



BOARD OF COMMISSIONERS

AGENDA REQUEST & STAFF REPORT

MEETING DATE: March 20, 2023

SUBJECT: Department Performance Measures Updates for Q2

RECOMMENDED MOTION: N/A

BACKGROUND AND POLICY IMPLICATIONS:

Four departments have been selected to provide updates on progress made during Q2 on selected performance measures that fall under the County goal of **Safe Communities**.

9-1-1

Objective: Safe Communities – Provide safe and secure communities through coordinated public safety and crisis management services

Performance Measure: Develop partnerships with existing and future behavioral health crises programs locally and statewide alongside local law enforcement to implement a more effective response and service delivery to mental health crisis.

Target: True

Q2 Update: Continuing engagement with 988 to understand and develop work flows to transferring and receiving calls from those crisis centers. Also working closely with DCBH on development of non-law enforcement crisis response for potential go-live in Q4 this year.

Community Development

Objective: Safe Communities – Provide safe and secure communities through coordinated public safety and crisis management services

Performance Measure: Achieve 85% resolution of Code Compliance cases within 12 months.

Target: 85%

Q2 Update: 67% - The team continues to revise current processes to ensure efficient and effective service delivery. Staff new to the team continue to train on processes and procedures.

Objective: Safe Communities – Provide safe and secure communities through coordinated public safety and crisis management services

Performance Measure: Achieve 90% voluntary compliance in Code Compliance cases.

Target: 90%

Q2 Update: 91.5% - The team continues to revise current processes to ensure efficient and effective service delivery. Staff new to the team continue to train on processes and procedures.

Community Justice

Objective: Safe Communities – Reduce crime and recidivism through prevention, intervention, supervision, and enforcement

Performance Measure: Adult PO's ensure supervised adults have active and updated Behavior Change Plans.

Target: 75%

Q2 Update: 76%

Objective: Safe Communities – Reduce crime and recidivism through prevention, intervention, supervision, and enforcement

Performance Measure: Supervised adults receive criminogenic risk assessments within 60 days of admission.

Target: 75%

Q2 Update: 72%

District Attorney

Objective: Safe Communities – Reduce crime and recidivism through prevention, intervention, supervision, and enforcement

Performance Measure: A 2018 study of veteran treatment courts indicates that 14% of participating veterans, in a veteran's treatment court, experienced a new incarceration. Goal is to maintain a number of no greater than 20%. Most veteran court programs across the nation only engage with veterans with misdemeanor crimes, VIS allows veterans with felonies as well.

Target: 20%

Q2 Update: 14% - Two-year incarceration recidivism rate

Objective: Safe Communities – Reduce crime and recidivism through prevention, intervention, supervision, and enforcement

Performance Measure: Currently the long-term, one-year average recidivism rate for 18-30 year olds in Deschutes County is 54.2%. Goal is to maintain a one-year recidivism rate for all enrolled EAP participants (18-24 year olds) of 35% or less.

Target: 35%

Q2 Update: 18% - One-year arrest recidivism rate

BUDGET IMPACTS:

No anticipated budget impact.

ATTENDANCE:

Jen Patterson, Strategic Initiatives Manager

Chris Perry, Manager, 9-1-1 Operations

Megan Craig, Manager, 9-1-1 Training

Angie Havniear, Administrative Manager, Community Development

Tanner Wark, Deputy Director for Adult P & P, Community Justice

Kathleen Meehan-Coop, District Attorney's Office