDMENT TO**

**PacificSource / Central Oregon Community Mental Health Programs  
Deschutes County Mental Health**

**PARTICIPATING PROVIDER SERVICE AGREEMENT**

Effective January 01, 2022 the PacificSource Participating Provider Service Agreement with Central Oregon Community Mental Health Programs is amended as follows:

- I. **Fidelity Wraparound Attachment A** shall be added dated effective 01/01/2022.
- II. **Fidelity Wraparound Addendum** shall be added dated effective 01/01/2022.

Except for the changes described herein, the Participating Provider Service Agreement remains unchanged.

**PACIFICSOURCE HEALTH PLANS**

**CENTRAL OREGON COMMUNITY MENTAL  
HEALTH PROGRAMS – DESCHUTES  
COUNTY MENTAL HEALTH**

By: \_\_\_\_\_  
(Signature)

By: \_\_\_\_\_  
(Signature)

\_\_\_\_\_ Peter McGarry \_\_\_\_\_

\_\_\_\_\_  
(Print or type name)

Title: Vice President – Provider Network

Title: \_\_\_\_\_

Date: \_\_\_\_\_

Date: \_\_\_\_\_

**Attachment A – Fidelity Wraparound**  
**Central Oregon Community Mental Health Programs**  
**Deschutes County Mental Health**  
**01/01/2022**

**1.0 Program-Based Reimbursement**

Reimbursement for wraparound program defined below will be calculated as a per-member per-month (PMPM) payment. Starting 1/1/2022, the PMPM payment will be made based on the rates listed below.

Program	Unit of Measure	Payment per Unit
Youth Fidelity Wraparound Program (Inclusive of all services, including those subcontracted)	Per member per month	\$1,319.00

**2.0 Program Description, Conditions and Reporting**

**2.1 Condition.** Fidelity to OHA model

**2.2 Reporting.** Monthly enrollment and enrollee encounters. On or before the 5<sup>th</sup> of the month, Provider shall send an invoice to PacificSource Community Solutions for invoicing purposes. This invoice shall indicate members served in a previous month and include the following data: Member name, Member date of birth, Member identification number. PacificSource shall verify member eligibility and coverage, prorating the monthly rate should the member have not been eligible for services for the entire month. Provider will submit additional data elements as determined by PacificSource in order to verify the services rendered and member eligibility.

**Central Oregon Community Mental Health Programs**

**Deschutes County Mental Health**

**01/01/2022**

**Fidelity Wraparound Addendum**

**RECITALS**

- A. Provider is committed to implementing Oregon Health Policy Board Policy #26 (“System of Care (SOC) to be fully implemented for the children’s system”) and Policy #27 (“Require wraparound is available to all children and young adults who meet criteria”), reducing billing system and policy barriers that may prevent community-based providers from billing for services, and developing payment methodologies to reimburse for evidence-based treatments in a community setting.
- B. Wraparound is an intensive care coordination process for youth with emotional and behavioral disorders who are involved in multiple systems. These systems include mental health, addictions, child welfare, intellectual or developmental disabilities, juvenile justice, and education. Wraparound is a team-based, strengths-based process that organizes a youth-and-family-driven system of services and supports. Services and supports are individualized for a youth and family to achieve a positive set of outcomes.
- C. Provider is also committed to participating in supporting the continuum of care that integrates health services by means of implementing a System of Care approach that includes models such as wraparound for children with behavioral health disorders.
- D. Provider serves as a Wraparound Provider or supports multiple Wraparound Providers, and Provider specializes in providing wraparound supports to eligible Members in accordance with OAR 309-019-0326. Provider delivers wraparound supports pursuant to Fidelity Wraparound requirements, as required by OAR 309-019-0326 and Exhibit M of the CCO Contract.
- E. Provider is including this Addendum for the express purpose of supporting wraparound services.

