



AGENDA REQUEST & STAFF REPORT

MEETING DATE: July 29, 2024

SUBJECT: Approval of a contract with Trident Professional Security to provide services at the Deschutes County Health Services Stabilization Center

RECOMMENDED MOTION:

Move approval of Document No. 2024-439, a contract with Trident Professional Security to provide services at the Deschutes County Health Services Stabilization Center.

BACKGROUND AND POLICY IMPLICATIONS:

In April 2024, Deschutes County Health Services (DCHS) issued a Request for Proposals and subsequently considered submissions for private security services at the Stabilization Center. DCHS determined the successful proposer to be Trident Professional Security and seeks Board approval of a contract for the provision of security services.

Trident Professional Security shall provide security services at the Stabilization Center location as follows: Monday 12AM-7AM, Monday through Friday, 3PM to 7AM, and Saturday and Sunday 24 hours a day.

At a minimum, Trident shall:

- Provide customer service of a welcoming and friendly manner in the form of giving directions, answering questions, and providing other general information to employees, customers, visitors and vendors.
- Adhere to Stabilization Center's policies and procedures related to safety, client rights and client privacy.
- Notify designated on-site staff of any escalated clients, hazards, safety violations or other conditions that indicate potential unsafe conditions.
- Monitor the environment while stationary and while routinely walking the premises, both indoors and outdoors.
- Monitor building cameras when not walking the premises.
- Attend staff meetings as requested.
- Tracking individual's times in and out of the building.

BUDGET IMPACTS:

\$252,000, funded by a grant received from the Central Oregon Health Council

ATTENDANCE:

Kim Bohme, Administrative Supervisor, Stabilization Center