**1. WRAPAROUND WORK.**

Provider retains Provider to create, support, and manage the services for its Members in the Service Area as described and in accordance with this Section 1 (the “Wraparound Work”). Provider agrees to render all Wraparound Work in accordance with the terms and conditions of the Agreement and this Attachment, applicable state and federal law, applicable government regulations and guidance, and in conformity with appropriate and accepted standards of care for those services. Nothing herein is intended to create, and shall not create, any exclusive arrangement between Provider and Provider. This Agreement shall not restrict either Party from acquiring similar, equal or like goods or services from other entities or sources. The Parties acknowledge that there may be changes in OHA guidance or interpretation in the future that impact this Agreement. The Parties agree to work together to adjust and incorporate such OHA guidance and interpretations into this Agreement and/or

into the work performed hereunder, as well as any new requirements from an amendment to the CCO Contract or as otherwise required by OHA. Provider shall perform Wraparound Work, as described in greater detail below:

- 1.1 Wraparound Services.** Provider shall administer wraparound care coordination services to Fidelity, consistent with the obligations set forth in Exhibit M of the CCO Contract. In particular, Provider shall:
  - 1.1.1 Ensure certified providers administer the Child and Adolescent Needs and Strengths Assessment (“CANS”) Oregon to members, consistent with the reporting requirements set forth in Exhibit M of the CCO Contract;
  - 1.1.2 Ensure its providers and staff are trained in integration and foundations of Trauma Informed Care, recovery principles, motivational interviewing, assessing for Adverse Childhood Experiences, and rendering services in a Culturally and Linguistically Appropriate manner;
  - 1.1.3 Adhere to applicable elements of the System of Care Wraparound Initiative Guidance Document published by the OHA; and
  - 1.1.4 Complete required documents for each enrolled youth and their family pursuant to the Fidelity model.
- 1.2 Clients Served.** Provider shall be reimbursed for the number of clients served identified in Attachment A. Should Provider serve less than the budgeted number of Members and families per month, Provider’s reimbursement shall be adjusted in accordance with the guidelines set forth in Attachment A.
- 1.3 Provider’s Wraparound Policies.** Provider agrees to comply with Provider’s Wraparound policies and procedures, including those policies and procedures described in Exhibit M of the CCO Contract. Provider also agrees to provide feedback not less than annually in order to support Provider in improving its policies and procedures to meet the needs of the local community.
- 1.4 Wraparound Staff.** Provider will ensure the implementation of Fidelity Wraparound by hiring and training the following staff required in Exhibit M to deliver Wraparound Work:
  - Wraparound Care Coordinator;
  - Wraparound Supervisor;
  - Wraparound Coach;
  - Youth Peer Delivered Service Provider;
  - Family Peer Delivered Service Provider; and
  - Peer Delivered Service Provider Supervisor.
- 1.5 Workforce.** On not less than an annual basis, Provider agrees to share with Provider a summary of its workforce, including whether any of its employed or contracted workforce are certified or grandfathered as traditional health workers, as well as their corresponding scope of practice. This information will assist Provider in meeting the OHA’s mandate to align local interests with state-level expectations and increase the number of certified Traditional Health Workers serving the community. After Provider produces this analysis, the Parties agree to meet and review the analysis to discuss barriers and opportunities.

- 1.6 Assistance in Meeting OHA Obligations.** Provider agrees to cooperate with and assist Provider in fulfilling Provider's obligations to the OHA with regard to services performed under this Agreement.
- 1.7 Behavioral Health Report.** Provider agrees to collaborate with Provider to complete reporting to the OHA, including the Behavioral Health Report that Provider must submit to the OHA on an annual basis.
- 1.8 Wraparound Care Coordinators.** Provider agrees to work collaboratively with Provider's wraparound care coordinators and supervisors ("Wraparound Staff") and other community care coordinators, as reasonably requested. Provider also agrees to participate in technical assistance offered by Provider, including training in trauma-informed care principles.
- 1.9 Participation in System of Care Governance.** Provider agrees to participate in System of Care work groups, including the Practice Level Workgroup, to support a comprehensive, person-centered, individualized, and integrated community-based array of child and youth behavioral health services using System of Care principles.
- 1.10 Participation in Community Governance.** Provider agrees to participate in the local Community Health Assessment and Community Health Improvement Plan, as may be requested by Provider or the [insert Health Council], from time to time. In addition, Provider agrees to participate in the Community Advisory Council to share valuable perspectives with the community and the [Health Council].
- 1.11 Caseloads.** Provider shall track the ratio of care coordinators, family support specialists, and youth support specialists to families served. Provider shall maintain adequate staffing in order to ensure that at no time the ratio of providers to families served exceeds 1:15. If at any time the ratio exceeds 1:15, Provider shall immediately notify Provider so that Provider may take appropriate next steps pursuant to Provider's policies and procedures.
- 1.12 Data Collection and Reporting.** In order to support Provider and Provider's joint efforts to serve Members and in service of the OHA's requirements to collect data about the delivery of wraparound services, Provider agrees to provide reporting to Provider that includes the following:
- Wraparound Annual Utilization Report (annually)
  - Total number of youth served (quarterly)
  - Ratio of employed or contracted staff to total number of youth served (quarterly)
  - Number of requests for Wraparound services and number enrolled in Wraparound, including explanations for those not enrolled (quarterly)
  - Number of youth discharged from Wraparound (quarterly)
  - Race/Ethnicity and Language of eligible members enrolled in and discharged from Wraparound (quarterly)
- 1.13 Reporting Penalties.** Provider agrees to supply the reporting deliverables listed in Section 1.12. Provider agrees to indemnify and hold Provider harmless against any and all fines, fees, and/or assessments assessed by the Oregon Health Authority as

a result of Provider's failure to timely meet the reporting deliverables identified in this Agreement.

**1.14 Workforce Training.** Provider, in partnership with Provider, shall identify training needs of its staff and shall address such needs to improve the ability of Provider to deliver Services to assigned Members. Provider shall ensure that all staff receive training as required in the Contract such as, but not limited to, Cultural Responsiveness, Implicit Bias, CLAS Standards, Trauma Informed Care, and uses of data to advance health equity to name a few. Provider shall have mechanisms in place that enable reporting to Provider, at Provider's reasonable request, details of training activities, annual training plans, training subjects, content outlines, objectives, target audiences, delivery system, evaluations, training hours, training attendance, and trainer qualifications. At a minimum, Provider shall provide Provider with an Annual Training and Education Report so that Provider may compile such information into Provider's report to the OHA.

**2. PAYMENT.**

Provider shall be paid for providing the Wraparound Work pursuant to Attachment A of the Agreement.

**3. TERM AND TERMINATION.**

This Addendum shall be in full force and effect for the Term of the Agreement, unless earlier terminated as provided herein. Either Party may terminate this Addendum, without impacting the Agreement, with the other Party's written consent, which shall not be unreasonably withheld.

**4. DATA USE.**

The Parties recognize and agree that it may be necessary to share certain data with each other that was not anticipated to give this Addendum its full force and effect. The Parties agree that they will meet and determine the exact data to provide, in accordance with the terms of this Addendum, as it becomes necessary. The additional specifications for that data may be added as an amendment, at any time, to this Addendum as mutually agreed to by the Parties. The Parties acknowledge that the CCO Contract requires significant reporting to OHA, including documentation establishing compliance with OAR 309-019-0326, and agree to work together to ensure the proper completion and filing of such reports so that Provider may fulfill its obligations under the CCO Contract. Provider acknowledges that OHA will post many of the reports on its website. Where redaction of certain information is allowed, the Parties will coordinate on the identification of those redactions, although Provider will have the right to make the final redactions based on its sole discretion.